

Hereford Chimney Sweeping
Working Safely during the Covid-19



| <u>Customers responsibilities</u> | <u>Chimney Sweeps responsibilities</u> |
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| If any of your household feel unwell or are experiencing any symptoms such as a fever, new cough or loss of taste please contact me prior to my visit to rearrange. | If any of my household feel unwell or are experiencing any symptoms such as a fever, new cough or loss of taste I will contact you prior to my visit to rearrange. |
| Plan the shortest practical route for me to enter your home to the fireplace. Prop any doors open so I do not need to touch any door handles. I do need to see the top of the chimney outside. | Before I leave the van I will ensure I will Sanitise my hands. Put on new disposable gloves. Put on a clean face mask. |
| Please shut any doors to any other rooms keeping all members of the household behind these doors this includes any pets. | At the door I will stand back (at least 2 meters) and check that it is still safe to enter the house and find out a little more about your fire/chimney. |
| Please open any windows to vent the area in which I will be working. If you do need to briefly be in the same as me please can you put a mask. | I will put protective runners from the door to the fireplace and a clean sheet in front of the fire to work from. |
| Ensure the fire grate is clear and cold. | I will carry out sweeping as normally without anyone in the room. (A distance of at least 2 meters must be maintained at all times.) |
| The area around the fireplace should be as clear as practically possible. | If I have any urgent questions I will leave the house ring the bell step back to discuss. If you have any concerns whilst I am sweeping you should call me from the other side of the door or from outside the window. |
| An electrical socket should be visible for me to use. | On completion I will pack up, leave the house ring the bell and step back to discuss any points on the certificate. |
| If you have any concerns whilst I am sweeping you should call me from the other side of the door or from outside the window. | I will leave the Sweeping Certificate & Invoice on the Hearth of the fireplace. |
| Payment should be made either by BACS transfer or cheque or cash put in an envelope and put on the doorstep for me to collect when you have shut the door. (All payments need to be made on same day. | |
| If you have any questions please don't hesitate to contact me prior to my visit 07545697510. | |