STRONG PERSPECTIVE PHOTOGRAPHY, LLC PRIVACY POLICY

Strong Perspective Photography, LLC respects your privacy. This policy explains what information is collected when you visit the website, contact me, order services, receive media, make payments, or participate in the Listing Loyalty Program. It also explains how that information is used and shared, along with the choices available to you.

Information Collected

Information may include your name, email address, phone number, brokerage or company, property address, appointment and order details, form responses, messages, communication preferences, and consent records. Information may come from you or someone arranging services, such as a listing agent or property owner. This may include owner or occupant contact details and access instructions, such as gate, lockbox, or door codes.

The website and service providers may also collect technical information, such as your IP address, browser type, and pages visited, depending on the tools and settings used.

How Information Is Used

Information is used to answer questions, schedule and complete services, deliver media, manage payments and records, provide customer support, administer the Listing Loyalty Program, and improve services. It may also be used to send permitted marketing emails, prevent fraud or misuse, and meet legal requirements.

Email & Text Messages

By providing your email address or mobile number for an inquiry, order, appointment, or program participation, you give Strong Perspective Photography, LLC permission to send related service messages by email or text, including automated notifications. These may include appointment confirmations, reminders, order updates, invoices, media delivery, and program notices, and may be sent through service providers on behalf of the business.

Marketing emails include an unsubscribe or preference option. You may also contact me to stop all marketing emails from Strong Perspective Photography, LLC. Program preferences can be separate: opting out of Listing Loyalty Program marketing does not automatically stop other marketing emails or end your membership.

Stopping marketing emails does not normally stop emails needed for your orders or membership. However, some platforms may stop all emails when you unsubscribe, including invoices and delivery notices. Contact me if expected messages are missing.

You may withdraw permission for text messages at any time by following the unsubscribe instructions in the message, if provided, or by contacting me to request that texts stop. Unsubscribing may stop all texts sent through that messaging provider, including appointment and order updates. Message frequency varies, and message and data rates may apply.

Payment Information

Payments are handled through third-party payment platforms and processors. Strong Perspective Photography, LLC does not store complete payment card details. I may see limited customer and transaction information needed to manage invoices, payments, refunds, and related services. Payment providers handle information under their own terms and privacy policies.

Listing Loyalty Program

Program records may include enrollment details, terms acceptance, credit requests and balances, rewards, redemptions, membership status, and communication preferences. This information is used to run the program and maintain its records. Participation is also governed by the current Listing Loyalty Program Terms & Conditions.

Media & Property Information

Services involve creating and handling photographs, videos, virtual tours, other media related to the order, property details, and related order information. Media and property or agent information may appear on listing websites, virtual tours, and other marketing channels as part of the requested services or at the client's direction. Public content may be viewed or shared by others.

Selected media may also appear in the portfolio, website, social media, or advertising of Strong Perspective Photography, LLC, subject to applicable law, required permissions, and any limits agreed to in writing between Strong Perspective Photography, LLC and the client.

Service Providers & Sharing

Strong Perspective Photography, LLC does not sell personal information. Information may be shared as needed with companies that provide website hosting, forms, automation, email and text messaging, storage, payment processing, editing, ordering, and media delivery. Photographers, editors, or other contractors may receive the media and job details needed to help complete services.

These providers may use other companies to help deliver their services and have their own terms and privacy practices. Information may also be shared when needed to comply with the law, address fraud or misuse, enforce agreements, or protect the business, clients, or others.

Cookies & Other Website Features

The website and its providers may use cookies or similar tools to keep the site working, remember preferences, improve security, and understand website use. Embedded videos, tours, maps, and other outside content may also collect technical or usage information under the provider's privacy policy.

Available browser or website settings may let you limit some cookies or tracking. Turning off certain features may affect how the site works. Links to other websites take you to services with their own privacy policies.

Keeping Information Safe

Information is kept for as long as needed to provide services, maintain business and program records, handle disputes, and meet legal requirements. Reasonable safeguards are used to protect it, but no website, online service, or storage system is completely secure.

Your Choices & Requests

Contact me to ask what personal information is held about you or to request access, correction, updating, or deletion. I may ask for information to verify your identity or authority before acting on a request. Requests are handled according to applicable law.

Some records may need to be kept for business, tax, legal, or security reasons. Deletion requests may not remove content lawfully published or kept by others. For information managed independently by a service provider, you may also need to contact that provider.

Children's Privacy

The website and services are intended for business clients and adults, not children under 13. Strong Perspective Photography, LLC does not knowingly seek to collect personal information from children under 13.

Policy Updates

This policy may be updated as services, business practices, or legal requirements change. The revised policy will be posted with an updated effective date.

Contact

For questions or privacy requests, contact Matthew@strongperspectivephotography.com.