



Privacy Policy

Effective Date: October 17, 2024

This Privacy Policy explains how Isbell Engineering Consultants, LLC collects, uses, discloses, and protects your personal information when you visit our website, isbellec.com.

1. Information We Collect

We collect personal information you provide to us directly, such as:

- Contact Information: Name, email address, phone number, mailing address.
- Account Information: Username, password, and any other details required to create an account.
- Payment Information: Billing address and payment details when you purchase our services or products.

We may also collect information automatically when you interact with our Website, including:

- Cookies and Tracking Data: IP address, browser type, device information, and browsing patterns.

2. How We Use Your Information

We use the personal information collected for the following purposes:

- To provide, maintain, and improve our services.
- To process transactions and send you related information.
- To respond to your inquiries and provide customer support.
- To send you updates, newsletters, or promotional content (you may opt out at any time).
- To monitor and analyze usage and trends to improve the user experience.

3. Sharing Your Information

We do not share, sell, or rent your personal information to third parties, except in the following circumstances:

- Service Providers: We may share your information with trusted third-party service providers to perform business functions such as payment processing, hosting, or email services.
- Legal Requirements: We may disclose your information if required by law or to protect our legal rights.
- Business Transfers: In the event of a merger, acquisition, or asset sale, your personal information may be transferred to the new entity.

4. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our Website. Cookies are small files placed on your device that enable us to recognize your browser and capture certain information. You can manage cookie preferences through your browser settings.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet is completely secure, and we cannot guarantee its absolute security.

6. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- Access your personal data and request a copy.
- Correct inaccuracies in your personal information.
- Request deletion of your personal data (subject to legal exceptions).
- Withdraw consent to processing your data.

To exercise any of these rights, please contact us at (940) 458-4275.

7. Third-Party Links

Our Website may contain links to third-party sites. We are not responsible for the privacy practices or content of such sites. We encourage you to review the privacy policies of these websites before providing any personal information.

8. Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time. We will notify you of any material changes by updating the effective date at the top of this page.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

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Email: disbell@isbellec.com
Phone: (940) 458-4275