



American Council of Cannabis Medicine

**For Immediate Release**

## **American Council of Cannabis Medicine Announces 24/7 Schedule III Industry Hotline**

***New service will connect medical cannabis organizations with policy, compliance, insurance, technology and operational resources***

**WASHINGTON, D.C.** — September 25, 2026 — The American Council of Cannabis Medicine (ACCM) today announced a new Schedule III Industry Hotline to help medical cannabis organizations understand and navigate the proposed federal transition of cannabis to Schedule III.

The hotline accepts messages 24 hours a day, seven days a week. Callers simply leave a message describing their question or challenge, and an ACCM team member will connect them with an appropriate resource within 24 hours or less. The service is designed for organizations seeking a starting point as they evaluate potential changes to policy, compliance, patient access and day-to-day operations.’

“Organizations across the medical cannabis field are asking what Schedule III could mean for their patients, their teams and their businesses,” said Vice President Scott Rancie. “They need a way to reach people who understand the issues. With this hotline, they can leave a message and put the ACCM team to work finding the right resource.”

The hotline will direct inquiries to qualified resources in five areas:

- **Policy:** Developments in the federal rescheduling process and their potential implications for medical cannabis organizations.
- **Compliance:** Questions about how organizations can prepare to assess changing requirements with qualified professionals.
- **Insurance:** Emerging benefit programs, payment pathways and questions about patient access.
- **Technology:** Systems and connections that may help physicians, dispensaries, benefit programs and other participants work together.
- **Operations:** Practical planning for organizations preparing their staff, partnerships and patient services.

ACCM will use each caller’s message to identify the subject of the inquiry and make an appropriate connection. The hotline is intended to help callers find informed guidance efficiently; it does not promise that every question can be resolved during the initial response.

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“Schedule III raises different questions for a physician, a dispensary operator and an insurance partner,” said Lexie Henderson, ACCM Communications Coordinator. “Our goal is to understand what the caller needs, then connect that organization with someone qualified to help it evaluate the next step.”

The rescheduling process remains subject to federal action. ACCM encourages organizations to follow official developments and avoid assuming that a proposed change has already taken effect. The hotline will provide education and navigation, not individualized legal, tax or medical advice. Callers seeking advice for a specific situation should consult their own qualified attorneys, tax professionals or healthcare practitioners.

The new service builds on ACCM’s work to bring medical cannabis stakeholders together around patient access, professional standards, insurance integration and technology. By helping organizations reach relevant resources, ACCM aims to support thoughtful preparation across the industry as the federal process moves forward.

“Good preparation begins with asking the right question,” said Jane Dolane, ACCM Comms Committee Member. “Whether an organization is thinking about compliance, benefits or how its systems connect with partners, this hotline gives it a place to begin that conversation.”

Medical cannabis organizations can reach the ACCM Schedule III Industry Hotline at (202) 349-9650 ext. 850. Callers should leave their name, organization, return number and a brief description of their inquiry. An ACCM team member will respond and connect them with an appropriate resource within 24 hours or less.

About the American Council of Cannabis Medicine

Founded in 2016 as a Capitol Hill working group, ACCM is the leading national organization representing medical cannabis retailers, cultivators, agra producers, supporting healthcare professionals, researchers, insurers, patient advocates and wellness providers. ACCM works to expand safe, effective and equitable access through policy advancement, physician engagement and patient advocacy.

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