

# **BOOKING** **CONDITIONS** **– 2025**



**LIEGE  
MANOR  
EQUESTRIAN**

Dear client,

May we take this opportunity to welcome you back or to Liege Manor Equestrian Centre, where we offer a complete service for rider and horse. These are our booking conditions which you are agreeing to when booking any activities or lessons with #TeamLME.

- i. **Payment** – all payments should be made by cash or card prior to the start of your lesson. Where not possible, BACS payments must be made 24hrs prior to your lesson.
- ii. **Disclaimer, Photo/Video Guidelines & Rider Registration Forms** – ALL riders will now be required to complete new disclaimer and rider registration forms for our documents. You can complete a hard copy when with us or download and print at [www.liegemanor.co.uk/downloads](http://www.liegemanor.co.uk/downloads) for a digital copy.
- iii. **Cancellation Policy\*** – all cancellations must be made at least 24hrs in advance to avoid being charged. Cancellations should be made via phone 8am to 5pm or text & WhatsApp 24 hours a day on 01446781648 or 07577318467. We (Liege Manor Equestrian Centre Ltd) reserve the right to cancel any client contract at any time.
- iv. **Tacking Up & Un-Tacking** – those who are able will be encouraged to tack up and un-tack their own horses under supervision to minimise contact. We highly recommend the use of gloves. Where the rider is unable to tack up their own horse/pony, they will be prepped and tacked up before coming to meet the rider.
- v. **Equipment** – we highly recommend the use of your own hat, boots & gloves, and request that you clean them suitably after use. Hats **must** conform to British Horse Society Hat Guidelines 2024 which can be found online. Please see separate download for recommended equipment.

\*Our 24hr cancellation policy applies to ALL LESSONS because of the following reasons:

- a) All horses, depending on age and type, are scheduled to work a set number of hours. The health and happiness of our horses & ponies is paramount.
- b) Lots of hard work and time goes into preparing your horse or pony for your lesson.
- c) We have waiting lists for our lessons so spaces can be filled easily, and it saves someone from missing out!
- d) It is frustrating and unfair for your coach to be let down.

You can contact us 8am to 5pm 7 days a week and text or WhatsApp us 24/7 if you require any information or clarification. Please remember, the horses and ponies are our priority so we may take a little while to get back to you, but we will get there! Wendy works Tuesdays through Fridays between 11:00am and 4:00pm. All bookings and enquiries are best made during these times.

Our current weight limit is 12stone/70kgs.

We have NO minimum or maximum age limits!

Keep an eye on our Social Media pages, follow @LiegeManorEC to be the first to hear about any exciting news, see photos and videos of your favourite horses and ponies and see what the rest of #TeamLME get up to!

Finally, and very importantly, yours & your children's safety is paramount to us. We do not provide supervision for children before or after the lesson. ALL Under 17yrs MUST be supervised AT ALL TIMES whilst on our premises.

**We thank you for your continued support and co-operation.**

**Happy Riding!!**