

Clinton County, OH

# Coordinated Public Transit-Human Services Transportation Plan

2019-2022

Clinton County Regional Planning Commission

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# TABLE OF CONTENTS

## Contents

Executive Summary	3
I. Geographic Area	5
II. Population Demographics	19
III. Assessment of Available Services	24
Inventory of Transportation Providers	24
Existing Transportation Services	27
Assessment of Community Support for Transit	37
Safety	37
Vehicles	38
Summary of Existing Resources	48
IV. Assessment of Transportation Needs and Gaps	49
Local Demographic and Socio-Economic Data	49
Analysis of Demographic Data	52
General Public and Stakeholder Meetings/Focus Groups	53
Surveys	54
Challenges to Coordinated Transportation	66
Summary of Unmet Mobility Needs	67
V. Goals and Strategies	68
VI. Plan Adoption	75
Appendix A: List of Planning Committee Participants	76
Agency Representation	76
Appendix B: List of Annual Reviews and Plan Amendments	78
Annual Review: April 9, 2019	78
Amendment: Not Applicable	78
Appendix C: Definitions	79

## Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Clinton County. This plan was developed in 2019 as the first of its kind for the county. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Clinton County. Transportation provides access to jobs, education, health care, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources including:
  - Clinton County Board of Developmental Disabilities
  - Clinton County Community Action Program
  - Clinton County Head Start
  - Clinton County Job and Family Services
  - Clinton Medical Transport Inc.
  - Foster J Boyd MD Regional Cancer Center
  - Goodwill Easterseals Miami Valley
  - Hillsboro Taxi
  - Ohio Living Cape May
  - Ohio Means Jobs Clinton County
  - Wilmington Transit System
  
2. Identify and Prioritize community transportation needs:
  - Affordable out-of-county transportation options are needed for passengers not covered by contract or other funding sources.
  - An unrestricted, publicly available countywide transportation system.
  - More premium hours and days of services for public transportation. Clients would like to be able to have transportation on weekends and evening hours.
  - A Mobility Manager to enhance coordination of transportation.
  - A fixed or deviated public transportation route through Wilmington.
  - Increased mobility options for people with disabilities and older adults.
  - There is a need to ensure passengers arrive on time for employment trips and other appointments.
  - Increased mobility options for low income workers, college students, and people who are non-Medicaid eligible.

- Increase public awareness of current available transportation services.
  - More transportation vehicles that are accessible for wheelchairs.
  - A volunteer driver program to assist with out-of-county medical or employment trips.
  - Increased accommodations for active transportation such as walking and biking.
3. Establish a clear plan for achieving shared goals:
- **Goal 1:** Hire a Mobility Manager for Clinton County who will educate the public about transportation resources, facilitate coordination, and update the coordinated plan.
  - **Goal 2:** Explore the feasibility of a countywide public transit system.
  - **Goal 3:** Pursue grant funding through ODOT to purchase vehicles, supplement funds for vehicle maintenance, operating costs, and software or equipment that may be needed.
  - **Goal 4:** Provide and coordinate affordable, out-of-county transportation.
  - **Goal 5:** Pilot a deviated route service in Wilmington.
  - **Goal 6:** Improve operating hours of transportation services.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;
- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public.

In order to ensure participation from the above groups the following stakeholder involvement activities were performed:

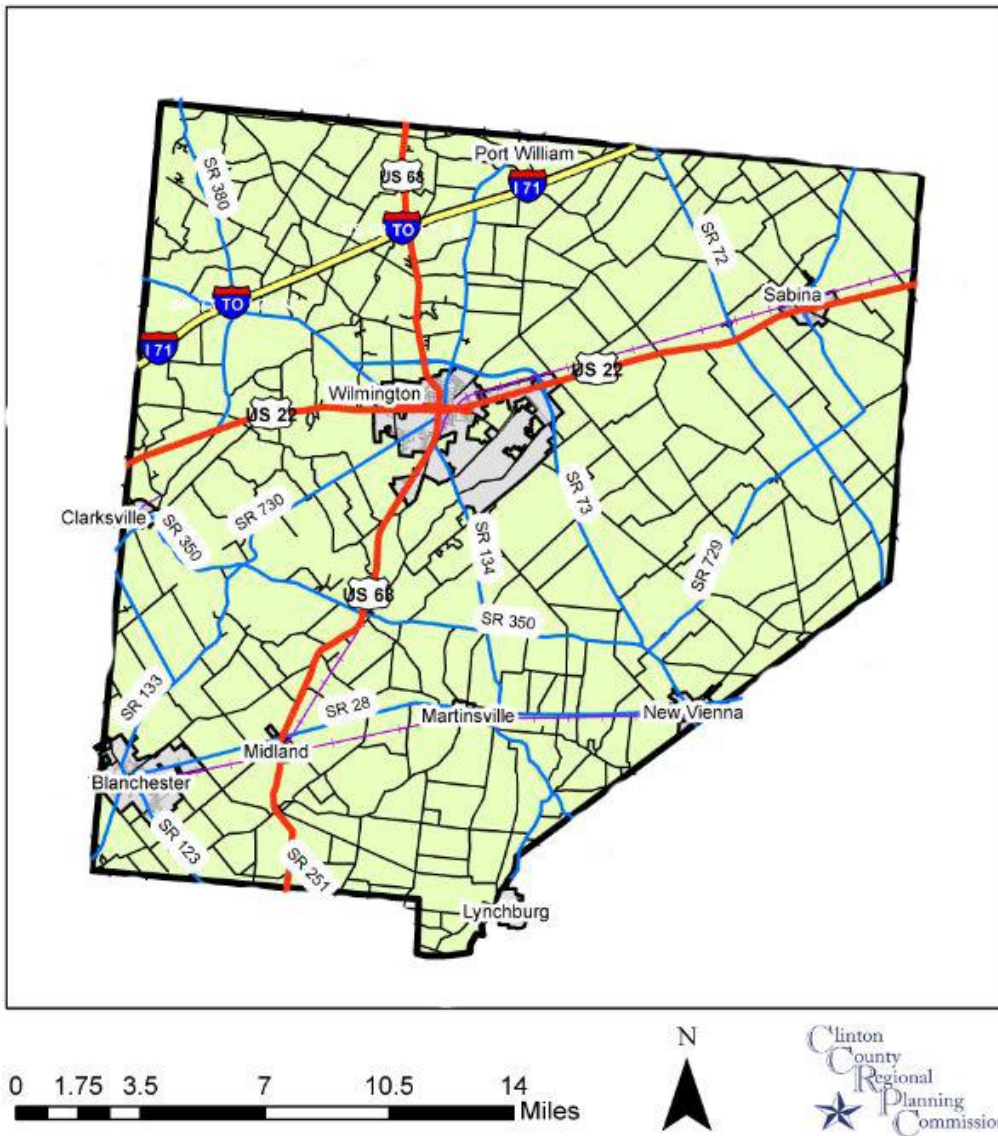
1. February 5, 2019: Introduction meeting with Coordinated Council
2. March 5, 2019: Public open house in Blanchester, OH
3. March 6, 2019: Public open house in Wilmington, OH
4. March 7, 2019: Public open house in Sabina, OH
5. March 19, 2019: Discussion meeting with Coordinated Council
6. April 9, 2019: Plan approval meeting with Coordinated Council

This plan was developed and adopted by a planning committee. More information about the planning committee can be found in Appendix A.

# I. Geographic Area

Clinton County is located in southwest Ohio and is bordered by Fayette and Greene County to the north and northeast, Highland and Brown County to the south, and Warren County to the west. The county is served by Interstate 71, U.S. Route 22, and U.S. Route 68.

**Map 1: Basic map of the geographic area covered by the plan**



**Map 2: Major trip generators in the geographic area**

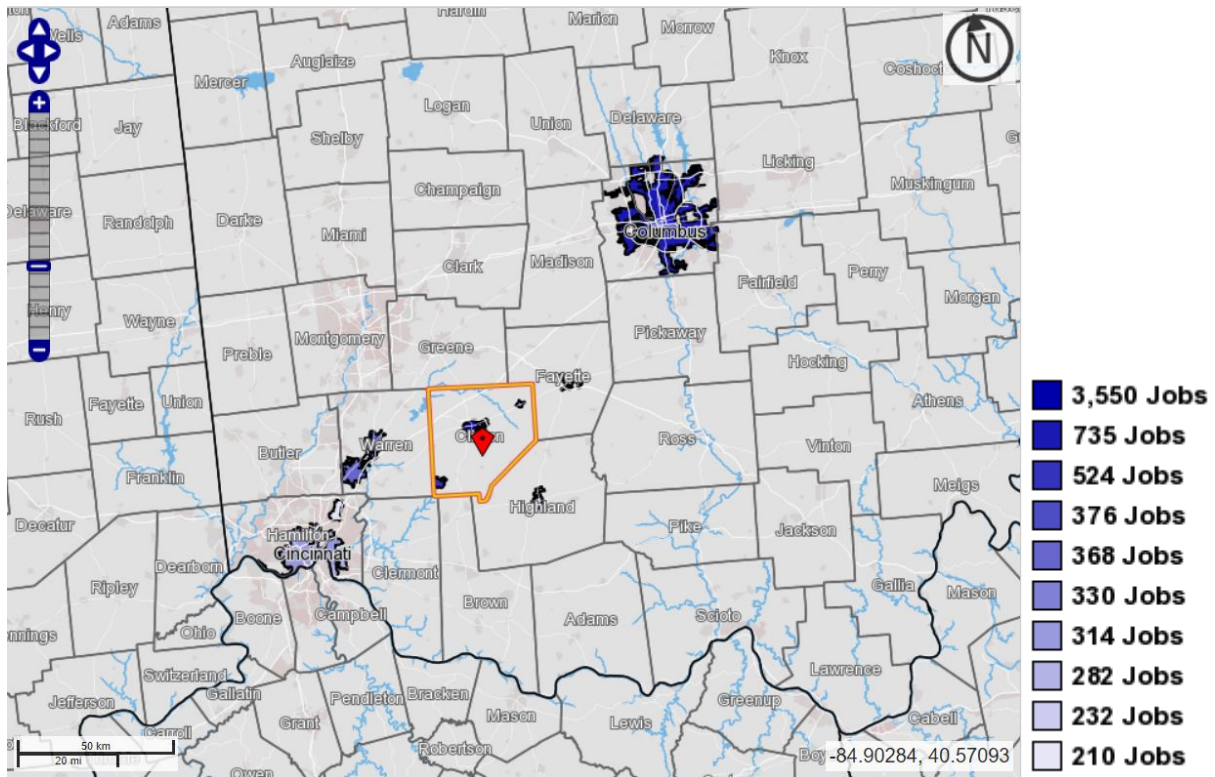
**Clinton County**

Source: OnTheMap

**Jobs Counts by Places (Cities, CDPs, etc.) Where Workers are Employed - Primary Jobs, 2015**

	Count	Share
<b>All Places (Cities, CDPs, etc.)</b>	16,820	
<b>Wilmington city, OH</b>	3,550	100.0%
<b>Columbus city, OH</b>	735	21.1%
<b>Blanchester village, OH</b>	524	4.4%
<b>Lebanon city, OH</b>	376	3.1%
<b>Mason city, OH</b>	368	2.2%
<b>Sabina village, OH</b>	330	2.2%
<b>Cincinnati city, OH</b>	314	2.0%
<b>Hillsboro city, OH</b>	282	1.9%
<b>Washington Court House city, OH</b>	232	1.7%
<b>Blue Ash city, OH</b>	210	1.4%
<b>All Other Locations</b>	9,899	1.2%

**Map of Job Counts by Places (Cities, CDPs, etc.) Where Clinton County Workers Are Employed - Primary Jobs**



**Primary Jobs in Clinton County:**

The primary job for an individual is defined as the job that earned the individual the most money. As the table and map show, there were a total of 16,820 primary jobs held by Clinton County residents in 2015. Of those 16,820 jobs, 4,404 (26.2%) were held within the county, with 21.1% in Wilmington, 3.1% in Blanchester, and 2.0% in Sabina. The total number of out-of-county primary jobs for Clinton County residents in 2015 was 2,517 (15.0%), where 4.4% were in Columbus (Franklin County), 2.2% in Lebanon (Warren County), 2.2% in Mason (Warren County), 1.9% in Cincinnati (Hamilton County), 1.7% in Hillsboro (Highland County), 1.4% in Washington Court House (Fayette County), and 1.2% in Blue Ash (Hamilton County). There were a total of 9,899 (58.9%) locations that were unidentified.

**Map 3: Major trip generators in the geographic area**

**Wilmington**

Source: OnTheMap

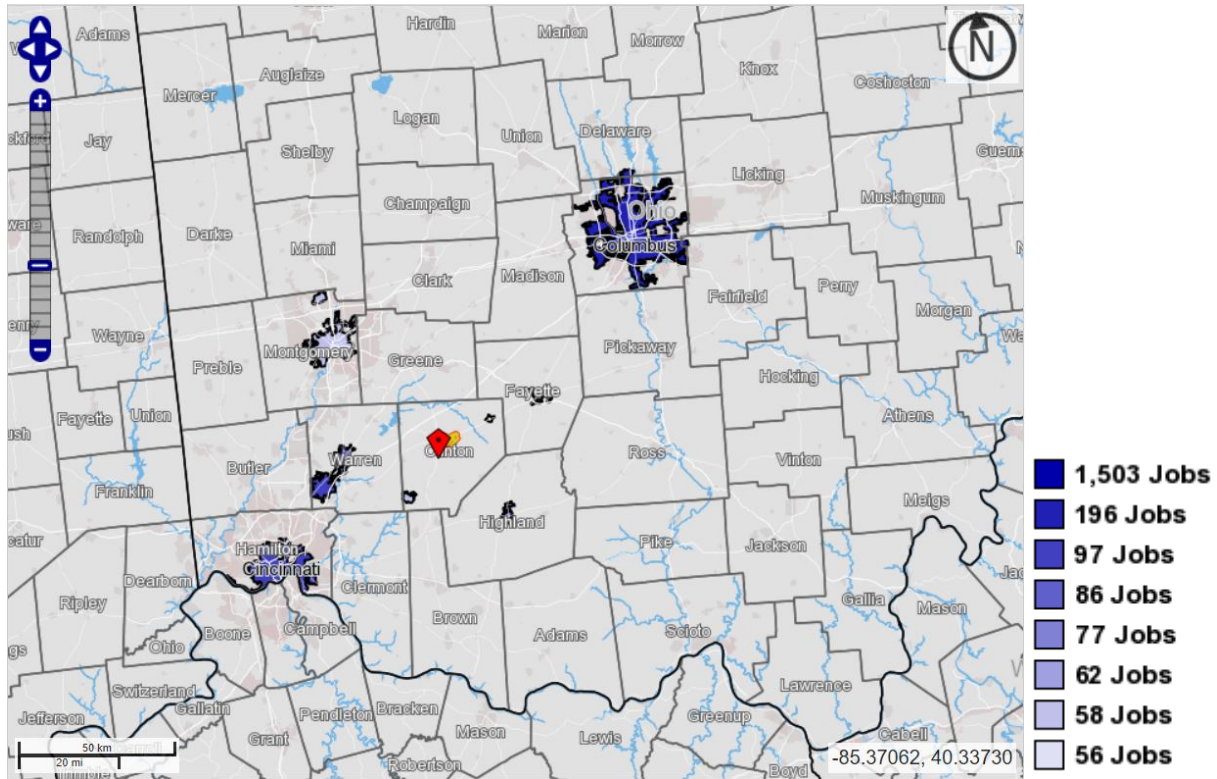
Table:

**Jobs Counts by Places (Cities, CDPs, etc.) Where  
Workers are Employed - Primary Jobs**

		2015	
		Count	Share
	<b>All Places (Cities, CDPs, etc.)</b>	4,844	100.0%
	<b>Wilmington city, OH</b>	1,503	31.0%
	<b>Columbus city, OH</b>	196	4.0%
	<b>Cincinnati city, OH</b>	97	2.0%
	<b>Mason city, OH</b>	97	2.0%
	<b>Lebanon city, OH</b>	86	1.8%
	<b>Hillsboro city, OH</b>	77	1.6%
	<b>Washington Court House city, OH</b>	62	1.3%
	<b>Blanchester village, OH</b>	58	1.2%
	<b>Dayton city, OH</b>	58	1.2%
	<b>Sabina village, OH</b>	56	1.2%
	<b>All Other Locations</b>	2,554	52.7%



**Map of Jobs Counts by Places (Cities, CDPs, etc.) Where Workers are Employed - Primary Jobs**



**Primary Jobs in Wilmington:**

As the table and map show, there were a total of 4,844 primary jobs held by Wilmington residents in 2015, with 31.0% held within the city. There were a total of 1,617 (33.4%) primary jobs that were held in Clinton County, with 31.0% in Wilmington, 1.2% in Sabina, and 1.2% in Blanchester. There were a total of 673 (13.9%) primary jobs located outside of Clinton County, with 4.0% in Columbus (Franklin County), 2.0% in Cincinnati (Hamilton County), 2.0% in Mason (Warren County), 1.8% in Lebanon (Warren County), 1.6% in Hillsboro (Highland County), 1.3% in Washington Court House (Fayette County), and 1.2% in Dayton (Montgomery County). There were a total of 2,554 (52.7%) locations that were unidentified.

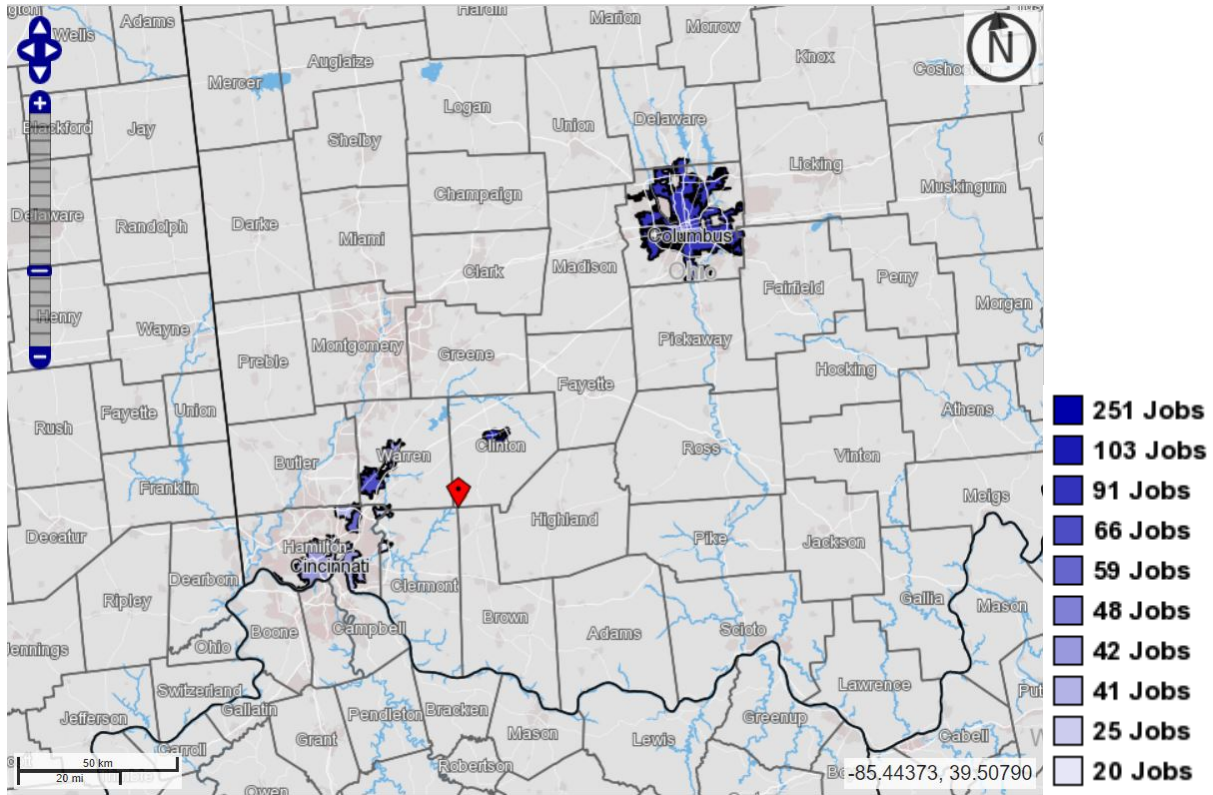
**Blanchester:**

Table:

**Jobs Counts by Places (Cities, CDPs, etc.) Where Workers are Employed -  
Primary Jobs**

		2015	
		Count	Share
	<b>All Places (Cities, CDPs, etc.)</b>	1,748	100.0%
	<b>Blanchester village, OH</b>	251	14.4%
	<b>Wilmington city, OH</b>	103	5.9%
	<b>Columbus city, OH</b>	91	5.2%
	<b>Mason city, OH</b>	66	3.8%
	<b>Blue Ash city, OH</b>	59	3.4%
	<b>Lebanon city, OH</b>	48	2.7%
	<b>Cincinnati city, OH</b>	42	2.4%
	<b>Sharonville city, OH</b>	41	2.3%
	<b>Loveland city, OH</b>	25	1.4%
	<b>Milford city, OH</b>	20	1.1%
	<b>All Other Locations</b>	1,002	57.3%

**Map of Jobs Counts by Places (Cities, CDPs, etc.) Where Workers are Employed - Primary Jobs**



**Primary Jobs in Blanchester:**

As the table and map show, there were a total of 1,748 primary jobs held by Blanchester residents in 2015, with 14.4% of them being held within the village. There were a total of 354 (20.3%) primary jobs within Clinton County, with 14.4% in Blanchester and 5.9% in Wilmington. There were a total of 392 (22.3%) primary jobs held outside of Clinton County, with 5.2% in Columbus (Franklin County), 3.8% in Mason (Warren County), 3.4% in Blue Ash (Hamilton County), 2.7% in Lebanon (Warren County), 2.4% in Cincinnati (Hamilton County), 2.3% in Sharonville (Hamilton County), 1.4% in Loveland (Clermont County), and 1.1% in Milford (Clermont County). There were a total of 1002 (57.3%) locations that were unidentified.

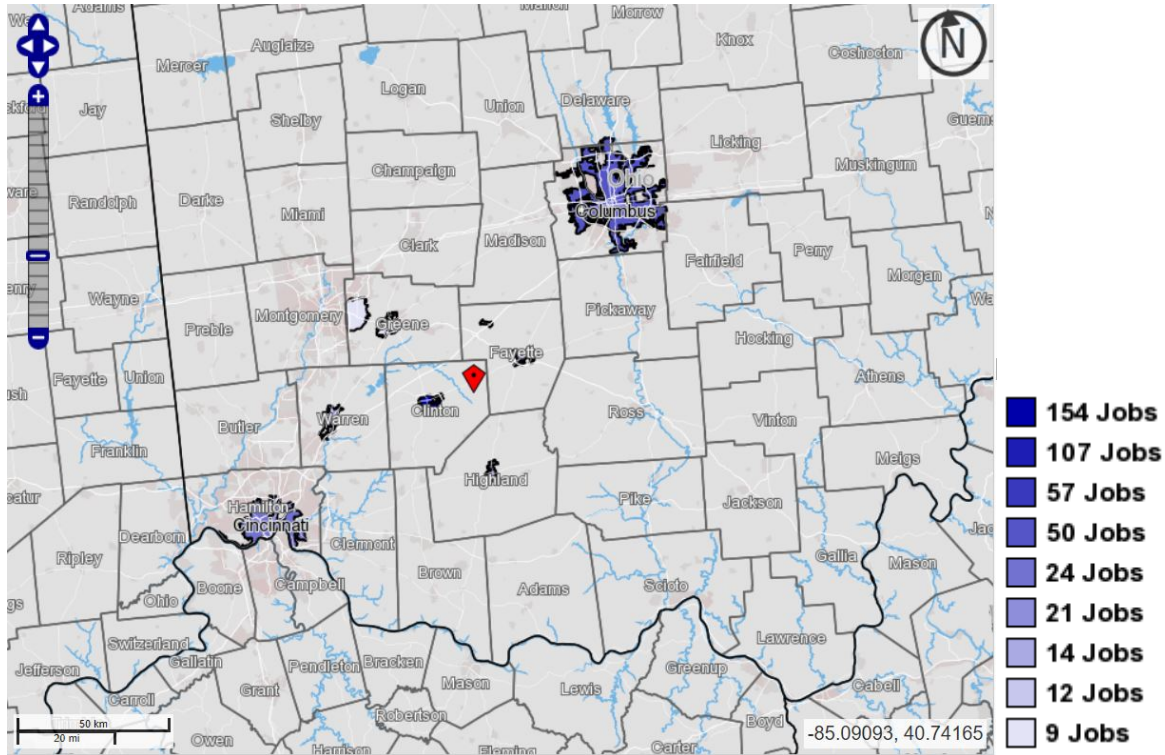
**Sabina**

Table:

**Jobs Counts by Places (Cities, CDPs, etc.) Where Workers are Employed - Primary Jobs**

		2015	
		Count	Share
	<b>All Places (Cities, CDPs, etc.)</b>	1,063	100.0%
	<b>Wilmington city, OH</b>	154	14.5%
	<b>Sabina village, OH</b>	107	10.1%
	<b>Washington Court House city, OH</b>	57	5.4%
	<b>Columbus city, OH</b>	50	4.7%
	<b>Cincinnati city, OH</b>	24	2.3%
	<b>Hillsboro city, OH</b>	21	2.0%
	<b>Lebanon city, OH</b>	14	1.3%
	<b>Jeffersonville village, OH</b>	12	1.1%
	<b>Beavercreek city, OH</b>	9	0.8%
	<b>Xenia city, OH</b>	9	0.8%
	<b>All Other Locations</b>	606	57.0%

## Map of Jobs Counts by Places (Cities, CDPs, etc.) Where Workers are Employed - Primary Jobs



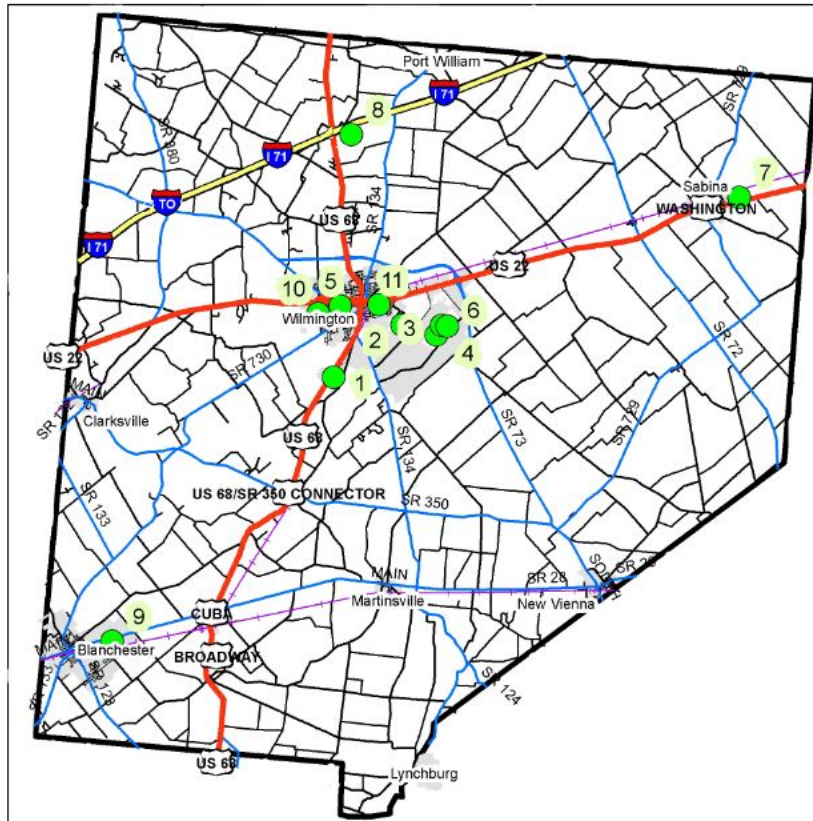
### Primary Jobs for Sabina Workers

As the table and map show, there were a total of 1,063 primary jobs held by Sabina residents in 2015, with 10.1% held within the village. There were a total of 261 (24.6%) primary jobs held within Clinton County, with 10.1% in Sabina and 14.5% in Wilmington. There were a total of 196 (18.4%) primary jobs held outside of Clinton County, with 5.4% in Washington Court House (Fayette County), 4.7% in Columbus (Franklin County), 2.3% in Cincinnati (Hamilton County), 2.0% in Hillsboro (Highland County), 1.3% in Lebanon (Warren County), 1.1% in Jeffersonville (Fayette County), 0.8% in Beavercreek (Greene County), and 0.8% in Xenia (Greene County). There were a total of 606 (57.0%) locations that were unidentified.

## Major Employers in Clinton County

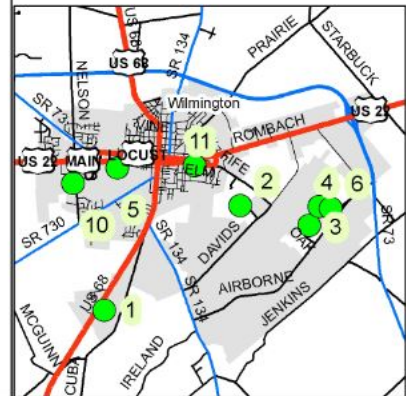
Source: Ohio Development Services Agency, 2017.

# Clinton County Major Employers



### Legend

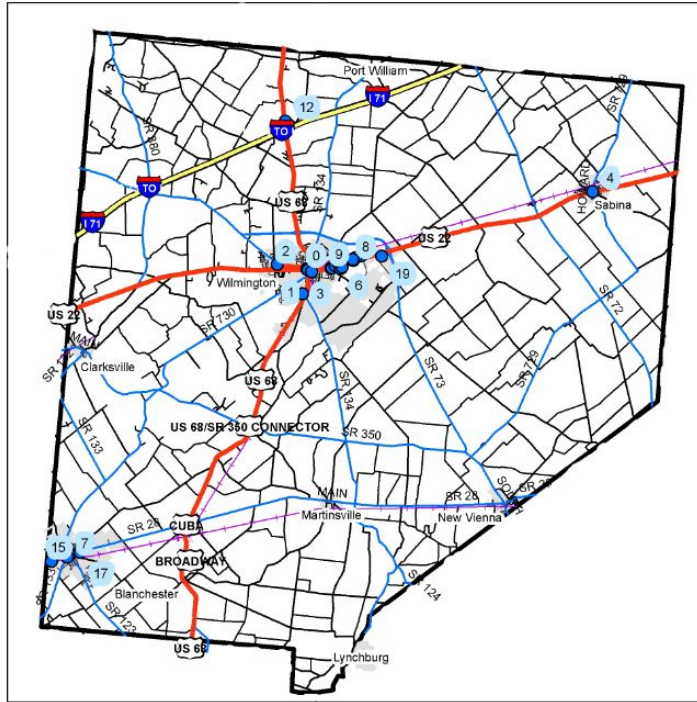
1. Ahresty Wilmington Corp.
2. Alkermes Inc.
3. ATSG
4. ABX Air
5. Clinton Memorial Hospital
6. Ferno-Washington Inc.
7. New Sabina Industries/Nippon Seiki
8. R&L Carriers
9. Showa Corp./American Showa
10. Wilmington City Schools
11. Wilmington College



# Major Retail and Restaurants in Clinton County:

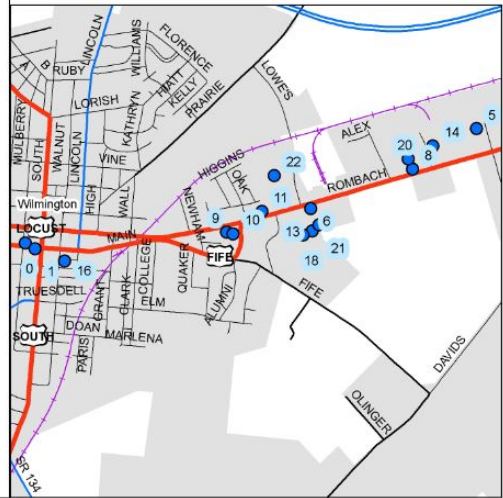
Source: Google Maps

## Clinton County Retail and Restaurants



### Legend

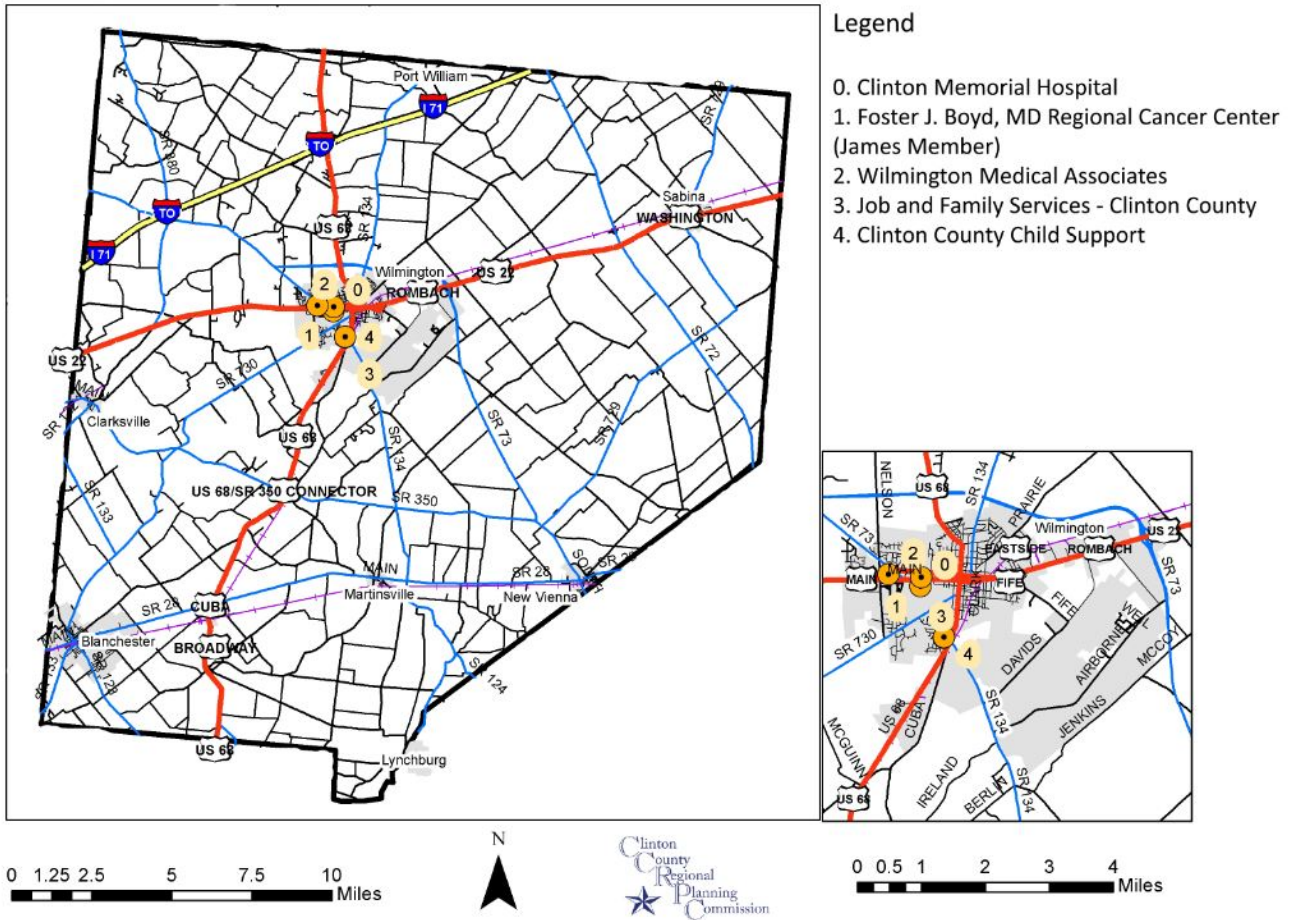
- 0. General Denver Hotel
- 1. Jen's Deli
- 2. Sam's Meats and Deli
- 3-4. Subway
- 5. Buffalo Wild Wings
- 6-7. McDonald's
- 8. Taco Bell
- 9. Donatos Pizza
- 10. Bob Evans
- 11. Wendy's
- 12. Caesar Creek Flea Market
- 13. Ace Hardware
- 14-15. Dollar General
- 16-17. CVS Pharmacy
- 18. Kroger
- 19. Walmart Supercenter
- 20. Goodwill
- 21. Big Lots
- 22. Lowe's Home Improvement



## Major Medical and Human Services in Clinton County

Source: Google Maps

# Clinton County Medical and Human Services

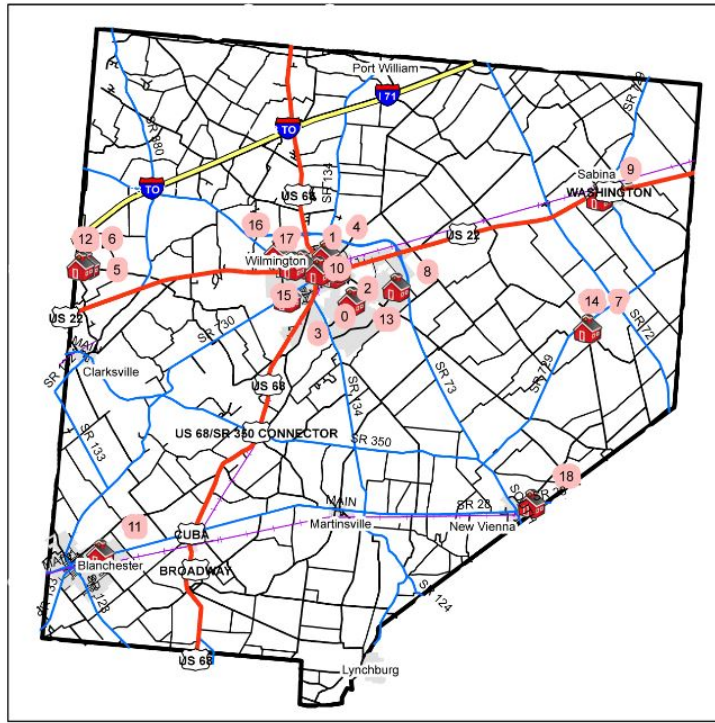




# Major Schools in Clinton County:

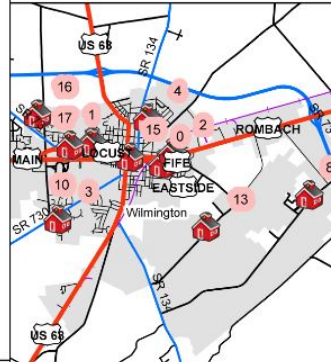
Source: Google Maps

## Clinton County Major Schools



### Legend

- |                                     |                                      |
|-------------------------------------|--------------------------------------|
| 0. Wilmington College               | 10. Wilmington Middle School         |
| 1. Wilmington High School           | 11. Blanchester High School          |
| 2. East End Elementary School       | 12. Clinton Massie High School       |
| 3. Roy E. Holmes Elementary School  | 13. Wilmington Christian Academy     |
| 4. Denver Place Elementary School   | 14. East Clinton High School         |
| 5. Clinton-Massie Elementary School | 15. Wilmington Cooperative Preschool |
| 6. Clinton Massie Middle School     | 16. Head Start                       |
| 7. East Clinton Middle School       | 17. Sunshine Christian Preschool     |
| 8. Wilmington-Clinton County Center | 18. New Vienna Elementary School     |
| 9. Sabina Elementary School         |                                      |



0 1.25 2.5 5 7.5 10 Miles

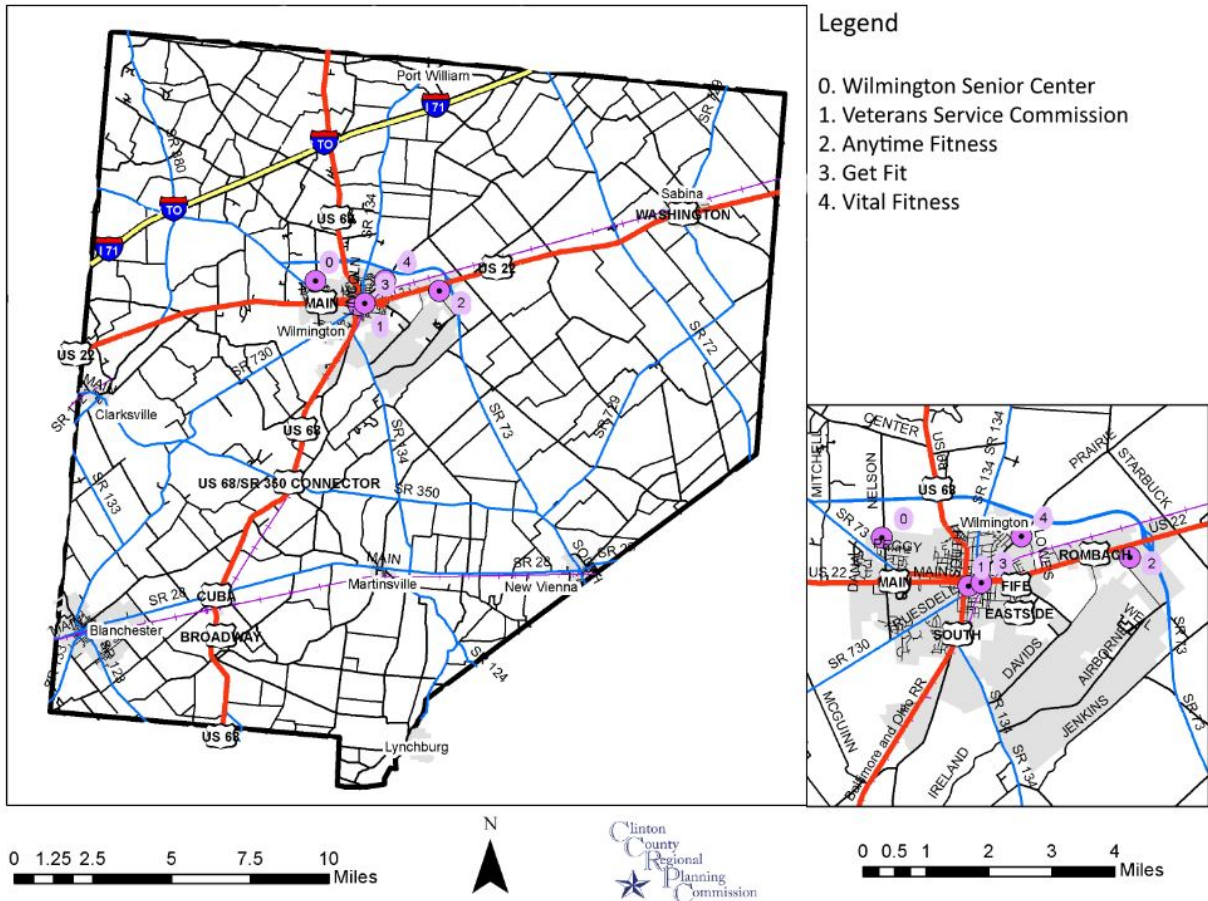


0 0.5 1 2 3 4 Miles

## Major Activity Centers and Transit Agencies in Clinton County

Source: Google Maps

# Clinton County Activity Centers and Transit Agencies



### Major Trip Generator Analysis:

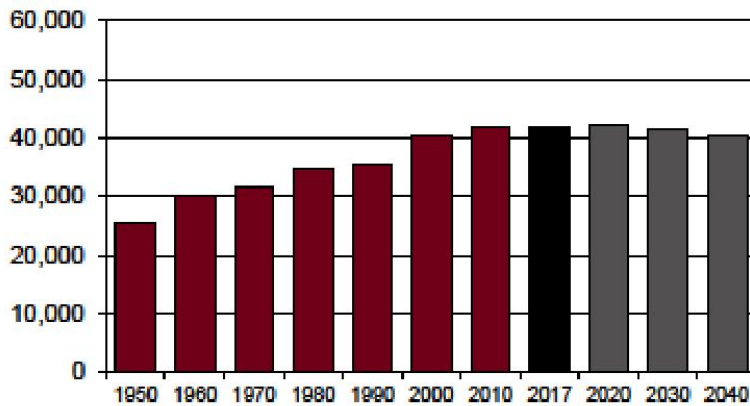
As the maps show, many of the major trip generators in Clinton County are located in Wilmington, the County seat and largest city in the county. Wilmington has a high concentration of schools, medical facilities, activity and transit centers, stores, restaurants, and places of employment. The maps also show there to be multiple stores, restaurants, and places of employment in other areas of the county, specifically in Sabina and Blanchester.

## II. Population Demographics

**Chart 1: Total Population Current and Projected for Five Years**

Source: Ohio Development Services Agency

**Analysis:** As of 2017, the current total population of Clinton County is 42,009. From 1950 to 2010, the county saw a gradual increase from 25,572 to 42,040, which is an increase of 16,468. The county seat is Wilmington, which is also the largest city in the county with a population of 12,398. The total population is projected to increase 991 by 2020 to be 42,100, and then gradually decrease through 2040 to a total population of 40,380.



<b>1950</b>	25,572	<b>Estimated</b>			
<b>1960</b>	30,004	<b>2012</b>	41,803		
<b>1970</b>	31,464	<b>2013</b>	41,844	<b>Projected</b>	
<b>1980</b>	34,603	<b>2014</b>	41,788		
<b>1990</b>	35,415	<b>2015</b>	41,822	<b>2020</b>	42,100
<b>2000</b>	40,543	<b>2016</b>	41,881	<b>2030</b>	41,590
<b>2010</b>	42,040	<b>2017</b>	42,009	<b>2040</b>	40,380

**Chart 2: Total Population by Age Group**

Source: Ohio Development Services Agency

**Analysis:** According to the Ohio Development Services Agency, the largest age group in Clinton County is between 45 and 64 years of age, making up 27.8% of the total population. The second largest age group is between 25 and 44 years of age, making up 23.2% of the total population. More than 15% of the total population consists of those 65 years and older.

<b>Population by Age</b>	<b>Number</b>	<b>Percent</b>
ACS Total Population	41,854	100.0%
Under 5 years	2,590	6.2%
5 to 17 years	7,461	17.8%
18 to 24 years	4,050	9.7%
25 to 44 years	9,731	23.2%
45 to 64 years	11,641	27.8%
65 years and more	6,381	15.2%
<b>Median Age</b>	<b>39.4</b>	

### Chart 3: Total Population by Race

Source: Ohio Development Services Agency

**Analysis:** As the table shows, Clinton County is a predominantly white community with 94.5% (39,547) of the population being white. The second largest racial group in the county is African-American, which makes up 2.4% (994) of the total population, and the third largest is those of two or more races, which makes up 2.3% (981) of the total population.

<b>Population by Race</b>	<b>Number</b>	<b>Percent</b>
ACS Total Population	41,854	100.0%
White	39,547	94.5%
African-American	994	2.4%
Native American	56	0.1%
Asian	130	0.3%
Pacific Islander	11	0.0%
Other	135	0.3%
Two or More Races	981	2.3%
Hispanic (may be of any race)	661	1.6%
<b>Total Minority</b>	<b>2,716</b>	<b>6.5%</b>

### Chart 4: Number and percentage of people with disabilities

Source: United States Census Bureau (2013-2017 American Community Survey 5-Year Estimates)

**Analysis:** As the table shows, 15.1% (6,279) of the total civilian noninstitutionalized population (41,542) of Clinton County lives with a disability. Of that population, 17.0% (3,505) of males live with a disability and 13.2% (2,774) of females live with a disability. The largest racial group that lives with a disability in relation to that total population is White, where there are around 6,000 people living with a disability. The second largest racial group is those of two or more races, where there are around 151 people living with a disability. The largest age group that lives with a disability in the county is from 35 to 64 years,

where around 2,506 live with a disability. The second largest age group is 65 to 74 years, where 1,193 live with a disability.

Subject	Clinton County, Ohio					
	Total		With a disability		Percent with a disability	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Total civilian noninstitutionalized population	41,542	+/-94	6,279	+/-493	15.1%	+/-1.2
SEX						
Male	20,601	+/-92	3,505	+/-368	17.0%	+/-1.8
Female	20,941	+/-124	2,774	+/-302	13.2%	+/-1.5
RACE AND HISPANIC OR LATINO ORIGIN						
White alone	39,137	+/-182	6,000	+/-487	15.3%	+/-1.2
Black or African American alone	872	+/-126	84	+/-49	9.6%	+/-5.6
American Indian and Alaska Native alone	49	+/-49	13	+/-22	26.5%	+/-40.6
Asian alone	165	+/-57	0	+/-24	0.0%	+/-16.6
Native Hawaiian and Other Pacific Islander alone	13	+/-21	0	+/-24	0.0%	+/-79.0
Some other race alone	179	+/-118	31	+/-30	17.3%	+/-14.6
Two or more races	1,127	+/-183	151	+/-60	13.4%	+/-5.6
White alone, not Hispanic or Latino	38,823	+/-143	5,985	+/-494	15.4%	+/-1.3
Hispanic or Latino (of any race)	658	+/-10	51	+/-42	7.8%	+/-6.4
AGE						
Under 5 years	2,606	+/-64	66	+/-84	2.5%	+/-3.2
5 to 17 years	7,347	+/-64	456	+/-125	6.2%	+/-1.7
18 to 34 years	8,634	+/-112	1,084	+/-245	12.6%	+/-2.8
35 to 64 years	16,510	+/-143	2,506	+/-245	15.2%	+/-1.5
65 to 74 years	3,843	+/-86	1,193	+/-189	31.0%	+/-4.8
75 years and over	2,602	+/-73	974	+/-146	37.4%	+/-5.6

### Chart 5: Number and percentage of households with incomes below the federal poverty level

Source: Ohio Development Services Agency

**Analysis:** As this table shows, 12.1% (1,321) of families in Clinton County live off of incomes below poverty level. Of those families below poverty level, the majority (695) of them consist of a female householder with no husband present and with related children. 291 of families under the poverty level have no related children and 240 of them are married couples with related children.

**Poverty Status of Families  
By Family Type by Presence  
Of Related Children**

	<b>Number</b>	<b>Percent</b>
Total Families	10,919	100.0%
Family income above poverty level	9,598	87.9%
Family income below poverty level	1,321	12.1%
Married couple, with related children	240	2.2%
Male householder, no wife present, with related children	95	0.9%
Female householder, no husband present, with related children	695	6.4%
Families with no related children	291	2.7%

**Chart 6: Number and percentage of individuals with incomes below the federal poverty level**

Source: Ohio Development Services Agency

**Analysis:** As the table shows, of the total population for whom poverty status is determined, the largest group has an income that is 200% of the poverty level or more (25,883; 63.8%). The second largest group has an income that is 150% to 184% of the poverty level, which consists of 8.4% of the total III. Assessment of Available Services

**Chart 7: Percent of population that speak English “Less than very well”**

Subject	Total		Percent	
	Estimate	Margin of Error	Estimate	Margin of Error
Population 5 years and over				
Speak only English				
Speak a language other than English	39,263	+/-64	(X)	(X)
	38,585	+/-172	98.3%	+/-0.4
SPEAK A LANGUAGE OTHER THAN ENGLISH	678	+/-148	1.7%	+/-0.4
Spanish				
5 to 17 years old				
18 to 64 years old	366	+/-119	0.9%	+/-0.3
65 years old and over	66	+/-47	0.2%	+/-0.1
Other Indo-European languages	278	+/-87	0.7%	+/-0.2
5 to 17 years old	22	+/-28	0.1%	+/-0.1
18 to 64 years old	222	+/-71	0.6%	+/-0.2
65 years old and over	21	+/-21	0.1%	+/-0.1
Asian and Pacific Island languages	175	+/-64	0.4%	+/-0.2
5 to 17 years old	26	+/-25	0.1%	+/-0.1
18 to 64 years old	63	+/-49	0.2%	+/-0.1
65 years old and over	12	+/-16	0.0%	+/-0.1
Other languages	51	+/-37	0.1%	+/-0.1
5 to 17 years old	0	+/-24	0.0%	+/-0.1
18 to 64 years old	27	+/-30	0.1%	+/-0.1
65 years old and over	0	+/-24	0.0%	+/-0.1
	16	+/-19	0.0%	+/-0.1
	11	+/-16	0.0%	+/-0.1

Speak English only or speak English "very well"		Percent speak English only or speak English "very well"		Speak English less than "very well"		Percent speak English less than "very well"	
Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
39,105	+/-99	99.6%	+/-0.2	158	+/-74	0.4%	+/-0.2
(X)	(X)	(X)	(X)	(X)	(X)	(X)	(X)
520	+/-130	76.7%	+/-9.7	158	+/-74	23.3%	+/-9.7
277	+/-105	75.7%	+/-13.3	89	+/-55	24.3%	+/-13.3
55	+/-45	83.3%	+/-24.6	11	+/-15	16.7%	+/-24.6
202	+/-69	72.7%	+/-13.6	76	+/-48	27.3%	+/-13.6
20	+/-28	90.9%	+/-23.4	2	+/-3	9.1%	+/-23.4
216	+/-70	97.3%	+/-4.7	6	+/-10	2.7%	+/-4.7
21	+/-21	100.0%	+/-62.2	0	+/-24	0.0%	+/-62.2
170	+/-62	97.1%	+/-5.2	5	+/-9	2.9%	+/-5.2
25	+/-25	96.2%	+/-17.5	1	+/-4	3.8%	+/-17.5
11	+/-14	17.5%	+/-23.8	52	+/-45	82.5%	+/-23.8
0	+/-24	0.0%	+/-82.3	12	+/-16	100.0%	+/-82.2
11	+/-14	21.6%	+/-25.6	40	+/-32	78.4%	+/-25.6
0	+/-24	-	**	0	+/-24	-	**
16	+/-19	59.3%	+/-33.9	11	+/-16	40.7%	+/-33.9
0	+/-24	-	**	0	+/-24	-	**
16	+/-19	100.0%	+/-71.2	0	+/-24	0.0%	+/-71.2
0	+/-24	0.0%	+/-85.9	11	+/-16	100.0%	+/-85.9

Source: Fact Finder - United States Census Bureau (2013-2017 Estimates)

**Analysis:** As the tables show, Clinton County is a predominantly English-speaking county, with 98.3% (38,585) of the total population 5 years and over speaking English. Only 1.7% (678) of that total population speak a language other than English. The three main non-English languages spoken at home in the county are Spanish, other Indo-European languages, and Asian and Pacific island languages. Of those that speak Spanish, 24.3% (89) speak English less than very well. Of those that speak other Indo-European languages, 2.7% (6) speak English less than very well. Of those that speak Asian and Pacific island languages, 82.5% (52) speak English less than very well.

### III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Clinton County and across county lines.

The lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

### Inventory of Transportation Providers

#### **American Cancer Society**

The American Cancer Society Road to Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive themselves. Transportation is provided based on volunteer availability. Volunteers have provided hundreds and thousands of rides for patients, but the need for drivers continues to accelerate to meet the demands of the patient requests.

#### **Clinton County Board of Developmental Disabilities**

The Clinton County Board of Developmental Disabilities provides an array of services to eligible Clinton County Residents with disabilities. Services include limited specialized (programmatic and recreational) transportation for individuals. In addition to providing limited specialized transportation, CCBDD assists with transportation funding as a payer of last resort utilizing local funds.

#### **Clinton County Community Action Program (Senior Services)**

Clinton County Community Action Program Senior Services provides transportation to senior citizens 60 years of age and older within Clinton County and to the 5 contingent counties for senior citizens 65 years of age and older receiving services for Medical Transportation through the Elderly Services Program.

#### **Clinton County Head Start**

Head Start is administered by Clinton County Community Action Program to provides services in the areas of education, nutrition, health, mental health, transportation, and social services to economically disadvantaged children age three to five years old.



**Clinton County Job and Family Services**

NET (Non-emergency Medical Transportation) is a statewide program administered by Clinton County Job & Family Services for Medicaid eligible customers. NET provides transportation to and from any Medicaid-covered appointments (doctor visits, dental visits, and vision appointments, etc.). Clinton County NET Program contracts with Wilmington Transit and 3-C Cab Company to provide transportation services to Medicaid eligible customers.

**Clinton Medical Transport Inc.**

Clinton Medical Transport provides transportation of stretcher bound patients from facility to facility or residences to facilities. Ambulance transportation only.

**Foster J Boyd MD Regional Cancer Center**

Foster J Boyd MD Regional Cancer Center is a department of Clinton Memorial Hospital. The Center provides out-patient services to hematology and oncology patients in Clinton County and the surrounding areas. The Center has a Medical Oncologist/Hematologist, a Certified Nurse Specialist in Oncology and Hematology and a Radiation Oncologist on staff. Patients receive chemotherapy and radiation therapy in the facility as well as a variety of other medical out-patient services. The program does not provide direct transportation services for our patients; however, there are social workers on staff that assist patients with finding transport arrangements through available resources.

**Goodwill Easterseals Miami Valley**

Goodwill Easterseals Miami Valley is a nonprofit organization that services 23 counties within the state of Ohio. The transportation services available to seniors and individuals with disabilities varies for each county. Currently for Clinton County, transportation is available for individuals with disabilities who receive funding from the County Board of Developmental Disabilities.

**Hillsboro Taxi/Transport**

Hillsboro Taxi/Transport is a premier NEMT provider covering all Southwest Ohio since 2006. With more than 33 cars and 4 full-time dispatchers Hillsboro Taxi can provide transportation for hundreds of clients each day. Hillsboro Taxi currently hold contracts with Brown County JFS, Molina, Care Source, United Health Care, Etna, Buckeye, Paramount and several pharmaceutical companies delivering not only patients but prescriptions also.

**Ohio Living Cape May**

Cape May is a retirement community located in Wilmington, Ohio. Cape May provides transportation free of charge to its residents for events and outings.

**OhioMeansJobs Clinton County**

OhioMeansJobs Clinton County works with individuals to find self-sufficient employment sometimes upgraded skills are part of their individual employment plan. Participants that are eligible for our program can receive mileage reimbursement for attending approved training sessions.

OhioMeansJobs offers cab vouchers or gas cards to eligible participants looking for new employment or for the first couple of weeks of employment until first paycheck is received.

**Wilmington Transit System**

The Wilmington Transit System is a demand response public transit program that operates in the City of Wilmington. Wilmington Transit is funded by the 5311 Rural Transit program. Wilmington Transit mainly services city residents but will do out of city limits with prior notice and an additional charge of \$1.00 per mile.

## Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 12 organizations provided information about their services.

### List of Transportation Service Providers

**Agency Name:** American Cancer Society

**Transportation Service Type:** Transportation to Cancer Related Medical Appointments and Treatments

**Other Services Provided:** Cancer Support and Resources, Patient Services Center available 24/7 for those looking for Cancer Information, Support or Local Resources

**Contact Information:** Heather Robison 404-327-6583 [Heather.Robison@cancer.org](mailto:Heather.Robison@cancer.org) (Local Contact) / 1-800-227-2345 (National Cancer Information Center 24/7/365 availability)

**Hours:** 24/7/365 for our National Cancer Information Center

**Service Area:** Nationwide – Program Services Clinton County Residents

**Eligibility Requirements:** Patients must be traveling to a cancer-related medical appointment. A caregiver may need to accompany a patient who cannot walk without help, or is under the age of 18.

**Web-site:** [www.cancer.org/roadtorecovery](http://www.cancer.org/roadtorecovery)

**Agency Name:** Clinton County Board of Developmental Disabilities

**Transportation Service Type:** Services for DD Individuals

**Other Services Provided:** Various Services for DD Individuals

**Contact Information:** 937-382-7519

**Hours:** 8:00 AM – 4:00 PM

**Service Area:** Clinton County

**Eligibility Requirements:** Must be eligible for DD Services

**Web-site:** <https://co.clinton.oh.us/boardofdd/>

**Agency Name:** Clinton County Community Action Program (Seniors)

**Transportation Service Type:** Senior Citizen Transportation

**Other Services Provided:** N/A

**Contact Information:** (937) 382-7170  
**Hours:** M-F 8:00 a.m. to 4:30 p.m.  
**Service Area:** Clinton County  
**Eligibility Requirements:** 60 years of age  
**Web-site:** www.clintoncap.org

**Agency Name:** CCCAP Head Start  
**Transportation Service Type:** School bus service  
**Other Services Provided:** N/A  
**Contact Information:** (937) 382-5624  
**Hours:** 8:00 a.m. to 4:30 p.m.  
**Service Area:** Clinton County  
**Eligibility Requirements:** Enrolled Head Start Children  
**Web-site:** www.clintoncap.org

**Agency Name:** Clinton County Job and Family Services  
**Transportation Service Type:** Non-Emergency Medical Transportation for Medicaid clients  
**Other Services Provided:**  
**Contact Information:** Ramona Stewart, 937-382-0963 ext. 1328  
**Hours:** 7:30 – 4:30 Monday through Friday  
**Service Area:** Clinton County residents  
**Eligibility Requirements:** Must be a current Medicaid recipient  
**Web-site:** [www.co.clinton.oh.us](http://www.co.clinton.oh.us)

**Agency Name:** Clinton Medical Transport, Inc.  
**Transportation Service Type:** Medical Transportation  
**Other Services Provided:** None  
**Contact Information:** Alexis Cunagin, CEO  
**Hours:** 24/7

**Service Area:** Clinton and Surrounding Counties  
**Eligibility Requirements:** Stretcher bound patients only  
**Web-site:** N/A

**Agency Name:** Foster J Boyd MD Regional Cancer Center  
**Transportation Service Type:** Arranging transportation for patients with cancer who do not have their own resources to come to appointments  
**Other Services Provided:** All oncology services  
**Contact Information:** 937-283-2273  
**Hours:** Monday through Friday, 8:30 am – 4:30 pm  
**Service Area:** Clinton County and surrounding areas  
**Eligibility Requirements:** varies according to which program fits the patient's needs  
**Web-site:** [www.cmhregional.com](http://www.cmhregional.com)

**Agency Name:** Goodwill Easterseals Miami Valley  
**Transportation Service Type:** Developmental Disabilities, Non-Medical Transportation funding through County Board of DD funding or state waiver funding. These are fixed routes and not on-demand transporting.  
**Other Services Provided:** Vocational Habilitation Services for Individuals with Disabilities  
**Contact Information:** Allison Underwood, (937) 528-6309  
**Hours:** Varies  
**Service Area:** Clinton County  
**Eligibility Requirements:** Must be eligible and connected with the Clinton County Board of Developmental Disabilities  
**Web-site:** [gesmv.org](http://gesmv.org)

**Agency Name:** Hillsboro Taxi/Transport  
**Transportation Service Type:** NEMT/ Public  
**Other Services Provided:** N/A  
**Contact Information:** 937-393-4153  
**Hours:** Office hours 8:00AM – 6:00PM; Transportation hours 3:00AM – 9:00PM  
**Service Area:** Clinton, Highland, and Fayette counties

**Eligibility Requirements:** N/A

**Web-site:** hillsborotransport.com

**Agency Name:** OhioMeansJobs Clinton County

**Transportation Service Type:** Gas cards, cab vouchers

**Other Services Provided:** Employment & Training, Support Services that are job or training related

**Contact Information:** Tammy Keller

**Hours:** 7:30 am – 4:30 pm

**Service Area:** Clinton County

**Eligibility Requirements:** Some income based, some loss of employment

**Web-site:** <https://co.clinton.oh.us/healthservices/ohiomeansjobs/>

**Agency Name:** Wilmington Transit System

**Transportation Service Type:** Demand response

**Other Services Provided:** Services for Disabled clients

**Contact Information:** Tony Morris

**Hours:** 6:30 a.m. – 7:30 p.m M-F, 9:00 a.m – 3:00 p.m. S&S

**Service Area:** City of Wilmington city limits

**Eligibility Requirements:** Wheelchair accessible

**Web-site:** <https://wilmingtonoh.org/municipal-services/wilmington-transit-system/>

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

**Table 1: Organizational Characteristics**

<b>Agency Name</b>	<b>Directly Operates Transportation (Yes/No)</b>	<b>Purchases Transportation from Another Agency (if Yes, Who?)</b>	<b>Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)</b>	<b>Number of Annual One-Way Passenger Trips</b>	<b>Average Number Trip Denials per Week</b>	<b>Are Vehicles Only Available for Human Service Agency Clients (Y/N)* (read below)</b>
American Cancer Society	No	No	Public Non-Profit	No data	22 rides were unable to be provided in 2018 due to lack of volunteers	No
Clinton County Board of DD	Yes	Yes: Purchases transportation from Good Rides, Person Centered Services, and Wilmington Transit	Public Non-Profit	No data	N/A	Yes
Clinton County Community Action Program (Seniors)	Yes	No	Private Non-Profit	6,609	0	No
CCCAP Head Start	Yes	No	Private Non-Profit	N/A	N/A	Yes
Clinton County Job and Family Services	No	Yes: 3C Cab and Wilmington Transit	Public Non-Profit	1,782	149	Yes
Clinton Medical Transport	Yes	No	Private For-Profit	2,500	10	No

Foster Boyd Cancer Center	No	No	Private For-Profit	As available	As available	No
Goodwill Easterseals Miami Valley	Yes	No	Private Non-Profit	1,820	0	Yes
Hillsboro Taxi/Transport	Yes	No	Private For-Profit	N/A	N/A	No
OhioMeansJobs Clinton County	N	Yes: Wilmington Transit	Public Non-Profit	20	N/A	No
Wilmington Transit	Yes	No	Public Non-Profit	151,000	1 - 5	No

\* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

**Table 2: Transportation Service Characteristics**

<b>Agency Name</b>	<b>Mode of Service</b>	<b>Days &amp; Hours of Operation</b>	<b>Provides Medicaid-Eligible Trips (Y/N)</b>	<b>Level of Passenger Assistance Provided</b>	<b>Training Courses Required for Drivers</b>
American Cancer Society	Volunteer transportation	Mon-Friday 7AM-7PM	No	No assistance	Volunteer drivers must complete a 2-hour online training and complete a background check.
Clinton County Community Action Program (Seniors)	Older Adults 60+	Mon-Fri 8:00AM to 4:30PM	No	Door to Door	First Aid/CPR; drug and alcohol; Defensive Drive; DRIVE Training; Blood borne



					pathogens
CCCAP Head Start	Head Start Students	Mon-Fri 8:00 a.m. to 4:30 p.m.	No	Door to Door	CDL with school bus and passenger endorsements; First Aid/CPR; Communicable disease; annual training; blood borne pathogens
Clinton Medical Transport	Ambulance	24/7	Yes	Door to Door	EMY/Paramedic Certification Requirement
Foster Boyd Cancer Center	Arranges transportation services for patients	N/A	N/A	Varies on type of transportation being used	N/A
Goodwill Easterseals Miami Valley	Modified minivan	Weekdays 7AM-4PM	Y	Door to Door	Trained under DODD Requirements
Hillsboro Taxi/Transport	Taxi Service, NEMT	M-F: Office 8AM-6PM, vehicles 3AM-9PM	Yes	Door to Door	Defensive driving, CPR
Wilmington Transit	Demand Response	Mon-Fri 6:30am – 7:30pm, S&S 9:00am- 3:00pm	No	Door to Door	Defensive Driving, B&A, Bloodborne pathogens, First aid certified, CPR certified.

**Table 3: Transportation-Related Expenses and Revenues**

<b>Agency Name</b>	<b>Fare Structure</b>	<b>Donations Accepted (Y/N)</b>	<b>Number of Full-Time &amp; Part-Time Drivers</b>	<b>Number of Full-Time &amp; Part-Time Schedulers/ Dispatchers</b>	<b>Revenue Sources (most recent Fiscal Year)</b>	<b>Total Annual Transportation Expenses</b>
American Cancer Society	\$0	Yes, but not at the time of the service.	7 volunteer drivers on roster, 4 Provided rides in 2018	1 volunteer coordinator	No data	No data
Clinton County Community Action Program (Seniors)	N/A	Yes	1 full-time, 5 part-time	N/A	N/A	N/A
CCCAP Head Start	N/A	N/A	4 full-time, 3 subs, 2 bus monitors	0	No data	\$56,056.67
Clinton Medical Transport	Insurance-based	No	13	1	Insurance, private pay	No data
Foster Boyd Cancer Center	N/A	No	0	0	0	0
Goodwill Easterseals Miami Valley	Waiver Rates	Yes	2 part-time drivers	0	Waiver Funding Only through the County Board of DD Services	No data
Hillsboro Taxi/Transport	\$2.00 a mile with a \$25.00 minimum	Yes	33	4	N/A	\$900,000
Wilmington Transit	\$2.00/	Yes	52 part-time drivers	2 full-time, 6 part-time	N/A	1,412,283.00

	ride, \$1.00/mile					
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The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

**Table 4: Alternative/ Active Transportation Options**

<b>Transportation Option</b>	<b>Availability</b>	<b>Cost</b>	<b>Usage</b>	<b>Service Area</b>
Uber	Anytime drivers are available	Varies	No data	No defined service area
Lyft	Anytime drivers are available	Varies	No data	No defined service area
3-C Cab	M-T 5am – 1:00am, M-F 5am-5am	\$6.00/ride, \$1.00/mile	N/A	No defined service area

The following table provides basic information about local travel training program options.

**Table 5: Transportation Resources**

<b>Transportation Resource</b>	<b>Availability</b>	<b>Cost</b>	<b>Usage</b>	<b>Service Area</b>
N/A	N/A	N/A	N/A	N/A

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

**Table 6: Technology**

	<b>Name of Scheduling Software</b>	<b>Do you have an App for Transportation (Y/N)?</b>	<b>Name of Dispatching Software</b>	<b>AVL System/</b>

<b>Agency Name</b>				<b>GPS (Y/N)</b>
N/A	N/A	N/A	N/A	N/A

## Assessment of Community Support for Transit

The level of public involvement for this plan alone can be seen as an indicator for Clinton County's support for transit. The first meeting for the coordinated plan had 53 people recorded in attendance. The total number of surveys collected was 661, which is the most responses the Clinton County Regional Planning Commission has ever received on a survey except for a recent survey regarding a new community recreation center.

Support for transit in Clinton County has not only been expressed by the public involvement of this plan, but also by older adults. The Clinton County Regional Planning Commission conducted an aging-in-place study in 2018 that gathered feedback from more than 500 older adults in the county. In the study, called *Age-Friendly Clinton County: 2018 Findings Report*, older adults identified transportation as their greatest need. The study showed that 69% of older adults in Clinton County consider affordable public transportation to be extremely important to have in their community, but only 62% said that such a service exists in their community. Similarly, 70% of older adults said that special transportation for people with disabilities and older adults is extremely important to have in their community whereas only 64% reported that it exists in their community.

In the *2019 Clinton County Transportation Needs Survey*, 43% of respondents said that they sometimes need out-of-county transportation but sometimes never have it. Public open houses for this plan revealed that many older adults and people with disabilities will skip necessary medical appointments because they cannot get a ride. Since there is no public transportation outside of the City of Wilmington, older adults interviewed in Sabina and Blanchester said that they have to pay upwards up \$25 round trip for a ride into Wilmington because Wilmington Transit charges \$1 for each mile out of city limits. Identical feedback was gathered through public participation conducted for *Age-Friendly Clinton County* in outlying villages such as New Vienna, Midland, Port William, and Clarksville.

The *2015 Clinton County Community Health Needs Assessment* found that 9% of medical visits were hindered by transportation in the past year, compared to just 2% in 2001. Of those who do not own a car, 32% of medical visits were hindered by transportation in the past year. Focus group participants for the assessment mentioned transportation as a health concern 13 times.

Local employers also cite transit as a growing need. Ahresty has been the most outspoken, saying that transportation is strongly linked to workforce development. Other entities present at coordinated plan committee meetings include Amazon and the Clinton County Port Authority.

## Safety

Not applicable.

## Vehicles

Survey/Interview participants listed a combined total of 73 vehicles. Approximately 18 (25%) of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 6).

Three transportation providers do not provide wheelchair accessible vehicles and three provide at least 2 wheelchair accessible vehicles, while some organizations have an entire fleet of wheelchair accessible vehicles. Feedback from the *2019 Clinton County Transportation Needs Survey* shows that 21% of respondents would use transportation services if it was wheelchair accessible. Feedback from *Age-Friendly Clinton County: 2018 Findings Report* showed that vehicles used by Clinton County Community Action Program for seniors and the Clinton County Veterans Service Commission for veterans do not have motorized wheelchair lifts. Both agencies reported that there is a need for more lift vans for transportation service to be effective. As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness of the transportation services provided.

**Table 7: Vehicle Utilization Table**

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
<b>Clinton County Community Action Program (Seniors)</b>											
1	Dodge	Caravan	2017	2C4RDGBG8HR547680	6	0	Mon-Fri	8 am – 4:30 pm	New	N/A	Clinton County
2	Kia	Sorento	2008	KNDJC735785828881	4	0	Mon-Fri	8 am – 4:30 pm	Fair	N/A	Clinton County
3	Ford	Focus	2006	1FAFP37N76W190495	3	0	Mon-Fri	8 am – 4:30 pm	Fair	N/A	Clinton County
4	Chevrolet	Express	2001	1GAHG394011132407	14	0	As Needed	8 am – 4:30 pm	Poor	N/A	Clinton County
<b>CCCAP Head Start</b>											
1	Chevrolet	Bus	2003	1GBJG31U131107810	20	0	Mon-Fri	6:30 am - 5:30 pm	Good	N/A	Clinton County
2	Chevrolet	Bus	2003	1GBJG31U431108093	20	0	Mon-Fri	6:30 am - 5:30 pm	Good	N/A	Clinton County
3	Chevrolet	Bus	2004	1GBJG31U341156508	20	0	Mon-Fri	6:30 am - 5:30 pm	Good	N/A	Clinton County
4	Chevrolet	Bus	2004	1GBJG31UX41156408	20	0	Mon-Fri	6:30 am – 5:30 pm	Good	N/A	Clinton County
5	Chevrolet	Mid-Bus	2006	1GBJG31U761131257	20	0	Mon-Fri	6:30 am – 5:30 pm	Good	N/A	Clinton County
6	Thomas	Bus	2011	1GB9G5AG1A1129182	20	0	Mon-Fri	6:30 am - 5:30 pm	Good	N/A	Clinton County
7	Thomas	Bus	2011	1GB9G5AG3A1129443	20	0	Mon-Fri	6:30 am – 5:30 pm	Good	N/A	Clinton County

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
8	Chrysler	Pacifica	2007	2A8GM48L57R256605	5	0	n/a	n/a	Good	N/A	Clinton County
9	Dodge	Avenger	2009	1B3LC56D89N568994	3	0	n/a	n/a	Good	N/A	Clinton County
<b>Clinton Medical Transport</b>											
1	Ford	Transit	2016	No Data	1	0	7	24	Good	N/A	Clinton County
2	Chevy	2500	2007	No Data	1	0	Backup	24	Fair	N/A	Clinton County
3	Ford	e-350	2008	No Data	1	0	Backup	24	Fair	N/A	Clinton County
4	Ford	E450	2001	No Data	1	0	Backup	24	Fair	N/A	Clinton County
5	Ford	Transit	2018	No Data	1	0	7	24	Good	N/A	Clinton County
<b>Goodwill Easterseals Miami Valley</b>											
1	Dodge	Grand Caravan	No Data	No Response	6	1	5	7a-9am & 2p-5p	Fair	N/A	Clinton County
2	Dodge	Grand Caravan	No Data	No Response	6	1	5	7a-9am & 2p-5p	Fair	N/A	Clinton County
<b>Hillsboro Taxi/Transport</b>											
101	FORD	CROWN VIC	2006	2FAHP71W86X145880	5	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed



Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
100	FORD	CROWN VIC	2001	2FAFP71W01X13830	5	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
102	FORD	CROWN VOC	2005	2FAHP71W65X159307	5	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
103	KIA	OPTIMA	2005	KNAGD126155378104	4	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
104	HONDA	ODYSSEY	2007	5FNRL38267B073715	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
105	HONDA	ODYSSEY	2007	5FNRL38487B032293	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
106	HONDA	ODYSSEY	2008	5FNRL38498B030344	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
107	DODGE	CARAVAN	2007	2D4G944L77R186595	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	ODYSSEY	2006	5FNRL38726B036154	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	CIVIC	2013	19XFB4F2XDE004137	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	FORD	FUSION	2010	3FAHP0KC5121748	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
N/A	CHEVY	IMPALA	2007	2G1WB55K779175155	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	FORD	FOCUS	2000	1FAFP36P2YW230553	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	MAZDA	6	2010	1YVHZ8CHXA5M40301	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	CIVIC	2006	1HGFA16546L016372	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	CRV	2008	5J6RE48708L019301	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	BUICK	LASABRE	2000	1G4HR54H5YU268625	6	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	CHYSLER	TOWN & COUNTRY	2005	1D8GP25R03B299500	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	CHEVY	MALIBU	2013	1G11E55A5DF166857	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	CIVIC	2015	2HGFB2F57FH500388	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	TOYOTA	PRIUS	2013	JTDKN3DU2D0353984	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
N/A	TOYOTA	PRIUS	2014	JTDKDTB30E1568532	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	KIA	SOUL	2012	KNDJT2A50C7363105	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	CIVIC	2019	2HGFC1E5XKH701642	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	HONDA	CRV	2013	2HKRM4H36DH655600	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	DODGE	CHARGER	2010	2B3CA3V4AH294519	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	FORD	FUSION	2010	3FAHPOJG2AR184911	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	FORD	FUSION	2011	1J4GW48S13C568930	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	CHRYSLER	TOWN & COUNTY	2012	2C4RC1BG6CR212524	7	1	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	KIA	SOUL	2011	KNDJT2A22B7237493	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed
N/A	FORD	CROWN VIC	2002	2FAFP71W22X115632	5	0	M-F	3AM-9PM	GOOD	N/A	All areas as needed

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
<b>Wilmington Transit System</b>											
66	Dodge	Gr.Caravan	2013	2C4RDGBG5DR746292	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
67	Dodge	Gr.Caravan	2013	2C4RDGBG9DR746294	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
68	Ford	E-350	2013	1FDEE3FL7DDB36419	8	2	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
69	Ford	E-350	2013	1FDEE3FL3DDB36420	8	2	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
70	Dodge	Gr.Caravan	2014	2C7WDGX1ER254820	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
71	Dodge	Gr.Caravan	2014	2C7WDGX1ER254821	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
72	Ford	E-350	2014	1FDEE3FL3EDA72087	8	2	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
73	Ford	E-350	2015	1FDEE3FL3FDA36742	8	2	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
74	Dodge	Gr.Caravan	2016	2C7WDGBG8GR171325	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
75	Dodge	Gr.Caravan	2016	2C7WDGBXGR171326	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
76	Dodge	Gr.Caravan	2016	2C7WDGBG9GR195519	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
77	Dodge	Gr.Caravan	2016	2C7WDGBG9GR202940	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
78	Dodge	Gr.Caravan	2016	2C7WDGBG8GR202847	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
79	Dodge	Gr.Caravan	2016	2C7WDGBG8GR202864	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
80	Dodge	Gr.Caravan	2016	2C7WDGBG0GR202874	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
81	Dodge	Gr.Caravan	2016	2C7WDGBGG0GR20288	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
82	Dodge	Gr.Caravan	2016	2C7WDGBG8G8837244	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
83	Ford	E-350	2017	1FDEE3FS7HDC26439	8	2	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
84	Dodge	Gr.Caravan	2017	2C7WDGBG8HR80223	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
84	Dodge	Gr.Caravan	2017	2C7WDGBG8HR80223	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington
85	Dodge	Gr.Caravan	2017	2C7WDGBG8HR79311	4	0	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
86	Ford	E-350	2018	1FDEE3FSXJDC01542	8	2	7	M-F 6:30am-7:30pm, S&S 9am-3pm	Good	N/A	Wilmington

## Summary of Existing Resources

Wilmington Transit System is the largest provider of public transportation in Clinton County. However, trips outside of Wilmington city limits cost \$1 per mile, making the service cost-prohibitive for many county residents living outside of Wilmington. There are a few nonprofit transportation providers that work to fill service gaps. Clinton County Job and Family Services contracts with Wilmington Transit and 3C Cab for Medicaid transportation, which can go out of county. While the Veterans Service Commission did not participate in the coordinated plan, they provide medical transportation for veterans inside and outside the county. Clinton County Community Action Program operates transportation for older adults age 60 and up in a five-county area.

Additional service gaps are met by Clinton County Board of Developmental Disabilities, Clinton County Headstart, Clinton Medical Transport Inc., Foster J. Boyd M.D. Regional Cancer Center, Goodwill Easterseals, Hillsboro Taxi, Ohio Living Cape May, and Ohio Means Jobs Clinton County.



## IV. Assessment of Transportation Needs and Gaps

In an effort to better understand Clinton County needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

The Clinton County Regional Planning Commission sought input from a variety of stakeholders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholder and the general public is available upon request.

The following methods were used to assess transportation needs and gaps:

- Assessment of data and demographics
- Using local plans as resources (Age-Friendly Clinton County, Clinton County Community Health Assessment)
- Hosting public open houses in Wilmington, Blanchester, and Sabina
- Survey
- Coordinated plan committee meetings
- One-on-one meetings and phone calls with local stakeholders who requested them

### Local Demographic and Socio-Economic Data

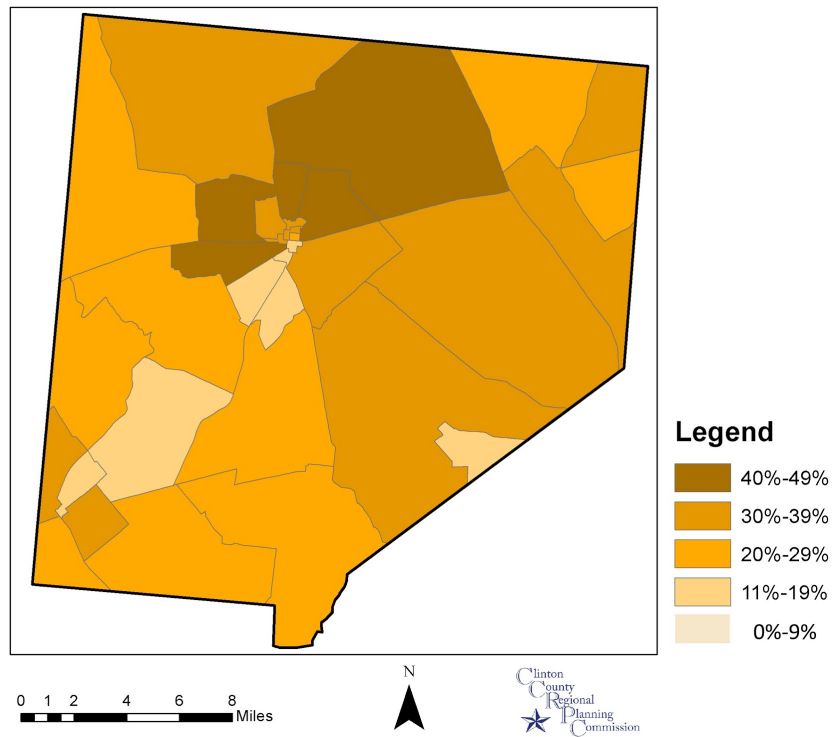
Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.

The following exhibit 1 illustrates the number of older adults (age 65 and older) in each Census block group. In total, 15.8% of residents in Clinton County are age 65 or older.

**Exhibit 1: Map of Population Density of Individuals Age 65 and Older**

Source: U.S. Census Bureau, 2017 American Community Survey

Clinton County  
Percent of Households with Someone Age 65+ by Block Group



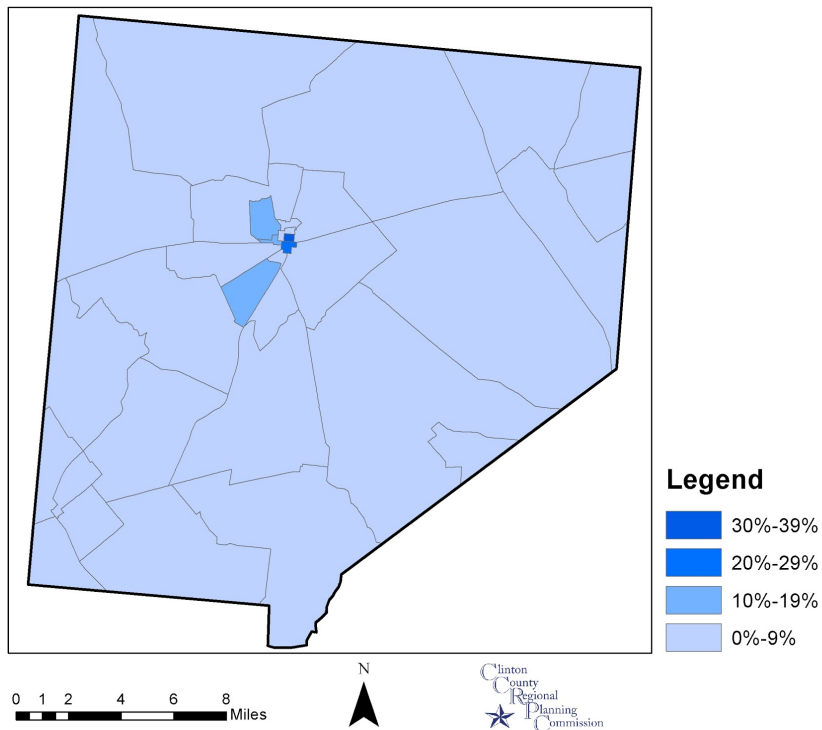
**Analysis:** As the map shows, the largest density of individuals age 65 and older live in the areas to the north and west of Wilmington. The area with the second largest density makes up a large portion of Wilmington, as well as parts of Blanchester and Sabina and the northern and eastern portions of the county. The third largest density makes up part of Wilmington and most of the western and northeastern parts of the county. The fourth largest density makes up portions of the southeastern, southwestern, and central parts of the county. Lastly, the smallest density of individuals age 65 and older is not present in Clinton County, as every block group has a percentage of at least 11%.

The exhibit below indicates the percentage of zero vehicle households in each Census block group. The absence of a vehicle in the household is often an indication of the need for transportation services.

**Exhibit 2: Map of Density of Zero Vehicle Households**

Source: *American FactFinder*; U.S. Census Bureau (2013-2017 ACS 5-Year Estimates)

Clinton County  
Percent of Population with No Vehicle by Block Group



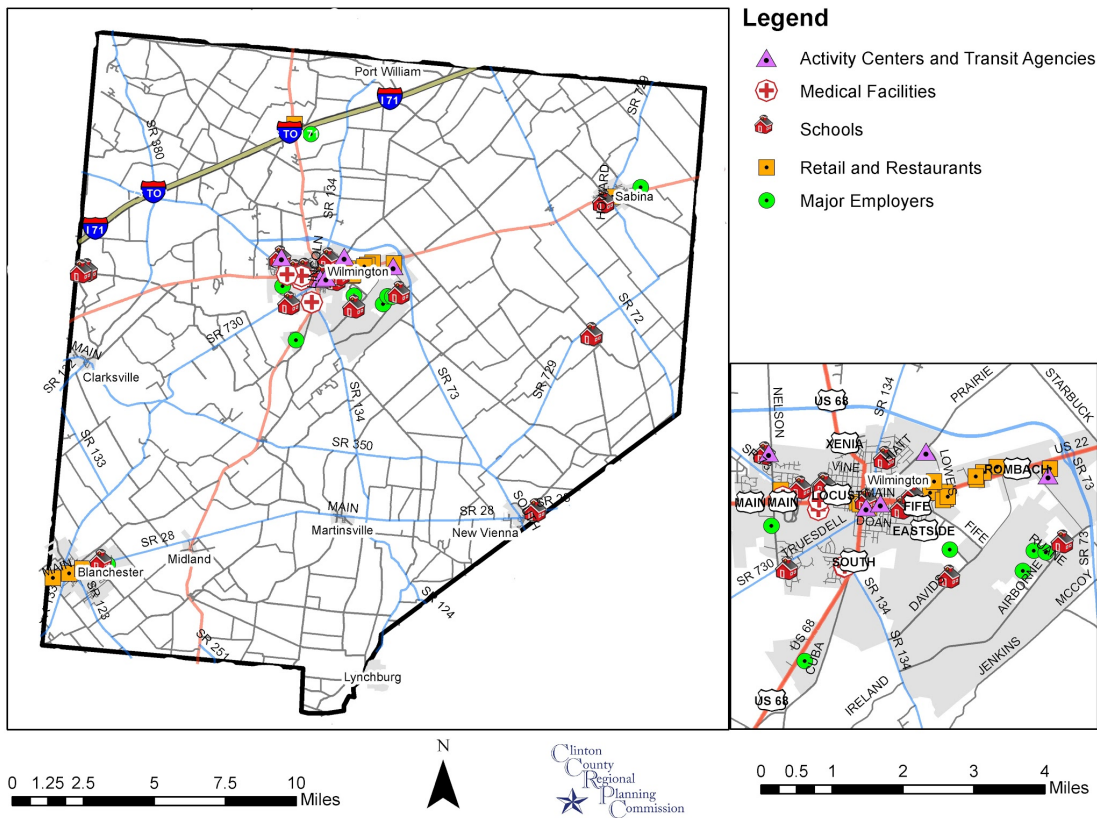
**Analysis:** As the map shows, the greatest concentration of zero-vehicle households is found within the Wilmington area, which could possibly be due to the walkability of the city and close proximity of residents to basic services. The least concentrated areas are all of the areas, incorporated and unincorporated, that surround the city.

The next exhibit illustrates the location of the top destinations for the existing transportation providers as well as major trip generators for anyone in the area, including those who drive a personal vehicle.

**Exhibit 3: Map of Major Trip Generators**

Source: Google Maps

## Clinton County Major Trip Generators



### Analysis of Demographic Data

Located in southwest Ohio, Clinton County is bordered by Greene County to the north and northwest, Fayette County to the east and northeast, Highland County to the east and southeast, Brown County to the south, Clermont County to the southwest, and Warren County to the west. The county itself has a total land area of 410.9 square miles, with the largest use of land (70.91%) being for cultivated crops, the second largest (14.32%) being forest, and the third largest (6.98%) being for low-density developed land. It has access to numerous major highways, including Interstate 71, U.S. Routes 68 and 22, and Ohio Routes 380, 730, 72, 73, 729, 350, 133, 123, 251, 28, and 134. The highest concentration of trip

generators in Clinton County are located in the county seat, Wilmington, with a number of them also being found in Sabina and Blanchester.

Clinton County's total population is expected to decrease 419 by 2030, however, the population of residents aged 65+ is expected to increase 37% by then. This creates a need for the community to provide necessary resources and services to accommodate this aging population. As the two maps displayed above show, some areas with a medium to high density of residents aged 65+ also have a medium to high density of residents without vehicles, which includes portions of Wilmington. With this in mind, it raises concerns over whether elderly and/or disabled residents will have access to affordable and efficient public transportation to get them where they need to go. This coordinated plan will highlight the motives and plans for action to address these concerns.

## General Public and Stakeholder Meetings/Focus Groups

The Clinton County Regional Planning Commission hosted and facilitated five local meetings and focus groups to discuss the unmet transportation needs and gaps in mobility and transportation. 120 people participated in the meetings. Of those, 40 self-identified as older adults and 14 self-identified as being a person with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, the Clinton County Regional Planning Commission presented highlights of coordinated transportation in other counties.

Following the initial presentation, the stakeholders were asked to identify the gaps in transportation services and needs. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

After the needs/gaps list was completed, each participant was asked to rank the needs/gaps by ordering them from highest need to lowest need.

Participants discussed more than 13 mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meeting. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications. The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

## Surveys

The following survey summary includes the information gained from the following surveys that were performed. 661 surveys from the general public: 28% of individuals with disabilities completed the survey; 44% of older adults completed the survey.

### Demographics

Figure 1: Where do you live?

Jurisdiction	#	%
Wilmington	337	55%
Blanchester	112	18%
Sabina	55	9%
New Vienna	15	2%
Clarksville	14	2%
Martinsville	6	1%
Midland	2	0%
Port William	1	0%
Clinton County Townships	53	9%
Other	14	2%
Total	609	100%

Figure 2: Which of the following best applies to you? Are you presently:

Employment Status	#	%
Employed outside your home	188	31%
Employed inside your home	10	2%
Homemaker	39	6%
Retired	286	47%
Student	10	2%
Unemployed	36	6%
Other	44	7%
Total	613	100%

Figure 3: What is your age?

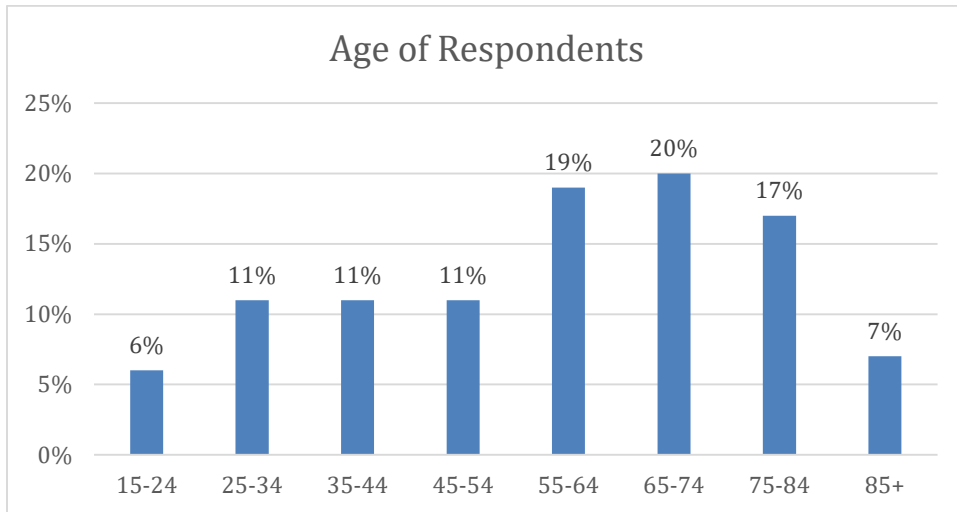


Figure 4: In which county is your employer located?

County	#	%
Clinton	173	76%
Other	17	7%
Warren	9	4%
Hamilton	6	3%
Fayette	8	3%
Highland	3	1%
Ross	2	1%
Greene	3	1%
Franklin	3	1%
Montgomery	3	1%
Clermont	1	0%
Clark	1	0%
Total	229	100%

Figure 5: Do you have a disability which requires you to use a cane, walker, wheelchair, and/or another device to help you get around?

Yes/No	#	%
Yes	175	28%
No	450	72%
Total	625	100%

Figure 6: Are you or a family member currently using any transportation services that are available to you through the Medicaid program?

Yes/No	#	%
Yes	89	14%
No	534	86%
Total	623	100%

### Analysis of Survey Demographics Section:

The survey asked respondents about where they live, their employment status, the location of their employer, their age, whether or not they had a disability, and whether or not they had a family member currently using any transportation services available to them through the Medicaid program. The majority of those who participated in the survey lived in Wilmington and Blanchester, which are the two largest municipalities in the county. The majority of respondents were retired, with the second largest group being employed outside their homes, most of them being employed within Clinton County. The largest age group represented in this survey was aged 65 to 74, with the second largest being aged 55 to 64. The number of older adults who took the survey is an indicator that they are a population with high transportation needs. Lastly, over 25% of all participants had a disability and 14% of participants and their family members use transportation available through the Medicaid program.

### Familiarity with Modes of Transportation

Figure 7: Mark all of the transportation you or your family have used during the past 12 months to travel to work/appointments/shopping/social activities/etc

Transportation Mode	#	%
Personal vehicle or ride with a friend/family member	605	93%
Demand response public transportation services such as Wilmington Transit/Wilmington City Cab (requires an advance reservation and the vehicle comes to your house for pick-up and drop-off)	211	33%
Bicycle or Walk (other than for exercise)	193	30%
Private taxi, Uber, Lyft (or similar)	75	12%
Carpool or vanpool	68	10%
Ambulette Service (non-emergency medical transportation provided by a medical transportation company)	51	8%
Faith-based organization (such as a church bus or van to go to services or activities)	44	7%
Volunteer transportation	42	6%
Public transportation systems or human service/senior agencies in neighboring counties	37	6%
Other	35	5%
Fixed route public transit (with bus stops and time schedule)	26	4%
Flexible public transit routes (vehicles operate on a fixed route and time schedule but	13	2%



can make deviations off the route)		
Private inter-city bus (such as Greyhound, Megabus, or GoBus)	9	1%
Amtrak (originating in Ohio)	5	1%
Car Share (Zipcar)	2	0%
Total	649	100%

### Analysis of Transportation Modes Section:

For this section, respondents were asked about the different modes of transportation participants have used in the past 12 months to get to where they need to be, whether it be for work, recreation/social, or doctors' appointments. This data shows how residents get around throughout the county and the familiarity that individuals have with alternative modes of transportation. As the data shows, the most widely used form of transportation used is a personal vehicle or ride with friend/family member with 93% of participants using it. The second most widely used form of transportation is public transportation (Wilmington Transit/Wilmington City Cab) with 33% of participants using it.

### Feedback on Transportation Services

*Figure 8: If transportation was easy to use and available to you and/or your family, which of the following would cause you to use the service?*

Reason to Use Service	#	%
If I do not have another transportation option	410	64%
If it would save money (ex. save on gas or car maintenance)	375	59%
If it is better for the environment	189	30%
It is available and I do use it	154	24%
If it is provided with wheelchair accessible vehicles	136	21%
Other	37	6%
I would not use public transportation under any circumstance	16	3%
Total	639	100%

*Figure 9: What changes could be made to your local transportation options to make using them a more appealing to you?*

Changes to Service	#	%
End later at night	278	52%
Operate on Saturdays	260	49%
If I could ride to other parts of the state (such as to Columbus or other cities and towns)	238	45%
Operate on Sundays	241	45%

More reliable/On-Time for picking me up/dropping me off	197	37%
Lower the cost to ride	190	36%
Start earlier in the morning	164	31%
Wheelchair accessible vehicles	107	20%
If vehicles operate on a fixed route and schedule with bus stops	92	17%
No shared rides with others	51	10%
Other	49	9%
Larger vehicles	43	8%
Smaller vehicles	32	6%
Total	531	100%

### Analysis on Feedback of Transportation Services:

Cost and necessity are the top reasons respondents said they would use local transportation. The biggest reason participants would use public transportation is if they do not have any other transportation option. The second biggest reason is if it would save money (i.e. save money on gas or car maintenance).

The most popular change participants proposed for public transportation is for it to end later and night, and the second most popular change proposed is for it to operate on Saturdays. Identical feedback was received only at the public open house in Wilmington, where Wilmington Transit operates. Feedback from the open house suggested that the desire for better hours during evenings is better for people with part-time jobs, night-shift employees, and individuals who would like to attend social events that are held in the evening.

### Type, Frequency, and Destination of Trips

*Figure 10: Which of the following are your most commonly visited destinations or places you most often need to visit when transportation is available to you?*

Destination	#	%
Shopping/Grocery/Pharmacy	441	74%
Medical clinics or hospitals	402	68%
Medical/Dental offices	367	62%
Social/Recreation activities/Parks	182	31%
Church/Faith-Based Organizations and Activities	174	29%
My employer	163	27%
Senior program or human service agency activities and appointments	142	24%
School	80	13%
Other	31	5%
Total	593	100%

Figure 11: When do you need transportation most often for medical/healthcare purposes? (i.e. hospital and doctor visits)

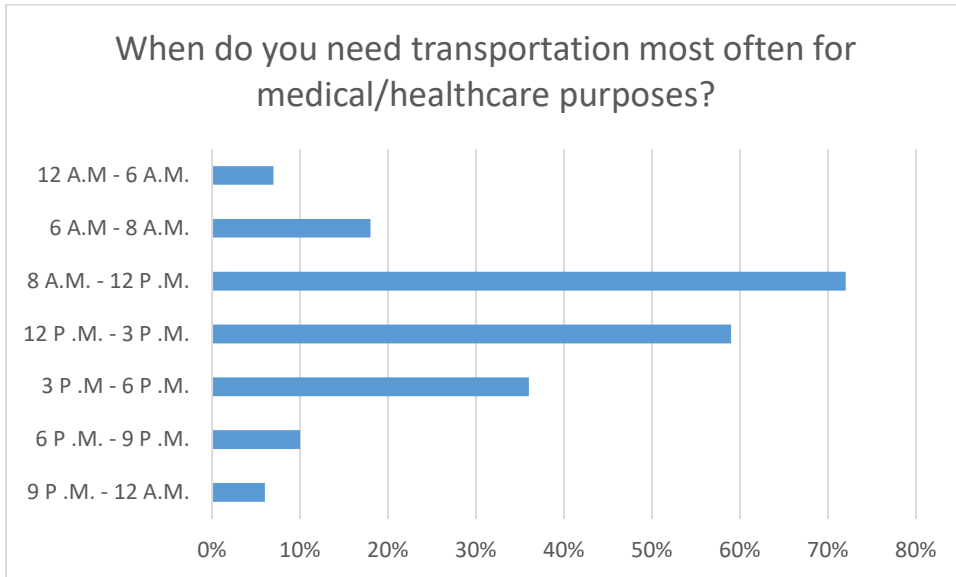


Figure 12: When do you need transportation most often for nutrition purposes? (i.e. grocery shopping and farmers markets)

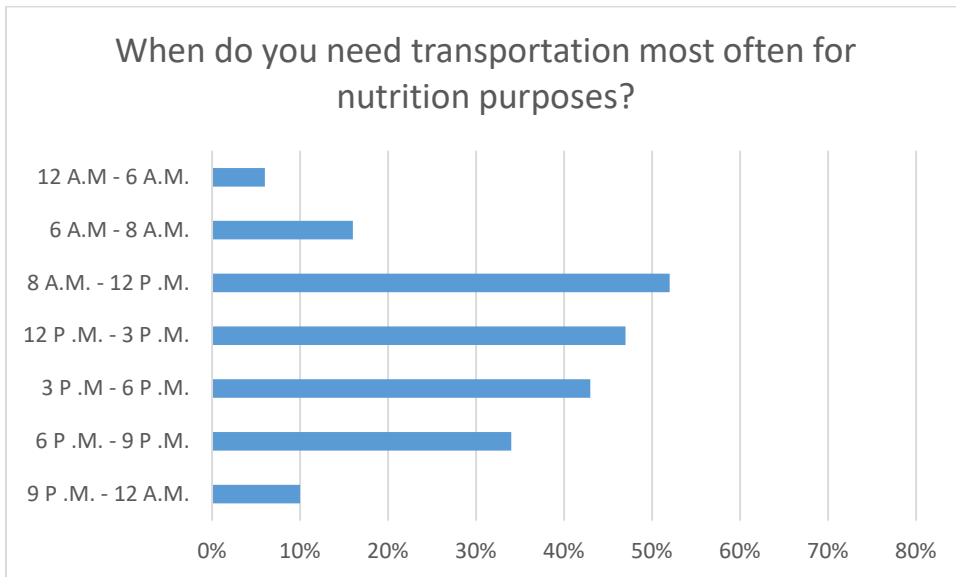


Figure 13: When do you need transportation most often for employment?

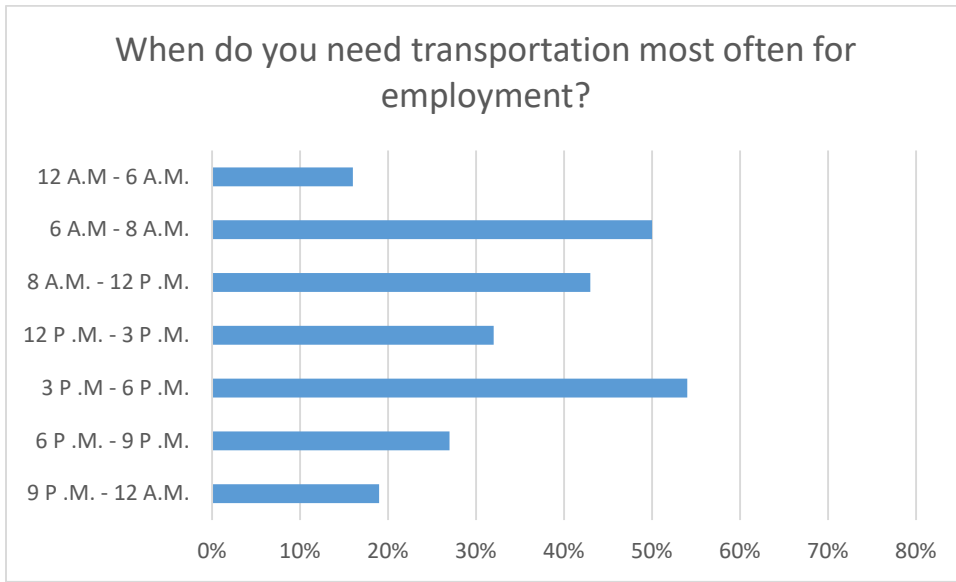


Figure 14: When do you need transportation most often for shopping? (i.e. department stores, hardware stores, and malls)

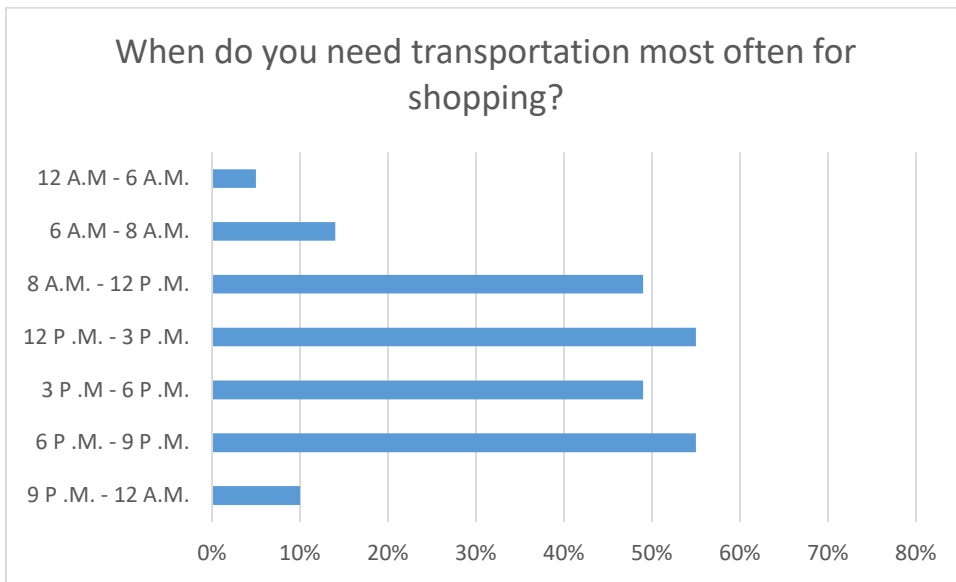


Figure 15: When do you need transportation most often for recreational/social purposes? (i.e. parks, entertainment, restaurants, churches, and clubs)

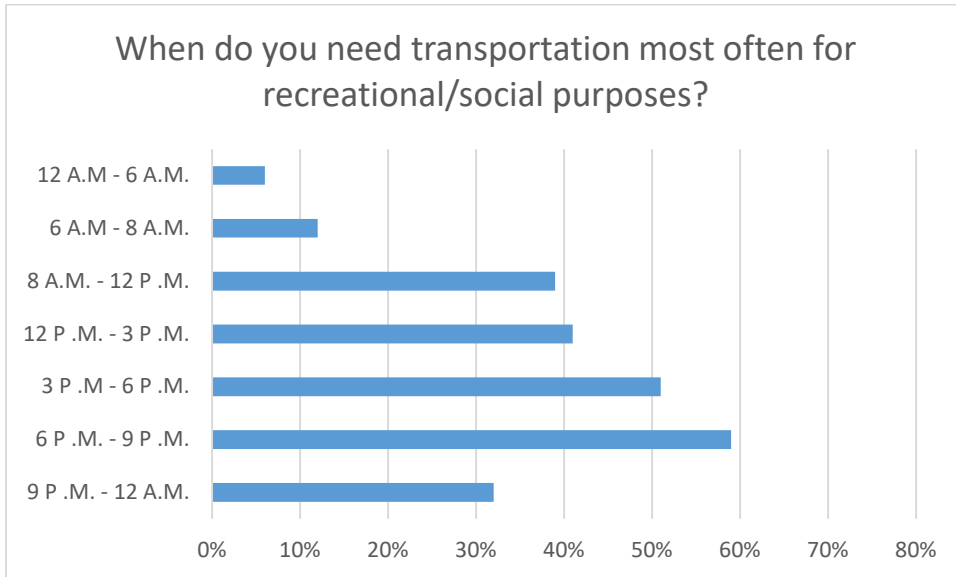


Figure 16: When do you need transportation most often for other purposes? Please specify what that purpose is in the "other" checkbox after selecting your answer.

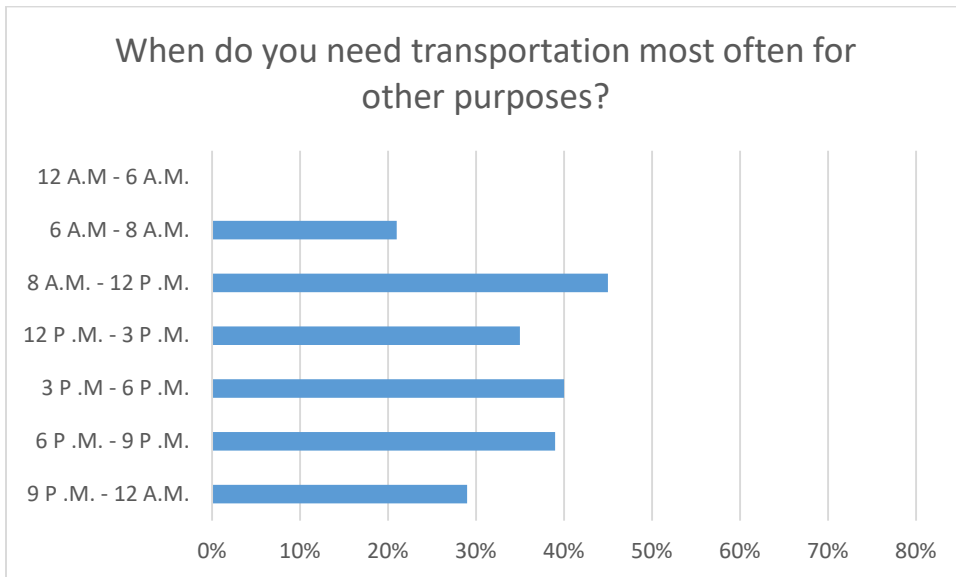


Figure 17: Which counties do you need transportation to for medical/healthcare?

County	#	%
Clinton	439	81%
Hamilton	134	25%
Montgomery	82	15%
Highland	46	9%
Warren	41	8%
Greene	36	7%
Franklin	33	6%
Clermont	23	4%
Fayette	22	4%
Ross	14	3%
Other	14	3%
Clark	1	0%
Total	539	100%

Figure 18: Which counties do you need transportation to for nutrition?

County	#	%
Clinton	265	93%
Warren	25	9%
Highland	24	8%
Hamilton	17	6%
Montgomery	17	6%
Fayette	12	4%
Greene	9	3%
Other	8	3%
Clermont	6	2%
Franklin	7	2%
Ross	1	0%
Clark	0	0%
Total	285	100%

Figure 19: Which counties do you need transportation to for employment?

County	#	%
Clinton	200	70%
Warren	24	8%
Highland	18	6%
Hamilton	14	5%

Fayette	15	5%
Other	15	5%
Greene	10	4%
Montgomery	9	3%
Franklin	6	2%
Clermont	4	1%
Ross	4	1%
Clark	1	0%
Total	233	100%

Figure 20: Which counties do you need transportation to for shopping?

County	#	%
Clinton	410	89%
Hamilton	77	17%
Montgomery	73	16%
Warren	61	13%
Fayette	41	9%
Highland	36	8%
Greene	39	8%
Clermont	27	6%
Franklin	27	6%
Ross	8	2%
Other	10	2%
Clark	0	0%
Total	459	100%

Figure 21: Which counties do you need transportation to for recreational/social purposes?

County	#	%
Clinton	291	87%
Hamilton	79	24%
Montgomery	59	18%
Warren	57	17%
Highland	43	13%
Franklin	37	11%
Greene	31	9%
Fayette	28	8%
Clermont	13	4%
Other	14	4%

Ross	6	2%
Clark	1	0%
Total	335	100%

Figure 22: Which counties do you need transportation to for other purposes?

County	#	%
Clinton	119	76%
Warren	31	20%
Highland	29	19%
Hamilton	28	18%
Montgomery	28	18%
Franklin	23	15%
Fayette	20	13%
Greene	14	9%
Other	14	9%
Clermont	13	8%
Ross	7	4%
Clark	0	0%
Total	156	100%

Figure 23: Do you or a family member need transportation outside of your county but sometimes or never have it?

Yes/No	#	%
Yes	265	43%
No	347	57%
Total	612	100%

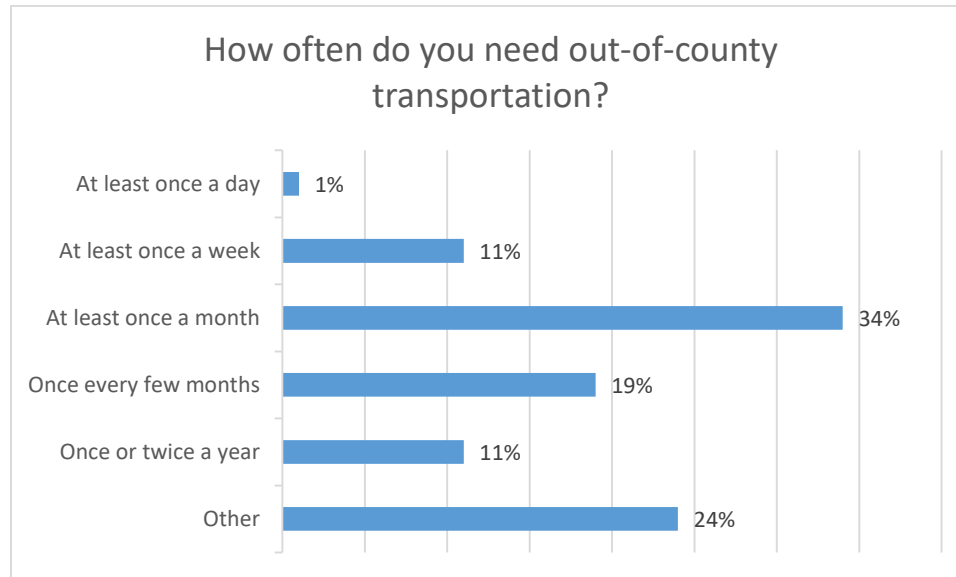
Figure 24: If you answered "Yes" to the previous question, to which county?

County	#	%
Hamilton	79	47%
Montgomery	42	25%
Other	37	22%
Highland	33	20%
Warren	31	18%
Franklin	26	15%
Fayette	22	13%
Greene	16	9%



Clermont	9	5%
Ross	3	2%
Clark	0	0%
Total	169	100%

Figure 25: If you answered "Yes" to the previous question, how often do you need it?



### Analysis of Type, Frequency, and Destination of Trips

When asked about types destinations, the most popular destination among participants is “grocery store/shop/pharmacy,” with the second most popular destination being “medical clinic or hospital.” Only 27% reported “employer” as a destination, which is unsurprising considering that a large portion of survey respondents were retired.

When asked about what time of day respondents need transportation, most employment- and medical-related trips fit within the schedule of Wilmington Transit, which is 6:30AM-7:30PM on a weekday. However, social/recreational- and shopping-related trips tended to occur in the evenings, indicating that these trips are sometimes sacrificed when Wilmington Transit stops running at 7:30PM.

The survey asked about which counties people travel to. The majority of destinations are located in Clinton County, Montgomery County (Dayton), and Hamilton County (Cincinnati). Forty-three percent of respondents stated they or a family member often need transportation outside the county but sometimes never have it. When asked about how often during the year participants need out-of-county transportation, 34% need it at least once a month and 24% said “other.” Participants in the public open houses stated that it is difficult to say exactly how often they need transportation because it usually depends on unpredictable circumstances.

## Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

- High cost of out-of-county trips to major cities
- Inadequate funding for transportation
- Most transportation providers are restricted to the boundaries of the service area
- Combating unpredictable wait times for Wilmington Transit
- Funding transit to operate during hours of low ridership, such as evenings and weekends
- The ten-day reservation period to schedule Medicaid transportation is too long to accommodate some trips
- Absence of an entity that would manage a volunteer driver program and cover the liability for volunteers

## Summary of Unmet Mobility Needs

The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

**Exhibit 4: Prioritized Unmet Mobility Needs**

Rank	Unmet Need Description	Method Used to Identify and Rank Need
1	Affordable out-of-county transportation options are needed for passengers not covered by contract or other funding sources.	Planning Committee vote following review of survey data and research.
2	An unrestricted, publicly available countywide transportation system.	Planning Committee vote following review of survey data and research.
3	More premium hours and days of services for public transportation. Clients would like to be able to have transportation on weekends and evening hours.	Planning Committee vote following review of survey data and research.
4	A Mobility Manager to enhance coordination of transportation.	Planning Committee vote following review of survey data and research.
5	A fixed or deviated public transportation route through Wilmington.	Planning Committee vote following review of survey data and research.
6	Increased mobility options for people with disabilities and older adults.	Planning Committee vote following review of survey data and research.
7	There is a need to ensure passengers arrive on time for employment trips and other appointments.	Planning Committee vote following review of survey data and research.
8	Increased mobility options for low income workers, college students, and people who are non-Medicaid eligible.	Planning Committee vote following review of survey data and research.
9	Increase public awareness of current available transportation services.	Planning Committee vote following review of survey data and research.
10	More transportation vehicles that are accessible for wheelchairs.	Planning Committee vote following review of survey data and research.
11	A volunteer driver program to assist with out-of-county medical or employment trips.	Planning Committee vote following review of survey data and research.
12	Increased accommodations for active transportation such as walking and biking.	Planning Committee vote following review of survey data and research.

## V. Goals and Strategies

### Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for Clinton County should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the Clinton County Regional Planning Commission developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to 12 of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in service.

#### Goal #1: Hire a Mobility Manager for Clinton County who will educate the public about transportation resources, facilitate coordination, and update the coordinated plan.

In the past, Clinton County has not been eligible to apply for mobility management funds because it did not have a coordinated plan. This plan will allow Clinton County to apply to fund a full-time Mobility Manager who will educate the public about transportation resources, facilitate coordination, update the coordinated plan, and be an advocate for improvement of services.

Need(s) Being Addressed:

- All needs

#### Strategy 1.1: Hire Mobility Manager

Community Action will apply to house the Mobility Manager for 2020.

**Timeline for Implementation:** 2019-2020

#### Action Steps:

- Community Action's application for mobility management funds is approved by ODOT.
- Matching funds are secured for funding 20% of the program. Funding will ideally come from a diverse pool of community resources.
- A Mobility Manager will be hired and active by 2020.

**Parties Responsible for Leading Implementation:** Clinton County Community Action Program

**Parties Responsible for Supporting Implementation:** Local match funders

**Resources Needed:** Local match funds

**Potential Cost Range:** \$16,000-\$18,000 annually in local match funds

**Potential Funding Sources:** HealthFirst, United Way, Clinton County Legacy Fund, human service agencies, employers, local governments.

**Performance Measures/Targets:**

- Mobility Manager is hired
- Match funding is committed for 2020
- Mobility Manager fulfills essential job duties:
  - Facilitates quarterly coordinated council meetings
  - Creates and distributes educational materials about transportation resources
  - Assists nonprofits with the Specialized Transportation (5310) grant applications to ODOT
  - Educates the public on transportation resources
  - Meets with transportation providers, local governments, employers, and human service agencies to ensure that needs are being met
  - Attends state quarterly transportation coordination meetings

**Goal #2: Explore the feasibility of a countywide public transit system.**

Currently the only unrestricted, publicly available transit service in the county is limited to the City of Wilmington. This goal is to evaluate the feasibility of expanding to a countywide system.

**Need(s) Being Addressed:**

- An unrestricted, publicly available countywide transportation system.
- Increased mobility options for people with disabilities and older adults.
- Increased mobility options for low income workers, college students, and people who are non-Medicaid eligible.

**Strategy 1.1: Evaluate the feasibility of expanding Wilmington Transit to cover the entirety of Clinton County through the 5311 Rural Transit Program.**

Rather than created a separate transit entity for Clinton County, Wilmington Transit will work with ODOT and the Mobility Manager to determine the feasibility of expanding existing resources to cover the entirety of the county.

Timeline for Implementation: 2019-2020

**Action Steps:**

- Report to ODOT on the results of public engagement associated with the coordinated plan.
- Work with Wilmington Transit and ODOT to determine the costs associated with a countywide system and estimates on the number of additional vehicles and garage space needed.

- The Mobility Manager will work to identify potential funding sources in the community.

**Parties Responsible for Leading Implementation:** Mobility Manager

**Parties Responsible for Supporting Implementation:** Wilmington Transit System, transportation providers, human service agencies, Clinton County Board of Commissioners, businesses, and the Clinton County Regional Planning Commission.

**Resources Needed:** Mobility Manager, local match funds from county sources

**Potential Cost Range:** TBA

**Potential Funding Sources:** HealthFirst, United Way, Clinton County Legacy Fund, human service agencies, employers, local governments.

**Performance Measures/Targets:**

- An estimate is generated for the cost of expansion and ongoing operating expenses.
- Local match funds are secured if the expansion is feasible.
- The Mobility Manager educates the public on countywide service if the expansion is feasible.

**Goal #3: Pursue grant funding through ODOT to purchase vehicles, supplement funds for vehicle maintenance, operating costs, and software or equipment that may be needed.**

Adoption of the coordinated plan will allow eligible entities in Clinton County to apply for funds through the Specialized Transportation (5310) grant program. This program is intended to increase mobility for seniors and persons with disabilities. The program provides 80% for the cost of capital projects and 50% for operating funds.

**Need(s) Being Addressed:**

- Increased mobility options for people with disabilities and older adults.
- Affordable out-of-county transportation options are needed for passengers not covered by contract or other funding sources.
- More transportation vehicles that are accessible for wheelchairs.

**Strategy 1.1: Purchase vehicles through the Specialized Transportation (5310) grant program for use at the Wilmington Savings Bank Clinton County Senior Center.**

Currently the Wilmington Senior Center operates four vehicles for senior transportation funded by the Title III program, which is managed by Clinton County Community Action Program. The service loses money every year and is one of the only resources for affordable out-of-county transportation for seniors. The Mobility Manager will assist Community Action in applying for funds through the 5310 program to purchase new vehicles.

**Timeline for Implementation:** 2020-2021

**Action Steps:**

- Submit letter of intent in October 2019
- Submit application in March 2020
- Secure matching funds after awards are announced in May 2020
- Vehicles are ordered January 2021

**Parties Responsible for Leading Implementation:** Clinton County Community Action Program

**Parties Responsible for Supporting Implementation:** Mobility Manager

**Resources Needed:** Local match for 20% of total project cost

**Potential Cost Range:** \$12,000-\$16,000 in matching funds for each vehicle requested

**Potential Funding Sources:** Clinton County Board of Commissioners, Senior Services Levy, HealthFirst, United Way, Clinton County Legacy Fund, human service agencies, employers, local governments.

**Performance Measures/Targets:**

- At least one new vehicle is provided to Clinton County Community Action Program by 2021.
- Volume of county trips for older adults is increased.
- Volume of out-of-county trips for older adults is increased.

#### **Goal #4: Provide and coordinate affordable, out-of-county transportation.**

Existing affordable out-of-county transportation services experience their own capacity limitations and restrictions for who they can serve. The alternative is private pay, which is extremely cost-prohibitive. Moving forward, existing programs should be supported and new solutions should be developed for affordable regional transportation.

**Need(s) Being Addressed:**

- Affordable out-of-county transportation options are needed for passengers not covered by contract or other funding sources.
- Increase public awareness of current available transportation services.

#### **Strategy 1.1: Explore new sources of out-of-county transportation while supporting and publicizing existing sources.**

The Mobility Manager will work to strengthen existing out-of-county services while seeking out alternative methods of transporting individuals throughout the region.

**Timeline for Implementation:** 2020 and beyond

**Action Steps:**

- Generate public awareness of existing resources for out-of-county transportation (i.e. senior center transportation, Medicaid transportation, Veterans Service Commission transportation, etc.)

- Preserve and enhance existing resources for out-of-county transportation by ensuring that vehicles remain in good working condition, programs are effectively managed, and funding remains appropriate.
- Research additional methods of providing out-of-county transportation. (i.e. inter-city bus service, volunteer driver programs, etc.)
- Develop solutions for regional transportation by working with ODOT, regional governments, and other mobility managers.

**Parties Responsible for Leading Implementation:** Mobility Manager

**Parties Responsible for Supporting Implementation:** ODOT, Clinton County Community Action Program, Clinton County Veterans Service Commission, Clinton County Job and Family Services, Wilmington Transit, regional governments, and the Clinton County Regional Planning Commission.

**Resources Needed:** Mobility Manager

**Potential Cost Range:** TBA

**Potential Funding Sources:** TBA

**Performance Measures/Targets:**

- Vehicles are purchased for out-of-county transportation through the Specialized Transportation (5310) program.
- Out-of-county transportation services are advertised to the public through print and online resources.
- Tangible solutions for regional transportation are produced by working with ODOT and mobility managers.

### Goal #5: Pilot a deviated route service in Wilmington.

Wilmington Transit will propose to pilot a deviated route loop in the City of Wilmington to increase mobility for residents. The loop will behave like a fixed route that will deviate up to a quarter-mile to pick up and drop off riders.

**Need(s) Being Addressed:**

- A fixed or deviated public transportation route through Wilmington.
- There is a need to ensure passengers arrive on time for employment trips and other appointments.
- Increased mobility options for people with disabilities and older adults.
- Increased mobility options for low income workers, college students, and people who are non-Medicaid eligible.

### Strategy 1.1: Launch a six-month pilot program for a deviated route service in the City of Wilmington.

Wilmington Transit will run a short-term pilot program to test the effectiveness of a deviated route.



**Timeline for Implementation: 2020**

**Action Steps:**

- The Clinton County Regional Planning Commission will work with Wilmington Transit to develop a proposed route.
- Wilmington Transit will submit a proposal to ODOT detailing the proposed route, public feedback, and cost estimates.
- Contingent on approval from ODOT and sufficient local funds, Wilmington Transit will pilot the route for six months.
- The Mobility Manager will promote the route to the public and will suggest changes to the route.

**Parties Responsible for Leading Implementation:** Wilmington Transit System, Mobility Manager

Parties Responsible for Supporting Implementation: City of Wilmington, County Regional Planning Commission

**Resources Needed:** TBA

**Potential Cost Range:** TBA

**Potential Funding Sources:** Wilmington Transit, City of Wilmington

**Performance Measures/Targets:**

- Proposal is approved by ODOT and pilot program is active.
- Number of weekly riders on deviated route.
- Deviated route is sufficiently publicized by Mobility Manager.

**Goal #6: Improve operating hours of transportation services.**

Since local match funding for Wilmington Transit cannot keep pace with the demand for ridership, operating hours are limited during evenings and weekends. Local financing should be acquired to expand hours and additional transportation services should be developed to fill the gaps.

**Need(s) Being Addressed:**

- More premium hours and days of services for public transportation. Clients would like to be able to have transportation on weekends and evening hours.

**Strategy 6.1: Explore ways to finance the expansion of Wilmington Transit operating hours.**

Estimate the cost of expansion, secure local match funding, and expand operating hours.

**Timeline for Implementation: 2020-2022**

**Action Steps:**

- Use data collected from the *2019 Clinton County Transportation Needs Survey* to develop possible scenarios of extended hours for Wilmington Transit. Scenarios should include projected operational costs.
- Identify additional funding sources to increase local match revenue.

**Parties Responsible for Leading Implementation:** Mobility Manager

**Parties Responsible for Supporting Implementation:** Wilmington Transit

**Resources Needed:** Potentially additional staffing and vehicles. Additional funding from local match.

**Potential Cost Range:** TBA

**Potential Funding Sources:** Philanthropic organizations, foundations, employers, grants, and tax revenue.

**Performance Measures/Targets:**

- Scenarios for expansion of operating hours are produced and evaluated.
- Funding for local match is secured.
- Hours are expanded for Wilmington Transit.

**Strategy 6.2: Explore the feasibility of providing transportation service during times that public transit is not operating.**

Seek out transportation services that can transport riders during times Wilmington Transit is not operating.

**Timeline for Implementation:** 2020-ongoing

**Action Steps:**

- Explore the feasibility of a volunteer driver program.
- Explore the feasibility of subsidizing for-profit transportation providers.
- Develop a strategy with employers for providing employee transportation.

**Parties Responsible for Leading Implementation:** Mobility Manager

**Parties Responsible for Supporting Implementation:** None

**Resources Needed:** Mobility Manager

**Potential Cost Range:** None

**Potential Funding Sources:** N/A

**Performance Measures/Targets:**

- Feasibility for a volunteer driver program is determined.
- Feasibility of subsidizing for-profit transportation providers is determined.

- A strategy for transporting employees for major companies in Clinton County is determined.

## VI. Plan Adoption

The Clinton County Regional Planning Commission (CCRPC) released a draft version of this plan for public comment on March 27, 2019. After public comments were received and appropriate changes to the plan were made, the planning committee met on April 9, 2019 to adopt the plan. Present at the meeting were older adults, people with disabilities, transportation providers, human service agencies, and local government representatives. The CCRPC reviewed changes to the plan with the planning committee and the committee moved to adopt the plan unanimously.

## Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting the Clinton County Regional Planning Commission.

### Agency Representation

Name	Agency
Josh Adkins	Clinton County Board of Developmental Disabilities
Fadi Al-Ghawi	Ahresty
Diana Allen	Clinton Medical Transport Inc.
Robyn Allen	Episcopal Retirement Services
Pam Bauer	Clinton County Health District
Curt Bone	Wilmington Local School District
Stella Carter	Clinton County Community Action Program
Colleen Chamberlain	Mental Health and Recovery Services of Clinton and Warren Counties
Larry Cordray	Wilmington Savings Bank Senior Center
Alexis Cunagin	Clinton Medical Transport Inc.
Kim Doss	Clinton County Board of Developmental Disabilities
Dana Dunn	Wilmington Savings Bank Senior Center
Julie Eastes	Clinton County Board of Developmental Disabilities
Abby Ellsberry	Ohio Living Cape May
Dan Evers	Clinton County Port Authority
Floyd Florea	Blanchester Senior Center
Debbie Greene	Clinton County Head Start
Eric Guindon	Clinton County Youth Council
Heather Gundlach	Clinton County Board of Developmental Disabilities
Amanda Harrison	United Way of Clinton County
Dean Hawk	Village of Sabina
Maggie Henry	Clinton County Family & Children First
Beth Huber	Clinton County Port Authority
Tammy Keller	Ohio Means Jobs Clinton County
Pat King	Health Alliance of Clinton County
Kyle Lewis	Clinton County Board of Developmental Disabilities
Mike McCarty	Clinton County Board of Commissioners
Carla McCauley	Council on Aging of Southwest Ohio
Marian Miller	City of Wilmington
Tony Morris	Wilmington Transit System
Jane Newkirk	Clinton County Community Action Program
Mike Newman	HealthFirst
Brad Reynolds	Ohio Living Cape May
Cheryl Roberts	East Clinton Local School District
Heather Robison	American Cancer Society

Michelle Regan Roth	Foster Boyd Cancer Center
Amy Sexton	Clinton County Board of Developmental Disabilities
Brian Shidaker	City of Wilmington
Mick Short	Hillsboro Taxi/Transport
Jo Slocum	Blanchester Senior Center
Kristina Snyder	FMC Wilmington Home Dialysis
Kathi Spirk	Clinton County Job and Family Services
Terri Staggs	Davita Dialysis
Pam Stephens	Clinton County Board of Developmental Disabilities
Kelsey Swindler	Clinton Memorial Hospital
Kristin Taulbee	Council on Aging of Southwest Ohio
Valerie Thacker	Ahresty
Allison Underwood	Goodwill Easterseals Miami Valley
David J. Webb	Amazon
Pam Whalen	Beech Acres Parenting Center
Mandy Williams	3C Cab
Susan Wood	Episcopal Retirement Services
Monica Wood	Clinton County Health District
Brenda Woods	Clinton County Board of Commissioners

In addition to participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, the Clinton County Regional Planning Commission and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Taylor Stuckert, AICP

Clinton County Regional Planning Commission

(937) 382-3582

[tstuckert@clintoncountyrpc.org](mailto:tstuckert@clintoncountyrpc.org)

## Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Taylor Stuckert, AICP

Clinton County Regional Planning Commission

(937) 382-3582

[tstuckert@clintoncountyrpc.org](mailto:tstuckert@clintoncountyrpc.org)

### Annual Review: Not Applicable

Since this is Clinton County's first coordinated plan, an annual review has not yet taken place.

### Amendment: Not Applicable

Since this is Clinton County's first coordinated plan, no amendments have been made to the plan.

## Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

**Coordination** – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

**FAST Act** – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America’s Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

**Gaps in Service** – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

**Lead Agency** – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

**Planning Committee** – (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

**Ridership** – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

**Section 5310 Program** – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

**Section 5311 Program** – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Subrecipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

**Section 5307 Program** – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in

urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

**Transportation** – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

**Unmet Transportation Needs** – Transportation that is wanted or desired but is not currently available.