

Privacy Policy

Last Updated: March 23, 2026

LA Command, LLC (“Company,” “we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you use our Services, including our website and the Integrated Drills Operations Command (IDOC) application.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

Name, email address, phone number

Job title and organization name

Account login credentials

b. Usage and Technical Data

IP address

Browser type and device information

Log data and usage activity within the Services

c. Organizational and Training Data

Drill participation data

Training records and performance metrics

Operational and compliance-related inputs

2. Healthcare Data and PHI

We do not intend to collect Protected Health Information (PHI) unless explicitly agreed upon in writing (e.g., via a Business Associate Agreement).

Users agree: - Not to submit PHI unless authorized - To ensure any data used in simulations is de-identified where required

3. How We Use Information

We use collected information to: - Provide, operate, and maintain the Services - Improve functionality and user experience - Communicate with users regarding updates or support - Ensure security and

prevent fraud - Comply with legal obligations

4. Sharing of Information

We may share information: - With service providers who support our operations - As required by law or legal process - To protect rights, safety, and security

We do not sell personal information.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect data. However, no system can be guaranteed to be completely secure.

6. Data Retention

We retain information only as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

7. Your Rights and Choices

Depending on applicable law, you may have rights to: - Access or correct your information - Request deletion of your data - Opt out of certain communications

Requests may be submitted using the contact information below.

8. California Privacy Rights

If you are a California resident, you may have additional rights under applicable privacy laws, including the right to request access to or deletion of personal information.

9. Third-Party Services

Our Services may contain links or integrations with third-party services. We are not responsible for their privacy practices.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted with an updated effective date.

11. Contact Information

For questions about this Privacy Policy or data practices, contact:

LA Command, LLC 8100 Kentland Ave, West Hills CA 91304 hq@lacommand.org +1 8183885463

This Privacy Policy is provided as a general template and should be reviewed by legal counsel to ensure compliance with applicable laws, including HIPAA and state privacy regulations.

