

**CONSUMER NOTIFICATION OF A GALVANIZED REQUIRING REPLACEMENT SERVICE LINE**

November 13, 2024

Dear Water Customer,

Red Lion Municipal Authority would like to inform you that the water service line to the above address has been classified as a **Galvanized Requiring Replacement (GRR) Service Line**. This means that some or all of the service line piping contains galvanized piping that was, currently is, or could have been downstream from a lead source. Water supplied through a lead service line has the potential to increase your risk of exposure to lead. Lead scale can build up on the interior of the galvanized piping and later release into drinking water even after the original source of lead is replaced. Therefore, water supplied through a GRR service line has the potential to increase your risk of exposure to lead. For further information regarding your service line, our service line inventory is accessible at our website : [www.redlionma.org](http://www.redlionma.org).

**What is a Service Line?**

A service line is the piping that connects your household or building plumbing to the water main in the street. Ownership varies by water system but is typically split between the water system and the customer. Red Lion Municipal Authority owns the section of the service line from the water main to the curb stop, while the section from the curb stop to the water meter is owned by the customer.

**How Can I Replace My Service Line?**

Please contact a contractor to discuss the replacement of your lead service line.

The service line from the curb stop, into the property, is owned by the property owner. The property owner is responsible for the cost of their galvanized service line replacement.

In addition, we are required to replace the water system-owned portion of the service line upon notification that the customer-owned portion will be undergoing replacement. If you are replacing the customer-owned portion of the service line, please notify us as soon as possible at **(717) 244-3475** so we may coordinate our efforts.

**What are the Health Effects of Lead?**

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

## What Can I do to Reduce Exposure to Lead in Drinking Water?

- **Run your water to flush out lead.** If the water hasn't been used for several hours, run the water for 15-30 seconds to flush lead from interior plumbing or run the water until it becomes cold or reaches a steady temperature before using it for drinking or cooking. Only use cold water for drinking and cooking.
- **Do NOT use water from the hot water tap to make baby formula.**
- **Do NOT boil water to remove lead. Boiling water will not reduce lead.**
- **Look for alternative sources or treatment of water, such as use of a pitcher filter that is certified to remove lead and replace the cartridges on a routine frequency or use bottled water.**
- **Identify and replace premise plumbing fixtures containing lead.** Brass faucets, fittings, and valves, including those advertised as "lead free" installed prior to 2014, may contribute lead to drinking water because the law allowed fixtures with up to 8% lead to be labeled as lead free.
- **Regularly clean your aerators/screens on plumbing fixtures.** Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

For more information, call us at (717) 244-3475, or visit our website at [www.redlionma.org](http://www.redlionma.org). For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your health care provider.

Sincerely,

Red Lion Municipal Authority  
11 E. Broadway, PO Box 190  
Red Lion, PA 17356