



Return Policy

Absolutely **NO RETURNS** on assembled, modified/altered cabinets, panels, special orders, or accessories (moldings, fillers, glass, glass racks, corbels, etc).

No Returns on non-stock/special order items.

Flat Box Unopened cabinets may be returned within 15 days of receiving merchandise, ONLY if they are in the factory sealed packaging and are re-saleable. The original invoice number and return sheet must accompany the return. NO EXCEPTIONS

A **25% restocking fee** will be charged for any returned cabinetry. Customer will receive an account credit at the time the merchandise is returned. No individual credits given.

JK10 Cabinetry is not responsible for an lost, unordered, or forgotten items once customer has received their merchandise. **Please Check Your Order Thoroughly**

How to Return Product to JK10 Denver

Have your original invoice number and item list that you are returning. Meet with one of the sales reps to get a return sheet written up. The sales rep will make sure the items you are returning are on the invoice you are providing.

You will then take the product and the return sheet to the dock where customer service will inspect the items and determine if they are returnable. Customer Service will sign off and date the return sheet.

Take the return sheet back to the showroom where a sales rep will get a member of management to write up the credit memo. If you have a specific invoice you would like the credit applied to let the sales rep know. If you don't the credit will be applied to the oldest outstanding invoice.

Returns are given in the form of account credit to be applied to open invoices. If no open invoice is specified at the time of return, **the credit will be applied to the oldest open invoice balance.**