



TERMS AND CONDITIONS

By requesting the Company to supply Goods to the customer, the Customer acknowledges and agrees (or is deemed to acknowledge and agree) that:

- a) the Customer's written consent or agreement to the Company's terms and conditions of trade (the 'Terms') forming part of each Contract (as evidenced by the Customer's signature on the Company's Quote, credit application form or any other document which incorporates these Terms) is and constitutes a security agreement providing for both future advances and a security interest in favour of the Company in all of the Customer's present personal property and after-acquired property, but that these Terms do not apply to property not supplied by the Company; and
- b) the Terms will apply to each Contract and the supply of Goods by the Company to the Customer and, where applicable, the provision of any incidental services under the Contract; and
- c) the Terms will be or are deemed to be incorporated into, and form part of, each Contract, as if these Terms were set out or implied therein in full; and
- d) each Contract will create or creates, in favour of the Company, a security interest in the Goods which are the subject of the Contract; and
- e) the security interest granted by the Customer to the Company secures the payment by the Customer to the Company of all amounts the Customer may owe the Company from time to time and at any time.

1. INTERPRETATION

1.1 In these terms:

'Amount owing' means, at any time in respect of the Contract, the unpaid part of the Price and any other amounts which the Company is entitled to recover under the Contract (including these Terms);

'Company' means CNZ Insulation Limited, its successors and assigned or any person acting on behalf of and with authority of CNZ Insulation Limited.

'Contract' means any contract between the Company and the Customer for the supply of Goods, whether created by electronic mail, order form or by any other means;

'Contract Date' means:

- a) for a Contract arising from an order placed by the Customer, the date the Company accepted the order; or
- b) for a Contract arising from a quotation from the Company, the date the Company receives written notification of acceptance of the quotation or, if the Company receives no written notification of acceptance of the quotation, the date the Company receives a form of acceptance that the Company (in its absolute discretion) treats as a valid acceptance;

'Customer' means the person(s) described or referred to on the quotation or credit application form which these Terms form part of or (if applicable) the person(s) identified as such on any document which incorporates these Terms; 'Event of Default' means any of the following:

- a) the Customer fails to comply with the Contract or any other Contract or agreement with CNZ Insulation Limited.
- b) the Customer is subject to any event which is in the nature of dissolution, winding up, bankruptcy, liquidation, insolvency or receivership, or which generally precedes such an event;
- c) an event occurs or information becomes known to the Company, which in the Company's opinion, might materially affect the Customer's credit worthiness, the value of the Goods, or the Customer's ability or willingness to comply with its obligations under the Contract or any other Contractor agreement with the Company;
- d) any guarantor of the Customer's obligations under the Contract is in default under any agreement between the guarantor and the Company;

'FIS Contract' means a Contract under which Goods are delivered on a 'free in store' basis;

'Goods' means all goods supplied by the Company to the Customer from time to time under the Contract, provided that:

- a) (but solely for the purposes of the application of the PPSA) where the goods supplied are inventory of the Customer, then all references to Goods shall, in respect of those goods, be read as references to inventory for so long as they are held as inventory; and

- b) References to Goods shall mean the goods described or referred to (whether by item or kind or otherwise) in the relevant delivery docket or invoice (or its equivalent what ever called) prepared by the Company on the basis that each such delivery docket or invoice (or its equivalent) is deemed to be assented to by the Customer and to be included in and form part of the Contract; and

- c) Unless the context requires otherwise, Goods shall include all proceeds of such goods and any objects, products or mass which the goods subsequently become part of;

'GST' means Goods and Services Tax;

'Person' includes a body corporate, an association of persons (whether corporate or not) firm or individual;

'PPSA' means the Personal Property Securities Act 1999; and

'Price' means the price of Goods and (if applicable) any incidental services agreed between the Company and the Customer, subject to any variation in accordance with these Terms and, unless specifically agreed otherwise in writing, is expressed before the addition of GST and any other applicable taxes and duties.

1.2 Headings do not affect the interpretation of these Terms.

1.3 Unless the context requires otherwise, the following words and phrases (and grammatical variations of them) used in These Terms have the meanings given to the in, or by virtue of, the PPSA: 'after-acquired property', 'at risk', 'financing statement', 'future advance', 'goods', 'inventory', 'perfection', 'personal property', 'proceeds', 'purchase price', 'security agreement', 'security interest' and 'verification statement'.

1.4 A reference to an enactment includes that enactment as amended or substituted and includes any regulations made under that enactment.

1.5 A reference to any party under these Terms includes that party's successors and permitted substitutes and assigns.

2. PRICE AND PAYMENT

2.1 The Price is the Company's current price for the Goods and any incidental services as at the Contract Date or (if applicable, and subject to clauses 3 and 4) the Price quoted by the Company. Any difference between the price of the Goods at the Contract Date and at the date of delivery, due to circumstances beyond the Company's control, is to the Customer's account and the Price shall be adjusted accordingly.

2.2 Unless otherwise expressly agreed upon in writing, the Customer shall pay the Purchase Price and Costs no later than the 20th day of the month following that of the Product's manufacture.

2.3 Where the Customer requests the Company to estimate the quantity of the Goods to be supplied from sketches, plans, schedules, specifications or otherwise, the Customer agrees to pay for any variation between the estimate and the actual quantities supplied and the Contract shall be deemed to be adjusted accordingly.

2.4 Where the Price is quoted on a FIS basis:

- a) The Price includes all expenses necessary for the Company to deliver the Goods to the delivery site noted in the Contract;
- b) Unloading of the Goods at the delivery site is to the Customer's account;
- c) The Customer will arrange for unloading of the Goods at the delivery site within 30 minutes of the carrier arriving on-site; otherwise, waiting time may be charged by the Company;
- d) The Customer will ensure at its own expense that a reasonably safe and hard surface road or access-way is made available for use by the Company's carrier.

2.5 Payment for the Goods will be made on the terms contained in the Contract. If not otherwise specified in the Contract, the Customer shall pay for the Goods on the 20th of the month following receipt of an invoice (time being of the essence). An invoice will be issued by the Company on delivery or proof of shipment.

2.6 The Company may, at any time, require the Customer to pay the Price by letter of credit, or to secure payment of the Price by providing an assignment of debt, lien, mortgage, charge, guarantee or any other form of security.

2.7 The Company shall without prejudice to any other remedy available to it at law, be entitled to treat any failure to make payment on the due date as a repudiation of the Contract by the Customer. In no event shall the Company be obliged to make any delivery of Goods if any moneys due and payable by the Customer under any other Contract remain outstanding.

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2.8 All expenses, costs, fees and disbursement incurred by the Company in recovering the Price and any other amounts payable under these Terms shall be recoverable from the Customer as a part of the purchase price.

3. QUOTES

3.1 A quotation by the Company is based on the current price for the Goods and any incidental services (based on the Company performing the work during normal working hours) and subject to availability from the Company's usual source of supply as at the date of the quote and shall not be binding on the Company unless the Customer has accepted the Company's quote within 20 days from the date of the Company's quote (time being of the essence).

3.2 The Company shall not be responsible for any errors or omissions caused by the mutilation or incorrect transmission contained in a facsimile message, electronic mail or other means of transmission in which the Customer has accepted the Company's quote.

3.3 No allowance is made in the Company's quotation for any items set out under Special Conditions in the Company's quotation form.

4. VARIATIONS

4.1 Any requested variation to the Goods or work covered by the Company's quotation must be notified in writing by the Customer. If the Company agrees, the Company's quotation and the Price will be adjusted accordingly. If a variation is agreed after the Contract is formed, the Contract and the Price will be adjusted accordingly.

4.2 The Price will be adjusted to reflect any extra cost or expense incurred by the Company because of any instruction received from the Customer or any action or inaction on the part of the Customer

5. CONTRACT

5.1 These Terms shall be read subject to the express terms and conditions contained in the Company's quotation or contained in the Company's confirmation of order. The Contract is subject to the Company having the Goods in stock and subject to availability from the Company's usual source of supply.

5.2 All other conditions, warranties, guarantees, descriptions, representations, conditions as to fitness or suitability for any purpose, tolerance to any conditions, merchantability, appearance, safety, durability or otherwise (whether of a like other Contract) or cancel all or any part of any order with the Customer which remain unperformed.

- a) all Amounts Owings shall immediately become due and payable not withstanding that the due date for payment has not arisen; and
- b) the Company may enforce any security interest granted to it by the Customer.

The Company will not be liable to the Customer for any loss or damage the Customer suffers because the Company exercises any rights, powers or remedies after the occurrence of an Event of Default, including under this clause.

5.3 The Customer agrees that, at any time after an Event of Default has occurred or at any time if any Goods are at risk, the Company may:

- a) Take possession of any Goods; and/or
- b) Sell or dispose of any Goods in such manner and generally on such terms and conditions as the Company thinks fit, and, in each case, otherwise do anything the Customer could do in relation to the Goods. The Company and the Customer agree that section 109(1) of the PPSA is contracted out of in respect of particular Goods if and only for so long as the Company is not the secured party with priority over all other secured parties in respect of those Goods. As agent for the Customer, the Company (and its employees and agents) may, without prior notice, enter upon any land or premises where the Company believes the Goods are kept in order to take possession of and/or remove them.

6. TAXES AND DUTIES

Unless expressly included in the quotation from the Company, the Price will be stated before the addition of GST and any other taxes and duties charged or levied in connection with the supply of the Goods and any incidental services to the Customer. GST and all such other taxes and duties will be charged to and borne by the Customer (in each case, at the rate applicable at the date of any relevant invoice).

7. DEFAULT PENALTY

The Company may charge the Customer a Default Penalty on any moneys due but unpaid under the Contract which will be calculated on a daily basis at a rate of 2 per cent per month. The Default Penalty is payable from the date payment is due until the date the Company receives payment. The Company's right to charge the Default Penalty is without prejudice to any of the Company's rights, powers or remedies arising after the Customer's payment default.

8. DELIVERY

8.1 Delivery of the Goods will be made at the Customer's premises unless the Customer has instructed otherwise or the terms per the quote differ. If the Customer fails to take delivery, the Goods are deemed to have been delivered when the Company was willing to deliver them and the Customer shall pay the Company an amount equal to any extra cost the Company incurs for either transport or storage or both.

8.2 The Company accepts no responsibility for delay in delivery howsoever caused.

8.3 Delivery is deemed to occur:

- a) For a FIS Contract, when the Goods are ready and available for unloading at the delivery point noted in the Contract or the site designated by the Customer;
- b) In any other case, when possession of the Goods is taken by the Customer

8.4 The Company may deliver Goods by instalments. Each instalment is deemed to be a separate contract on the same terms as the Contract. If the Company fails to deliver, or makes defective delivery of, one or more instalments, the Customer is not entitled to cancel the Contract.

8.5 Delivery of 10% more or less of the quantity of goods ordered by the Customer constitutes performance of the Contract by the Company. The amount under – or over-supplied shall be deducted or charged for prorate and the Price shall be adjusted accordingly.

9. RISK

9.1 All risk in and for the Goods passes to the Customer on delivery by the Company.

- a) If any of the Goods are damaged or destroyed prior to property in them passing to the Customer, the Company is entitled, without prejudice to any of its other rights or remedies under the Contract (including the right to receive payment of the Price). To receive all insurance proceeds payable for the Goods. This applies whether or not the Price has become payable under the Contract.

10. PROPERTY

10.1 Property in, ownership of and title to the Goods shall not pass to the Customer until:

- a) The Customer pays the Amount Owing in full and all other amounts owing under other Contracts;

10.2 Until property in goods passes to the Customer, the Customer holds the Goods as the Company's bailee and, as agent for the Customer, the Company (and its employees and agents) may, without prior notice, enter upon any land or premises where the Company believes the Goods are kept in order to inspect the Goods. The Customer must store the Goods so they can be identified separately from the Customer's own goods. The Company authorizes the Customer, in the ordinary course of the Customer's business, to use the Goods or resell them for full consideration. This authority is revoked immediately if:

- a) An Event of Default occurs; or
- b) The Company notifies the Customer in writing that this authority is revoked.

11. RETURN OF GOODS

11.1 Except as provided in this clause, the Customer is not entitled to return the Goods to the Company for any reason. For defective Goods which the Customer is entitled to reject, the Company's liability is limited to either (at the Company's discretion) repairing or replacing the Goods, or refunding the Price provided that:

- a) The Customer must notify the Company within 7 days of delivery that the Goods are defective;
- b) The Customer is given a reasonable opportunity to investigate the Customer's claim;
- c) The Company will not be liable for Goods which have been tampered with or modified without the Company's approval or which have not been stored or used in a proper manner; and

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- 11.2 The Company may (in its discretion) accept the Goods for credit but this will incur a handling fee of such amount as the Company may determine (and notify to the Customer) and the amount of any credit will be less any freight costs.
- 12. WARRANTY**
- 12.1 Subject to the conditions of warranty set out in clause 12.2 the Company warrants that if any defect in any workmanship that becomes apparent and is reported to the Company within the warranty period from the date of delivery (time being of the essence) then the Company will either (at the Companies sole discretion) replace or remedy the product.
- 12.2 The conditions applicable to the warranty given by clause 12.1 are:
- The warranty shall not cover any defect, workmanship or damage which may be caused or partly caused by or arise through
 - Failure on the part of the Customer to properly maintain anyGoods; or
 - Failure on the part of the Customer, customers representative or 3rd party to follow any instructions or guidelines of the Company; or
 - Any use of any Goods other than for any application specified; or
 - The continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
 - Fair wear and tear under normal conditions and environment,
 - Any accident or act of God
 - Any other condition included in the specific statement of warranty.
 - The Customer must give the Company notice of any defect workmanship issues in the Goods within 30 days of the defect becoming apparent.
 - The warranty shall cease, and the Company shall thereafter in no circumstances be liable under the terms of the warranty if the workmanship is repaired, altered or overhauled without the Company's written consent.
 - In respect of all claims the Company shall not be liable to compensate the Customer for any delay / contingent liabilities in either replacing or remedying the workmanship or in properly assessing the Customer's claim.
- 12.3 The Company's liability under this clause will be limited in its sole discretion to:
- Remedy the Goods; or
 - Replacing the Goods or
 - No more than the purchase price of the specific goods or the recommended retail value, whichever is lesser.
- 12.4 For Goods not manufactured by the Company, the warranty shall be the current transferrable warranty provided by the manufacturer of the Goods. The Company shall not be bound by, nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Goods.
- 12.5 All warranties, conditions, liabilities, and obligations other than those specified in the warranty statement are excluded to the fullest extent allowed in law. In particular, where the product is supplied for the purpose of business, the guarantees contained in the Consumer Guarantees Act 1993 do not apply.
- 12.6 All claims must be accompanied by the original statement of warranty and all documentation requirement for the claim within 20 working days from the date of claim.
- 12.7 Full CNZ Insulation Limited Statement of Warranty is available from the Company on Request, subject to change from time to time.
- 13. LIABILITY**
- 13.1 The Company will not be liable for:
- failure to deliver the Goods by a specified date;
 - an event beyond the Company's control;
 - testing the Goods;
 - deterioration of the Goods due to exposure to the elements after delivery;
 - any negligence, misrepresentation or other act or omission by the Company or its agents; or
 - any loss or damage resulting directly, or indirectly, from any of the above.
- 13.2 Despite anything else, any liability of the Company arising under the Contract will not exceed the value of the replaced goods in relation to which the liability has arisen.
- 14. DEFAULT**
- 14.1 If an Event of Default occurs, and without prejudice to any other rights, powers or remedies the Company may have:
- the Company may suspend or terminate the supply of Goods to the Customer and any of its other obligations under the Contract (and any
- 15. PATENTS AND COPYRIGHT**
- 15.1 Copyright in all drawings, specifications and other technical information provided by the Company concerning the Contract vested in the Company.
- 15.2 If the Goods are to be supplied to the Customer's design, the Customer warrants that the manufacture and supply of the Goods by the Company will not infringe any patent, copyright, registered design or other rights of any person, The Customer agrees to indemnify the Company against any liability it incurs (including any costs and expenses) as a result of any claim that the manufacture or supply of the Goods by the Company infringes any patent, copyright, registered design or other rights of any other person.
- 16. DIMENSIONS AND SPECIFICATIONS**
- Dimensions and specifications referred to in the Contract, a catalogue or other publication maintained or issued by the Company are estimates only. Unless the Company agrees in writing it's not a condition of the Contract that the Goods will correspond precisely with the dimensions, specifications or customary tolerances. In the absence of customary tolerances, reasonable tolerances will be allowed.
- 17. CONSUMER GUARANTEES ACT 1993 ('CGA')**
- 17.1 If the Customer is not a consumer as defined in the CGA or the Customer acquires or holds itself out as acquiring the Goods under the Contract for the purposes of a business, nothing in the CGA will apply to the supply of the Goods.
- 17.2 In the case of any Customer (to which clause 17.1 does not apply), the provisions of the Contract (including these Terms) will only apply to the extent that such provisions do not limit or exclude any provisions of the CGA and will take effect subject to the provisions of the CGA.
- 18. PRIVACY ACT 1993**
- 18.1 The Customer authorises the Company or the Companies agent to:
- Access, collect, retain and use any information about the Customer
 - Disclose information about the Customer, whether collected by the Company from the Customer directly or obtained by the Company from any other source, to any other credit provider or any credit reporting agency for the purposes of providing or obtaining a credit reference, debt collection or notifying a default by the Buyer.
- 19. PPSA**
- 19.1 To the extent permitted by law, the Customer and the Company contract out of:
- section 114(1)(a) of the PPSA; and
 - the Customer's rights referred to in sections 107(2)(c),(d),(h) and (i) of the PPSA.
- 19.2 The Customer waives its right to receive a copy of any verification statement in respect of any financing statement relating to any security interest granted to the Company by the Customer.
- 19.3 The Customer agrees to indemnify the Company, upon demand, for all costs and expenses (including legal fees) incurred by the Company:
- as a result of the occurrence of an Event of Default (including upon actual or attempted enforcement of any security interest granted to the Company by the Customer); and
 - In complying with any demand made under section 162 of the PPSA.
- 19.4 On the request of the Company, the Customer shall promptly do all things (including signing any delivery docket and/or invoice) and provide all information necessary to enable the Company to perfect and maintain the perfection of any security interest granted to the Company by the Customer (including by registration of a financing statement).

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20. WAIVER AND SEVERABILITY

20.1 All the rights, powers, exemptions and remedies of the Company remain in force despite any neglect, forbearance or delay in enforcing them. The Company will not be considered to have waived any right, power, remedy or condition unless the waiver is in writing under signature of either the Company or an authorized officer. The waiver applies only in a particular transaction, dealing or matter unless the Company agrees otherwise.

20.2 If any part of the Contract (including these Terms) is held by any court to be illegal, void or unenforceable, such determination shall not impair the enforceability of the remaining parts of the Contract (including these Terms) or any other Contract.

21. COMPLIANCE WITH LAWS

The Company will comply with all legislation, codes and standards specified in the Contract and the Company is under no liability for a failure to meet any other legislation, codes or standards. If, after the Contract Date, there are any changes in any legislation, code or standards with which the Company must comply, then the Customer agrees to reimburse or pay to the Company an amount equal to any additional costs incurred by the Company relating to such compliance.

22. ASSIGNMENT AND CHANGE OF NAME ETC.

22.1 The Customer may not assign any of the Customer's rights or obligations under the Contract without the Company's prior written consent.

22.2 The company may assign any of the Company's rights under the Contract without the Customer's consent.

22.3 The Customer must give the Company (addressed to the Company Secretary) not less than 14 days' prior written notice of any change in the Customer's details (including, but not limited to, changes in the Customer's address, facsimile number, trading name or business practice).

23. TRUSTEE LIABILITY

If the Customer is a trust, the Contract will bind each trustee of that trust and each trustee personally. The Company's rights against each trustee will only be limited if the trustee is an independent trustee (not being a trustee who has a right or interest in any of the assets of the trust except in the trustee's capacity as trustee of that trust). The liability of an independent trustee shall be limited to the assets of the trust. However, this shall not affect the liability of an independent trustee who has guaranteed, in his or her personal capacity, the Customer's obligations under the Contract.

24. REVIEW OF TERMS

The Company reserves the right to review any of these Terms at any time and from time to time. If, following any such review, there is any change to these Terms that change will take effect from the date on which the Company gives notice to the Customer of such change.

25. TWO OF MORE CONTRACTS

Where, at any time, there is an Amount Owing under two or more Contracts, the Company may apply a payment made by the Customer under the Contract in such manner (including in such order and to any amounts owing to the Company, including under another Contract) as the Company thinks fit (despite any direction to the contrary and whether before or after any default by the Customer).

The security interest provided for by these Terms and created by the Contract also secures the Amount Owing under any other Contract, and each Contract (and these Terms) shall be construed accordingly.

26. GOVERNING LAW

The Contract and these Terms are governed by the law of New Zealand.