

AERIE LAKE SUBORDINATE SANITARY DISTRICT (ALSSD)

USER INSTRUCTIONS (May 2018)

Care and Use of your Septic Tank Effluent Pumping, STEP, System

The sewer system is capable of accepting and pumping a wide range of materials. ALSSD advises the following items should NOT be introduced into any sewers via drains, toilets, kitchen waste disposals, showers, dishwashers, etc. If any non-acceptable items are discovered and/or cause a pump failure, the homeowner may be liable for any and all costs associated with the repair.

EXAMPLES OF NON-ACCEPTABLE ITEMS

Glass	Strong Chemicals	Coffee Grounds	Drugs	Plastic Objects
Metal	Flammable Materials	FOG (Fats, Oils, Grease)	Socks	Rags / Cloth
Fuel Oil	Lubricating Oil	Plastic	Toys	Solid Objects
Groundwater	Storm Water	Diapers	RV Waste	Condoms
Gasoline	Explosives	Wet Wipes	Tampons	Sump Pump H2O
Food Wastes	Paper Towels	Medications	Sanitary Napkins	water softner h2o

Power Failure

The sewer system **cannot** dispose of wastewater without electrical power. If electrical service is interrupted, keep water/wastewater usage to a minimum. DO NOT introduce portable power and continue usage as the treatment plant may also be disabled and unable to handle the added flows.

Pump Alarm

The sewer system has an alarm located in the control panel. If a problem is detected a red light on top of the control panel will blink and/or an audible alarm will sound.

If the light and/or audible alarm comes on:

1. **DO NOT** turn the pump electrical supply off.
2. **DO NOT** attempt to repair yourself.
3. Silence the audible alarm by pressing a button/switch on the side of the control box.
4. Contact PeopleService **IMMEDIATELY** (218-590-5911)

Emergency Contact Information

CALL PEOPLESERVICE

***Contact Information* 24 Hour Service**

CALL PEOPLESERVICE, INC.

Contact Phone/Pager Numbers	Cell phones (pagers) are on at all times. If you do not reach an operator on the first try, please leave a message and we will get back to you as soon as possible.
24 Hour Phone #: *218-590-5911*	
OFFICES: Duluth (218) 525-4582 Corporate (877) 774-4311	
PeopleService O&M Coordinator: 218-464-8243	
When you call or receive a call back from an operator, you will be asked to describe the problem you are currently experiencing, along with your address, telephone number and name.	

www.peopleservice.com