BB TOURS, LLC

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Reservation and Waiver/Release Form and General Trip Information

General Information and Release

BB TOURS, LLC acts as an agent on your behalf and assumes no liabilities for any breach of contract by hotels, bus companies, airline companies, and others providing accommodations and public travel, and cannot be held responsible for non-performance on the part of those providers. Also, we reserve the right to lawfully decline any person as a member of a tour, and to cancel or make changes in any itinerary if circumstances require it. Further, by your traveling with us and your signing a copy of this document, you are releasing BB TOURS, LLC, its members and agents, for any claims you may have no or in the future, against them, arising out of ordinary negligence. You are not, however, releasing them from any claims you may have that may arise out of any gross negligence, intentional wrongdoing, or reckless misconduct. The release is binding on you, your assigns, statutory claimants, heirs, and personal representatives.

BB TOURS, LLC: Responsibilities to Passengers

Atlantic City Trips- March 10-12, May 5-7, September 8-10, and November 3-5, 2024:

- 1. BB TOURS, LLC will arrange hotel reservations and casino bonus packages through Tropicana Casino and Resort, Atlantic City, NJ. Hotel reservations are for two 2 night/3 day trips and include room and tax, baggage handling round trip, hotel gratuities, two \$25 meal vouchers, and \$30 slot bonus (no guarantee on the amount). Passenger costs for these trips are as listed in the attached information. Comp room passengers will pay for transportation only at \$180 per person. Passengers with special needs must notify hostess immediately for accommodations. Those can include, but not limited to, handicapped rooms, non-smoking rooms, rooms close to elevators and/or on lower floors, etc. These requests are presented to Tropicana Casino and Resort by BB TOURS, LLC. If these requests are not granted, passengers must speak with hotel desk clerks to make other arrangements at the time of arrival. BB TOURS, LLC cannot be held responsible for requests not being granted. In addition, Tropicana Casino and Resort is expected to maintain a high level of cleanliness and service as expected of all hotels. This issue will not be the responsibility of BB Tours LLC.
- 2. Casino bonuses and extras are subject to availability and can change at a moment's notice. BB TOURS, LLC cannot be held responsible for changes by the casinos in regards to cash bonus amounts and extras.
- 3. BB TOURS, LLC will provide motorcoach transportation through Lone Pine Bus Lines and will be considered an entity under the Shepherd Bus Tours umbrella. Bus transportation is included in package price listed above. Transportation will be provided from the following pick-up locations: Walmart parking lot at Fairmont, Walmart on Hornbeck Road in Morgantown, Bruceton VFD in Bruceton Mills exit, and Bob Evans Restaurant in LaVale, Uniontown Mall (Penney's lot across from Goodwill). Note that BB TOURS, LLC cannot be held responsible for cars parked and left overnight at any location. Overnight parking will be at the sole discretion of the passenger.
- 4. BB TOURS, LLC will not provide any meals to passengers on the trip to and from your destination. All meals, except those provided by the casino bonus packages, are the sole responsibility of passengers.

- 5. This tour will stop for stop for lunch on the day of departure at approximately noon and will be at the traveler's expense. This, along with a brief restroom break, will be the only stops on the day of departure until arrival at the destination. The tour will also do 1-2 stops on the return trip which will include your evening meal stop, and a brief restroom break. Again, meal costs are the responsibility of individual passengers.
- 6. BB TOURS, LLC will provide entertainment on bus trip consisting of bingo games and movies.
 - A) Bingo is usually played on both trips to and from Atlantic City. (Bingo games are subject to cancellation by the hostess.)

 Passengers wishing to play pay \$5.00 per person for one bingo board. Purchased bingo boards are then good for play on all games of bingo. All monies collected are returned to the winning players.
 - B) Movies are provided by BB TOURS, LLC for passenger enjoyment on the trip. Movies will be pre-screened and deemed appropriate by the hostess. BB TOURS, LLC will not be held responsible for the malfunctioning of DVDs and/or equipment.
- 7. The hostess for BB TOURS, LLC will collect from passengers a gratuity (tip) for the bus driver on the trip to Atlantic City. Gratuities are never mandatory. If passengers wish to give a gratuity to the bus driver, the hostess will pass an envelope through the bus (designated on the front as "Bus Driver's Tip) for collection. A typical gratuity would be in the amount of \$3.00-\$5.00 per person. But, again, they are never mandatory. We do like, however, to show our appreciation to our bus driver for a job well done! Please try to be generous to your bus driver.
- 8. The motorcoaches chartered by BB TOURS, LLC are expected to be air-conditioned, clean and have restroom facilities. Occasionally, the motorcoach company may have mechanical problems that are beyond the control and/or responsibility of BB TOURS, LLC (i.e., a DVD player that will not play, air-conditioning that is not running efficiently, a bumpier than normal ride, etc.) BB TOURS, LLC will not be held responsible for mechanical problems of the motorcoach.
- 9. BB TOURS, LLC will complete all payment transactions to the Tropicana Casino and Resort and to the motorcoach company and any other vendors as necessary. All passenger payments are to be completed through Shepherd Bus Tours (except those paying through PayPal and/or Venmo). Passengers have no responsibility for payment to any vendor except as noted under Passenger Responsibilities #9.
- 10. Because of the mechanical problems mentioned in #8 above, departure and arrival times may change. Departure and arrival times will be adhered to as closely as possible. If times change at the last moment due to an emergency mechanical problem, traffic tie-ups, or weather-related problems, attempts will be made to notify passengers as soon as possible. However, this may not always be possible. For example, if the bus was scheduled for pick-up at 7:30 am but had a breakdown on its way to the pick-up locations, there would be no way for BB TOURS, LLC to notify passengers beforehand that the bus would be late. Again, BB TOURS, LLC will not be held responsible for mechanical problems resulting in changed departure times.
- 11. All seating on the motorcoach is <u>assigned</u> on a first come, first served premise unless passenger has a special need (mobility problems, etc.). These exceptions will be handled on an individual basis. If passengers are wanting seats closer to the front, a suggestion is made to reserve and pay deposits early. Even then, seats are not guaranteed. A bus layout chart will be filled in as reservations are taken.
- 12. Itineraries, luggage tags, and seating charts will be mailed to passengers 1-2 weeks in advance of the trip. Details of the itinerary will be reviewed on the trip to each location.

13. Upon arrival at the Tropicana Casino and Resort in Atlantic City, the hostess will ask that passengers remain seated on the bus while she retrieves room assignments, keys, and coupons. In the meanwhile, luggage will be removed from the motorcoach and taken to individual rooms. Rooms keys are not guaranteed to be ready until 6:00 pm. However, if rooms are ready, keys will be distributed upon arrival. BB TOURS, LLC cannot be held responsible for hotel rooms that are not quite ready at arrival. Please note that comp passengers will need to retrieve their luggage and do individual check-ins. There is no group check-in nor luggage service for comp guests.

Passenger Responsibilities:

- 1. Initial deposits (\$100.00 per person) are due immediately upon reservation, accompanied by the reservation form. Final payment deadline date is set by BB TOURS, LLC but is usually 3-4 weeks prior to departure. Checks, money orders, PayPal, Venmo and/or cash are acceptable methods of payment as well as credit card payments, offered by Shepherd Bus Tours. (Please contact me for information about using PayPal or Venmo as alternative payment method.) Any payment not received within a few days of reservation or balance due date can result in forfeiture of reservation with loss of initial payment.
- 2. Checks returned for non-sufficient funds are assessed an additional \$60.00 to cover bank fees, etc.. There will be no exception to this statement.
- 3. Cancellations within 15-45 days will be assessed a \$70 cancellation fee. The \$70 cancellation fee will be waived if a replacement can be found by the passenger (or by BB TOURS, LLC if there is a waiting list) or there is a verifiable death or medical emergency. Any cancellation within 14 days of trip will result in complete loss of payment no matter what the reason unless you are able to find a replacement or if someone from a waiting list would be able to go on short notice.
- 4. Passengers will abide by the times listed in itineraries set forth by BB TOURS, LLC. Passengers must arrive at least 10-15 minutes prior to all bus departures, including those for casino bonus trips. Any passengers missing the departure time will forfeit their trip with absolutely no refund.
- 5. Passengers must refrain from the use of alcohol, tobacco products, profanity, and disorderly behavior while on the motorcoach. There is absolutely NO SMOKING permitted on bus. BB TOURS, LLC cannot be held responsible for any injuries resulting from any of the above mentioned actions.
- 6. Luggage tags will be sent for one piece of luggage per person. If additional tags are necessary, arrangements can be made through BB TOURS, LLC. Passengers are permitted to carry onboard both small coolers and small items/luggage. These items do not require tags. Please mark clearly your name and address on the enclosed tags, on the side with the instructions, and mark your departure point in bold capital letters on the reverse side of the tag (i.e., UNIONTOWN, FAIRMONT, MORGANTOWN, BRUCETON MILLS, CUMBERLAND). Please remember that coolers will NOT be transported to rooms by the hotel bellmen.
- 7. Those passengers eating on the motorcoach must remove their own trash from their seating areas. All trash must be disposed of in a proper method. A garbage can is always located in the front near the driver. This is very important since loose garbage can move to the aisles and create a hazardous condition. Please be sure to do your part in keeping the motorcoach safe for all passengers. BB Tours LLC accepts no responsibility for injuries created by passengers' disregard for safety, i.e, allowing trash to litter aisles, spilling liquids on the floor, etc.

- 8. Passengers are to remain in their seats while traveling on the motorcoach. Minimal travel to visit with someone or to visit the restroom is permitted but should be done with much caution. If there are any dangerous conditions present, such as rain, snow, traffic jams, etc., passengers should refrain from walking in the aisles until the time that those conditions clear up. The motorcoach may have to swerve or brake suddenly while in traffic so it is imperative that passengers take all precautions to remain as safe as possible. BB Tours LLC accepts no responsibility for injuries incurred while passengers are moving about the motorcoach.
- 9. All room charges are covered by the package price listed at the beginning except for incidental charges made to the room while in Atlantic City. Those can include, but are not limited to, phone charges, meals charged to rooms, and/or movie charges. These incidental charges must be paid in full upon check-out.
- 10. BB TOURS, LLC cannot be held responsible for any gambling losses while in Atlantic City. Any gambling by passengers is done at their own discretion. Please remember that you should never gamble more than you can afford to lose. If you feel you need help in coping with gambling losses, you can always call 1-800-GAMBLER and receive counseling.
- 11. BB TOURS, LLC is not to be held responsible for any unlawful activity by an individual while traveling to/from and staying in Atlantic City. Individual passengers are held responsible for their own actions.
- 12. All passengers are encouraged to wear masks if they are concerned about their own health safety and/or show signs of illness. Masks are not required, however, for the courtesy and safety of others, please wear a mask if you feel like you are ill or if you have a concern for your own safety.