

## 1. INTRODUCTION AND SCOPE

**KNPC Sites and applications.** Karen Nelson, PC (“KNPC”) operates one or more content Sites, browser extensions and mobile applications. We understand that your privacy is important to you, and we are committed to being transparent about the information we collect and process when you use our Sites and applications. This Privacy Policy describes our practices concerning the personal data collected, processed and stored by KNPC when you visit and use Sites and applications operated by KNPC (“**Sites**”).

Users who access or use the Sites from other locations consent to the transfer and processing of their data in the United States of America and any other jurisdiction throughout the world. For more information, see [DATA HOSTED IN THE UNITED STATES](#) below. This Privacy Policy is provided in English. Translations to certain other languages may be available and can be requested by contacting us [here](#).

**User Consent and Age Requirement.** By using the Sites, you consent to our collection and use of your information as described in this Privacy Policy. Our Sites are not intended for children and we do not knowingly collect information from children. IF YOU ARE NOT AT LEAST 16 YEARS OLD, DO NOT USE THE SITES.

**Third party links and features.** The Sites may include links to third-party websites, services, widgets, ads, and other services, including, without limitation, Go Daddy sites. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy practices. If you watch a video sourced from YouTube embedded in our search results page, your use of the YouTube service is subject to the [YouTube Terms of Service](#) and the [Google Privacy Policy](#). If you use Social media features implemented on our Sites (like the Facebook “Like” or “Share” button) you are allowing the social media providers to collect information about your use of our Site and tie it to your social media account. This data collection by the social media platform is subject to the privacy policy of the social media provider.

## 2. INFORMATION WE COLLECT, HOW WE COLLECT IT, HOW WE USE IT, AND WHY WE SHARE IT

The chart below describes what personal data we collect about our users, how we collect or access it, how we use it, which third parties have access to it, and the purpose for disclosure. In addition, we may collect, use and disclose your personal data as required or permitted by applicable law, as directed by you, or in accordance with this Privacy Policy.

Categories of Personal Data	How we collect it	What we do with it	Who has access
<p><b>Your IP address</b></p>	<p>We automatically collect the IP address you use each time you visit our Sites. We get this information from your browser when it interacts with our servers. We log these IP addresses in our user visit logs.</p>	<p>This is to determine what country or state or province you are in to show you relevant search results, content, and ads. This is also to analyze fraudulent traffic patterns. We also analyze which regions of the world our users come from so we can develop search and content offerings for these regions</p>	<p>Our vendors receive your IP address and Browser ID to provide to us a variety of services to help our Sites function, such as site hosting, data warehousing, content delivery, Site functionalities (video, push notifications), Site content, security, privacy tools, and analytics (such as Google Analytics - for more information visit: <a href="#">How Google uses information from sites or apps that use our services – Privacy &amp; Terms</a> and to opt out of <a href="#">Google Analytics cookies, visit: Google Analytics Opt-out Browser Add-on Download Page</a>). Our marketing agencies may also have access to your IP address while promoting our Sites on our behalf. Your IP address may also incidentally be accessed by vendors for IT support, data backup and recovery services, and office software. We also provide this data to our parent company IAC.</p> <p>Our vendors process this data to:</p> <ol style="list-style-type: none"> <li>1. Provide their services to us and to determine what amounts are owed to them based on traffic and app install volumes or other metrics</li> <li>2. Log page impressions and user actions for their business analytics</li> <li>3. Detect and address fraudulent behavior or illegal activity</li> <li>4. Monitor the proper functioning of their services, quality assurance, find errors and fix them</li> <li>5. Internal research</li> <li>6. Improve their products and services</li> </ol> <p>Such vendors may also engage their own vendors to help them process user personal</p>

Categories of Personal Data	How we collect it	What we do with it	Who has access
			<p>data, so they can provide their services to us. IAC processes IP address data for security purposes. IAC analyzes all traffic patterns from all IAC group companies for Site security and fraud prevention.</p>
<p><b>Data collected via third party cookies</b></p>	<p>We implement on our Sites certain code provided by partners such as a pixel or beacon that enable them to place or recognize a cookie on your browser or other tracking device (for example, tied to your mobile device ID). Such tracking technology enables them to collect the IP address that you use when you visit our Sites and information about your activities while visiting our Sites.</p>	<p>N/A</p>	<p>Advertisers and digital advertising technology intermediaries who place interest based advertisements on our Sites, advertising networks where we promote our Sites, and service providers who help us optimize our advertising campaigns (such as retargeting companies). For information about opting out of tracking via cookies by these partners, see <a href="#">REGIONAL SPECIFIC DISCLOSURES</a> and <a href="#">YOUR PRIVACY CHOICES</a>.</p> <p>Go Daddy site partners may use tracking technology to place ads on our Sites and other websites and applications targeted to you based on your past actions on our Site or on other websites (interest based advertising).</p> <p>Go Daddy site partners and ad networks may also use cookies to develop their own ad targeting algorithms and help other advertisers optimize their campaigns.</p> <p>They may also combine information about your activities on our Sites with</p>
<p><b>Your activities on our Sites</b></p>	<p>All of your actions on each of our Sites (your visits, search queries, search results you</p>	<p>N/A</p>	<p>As explained above in the <b>Data collected via third party cookies</b> row of this chart.</p>

<b>Categories of Personal Data</b>	<b>How we collect it</b>	<b>What we do with it</b>	<b>Who has access</b>
	<p>click on, URL of the webpage you were last visiting before clicking to our Site, pages viewed, any installation of a browser extension or mobile app, comments posted-where applicable, duration of visit) are logged and tied to your Browser ID. Your browser has a different Browser ID for each of our Sites.</p> <p>If you use our mobile apps, some of your activities (installs, uninstalls, bookmarks, adding to device home screen, use of new tabs) may be tied to your unique app ID, which may include a Google Advertising ID or Amazon Advertising ID respectively.</p>		

Categories of Personal Data	How we collect it	What we do with it	Who has access
Other technical information	As you interact with the Sites, we collect information about your computer or mobile device such as type of device, mobile device ID number, screen resolution, web browser information and operating system or platform. We also collect your browser preferences and settings (time zone, language, etc.) This information is also tied to your Browser ID.	N/A	N/A

In addition to the sharing described in the chart above, we may share your personal data with other parties for the purposes described below:

1. **Fraud prevention:** we may disclose your personal data to third parties when we believe disclosure is necessary to investigate, prevent, or respond to suspected illegal or fraudulent activity or to protect the safety, rights, or property of us, our users, or others.
2. **Law enforcement purposes and public safety:** if requested or required by government authorities, such as law enforcement authorities, courts, or regulators, or otherwise to comply with the law, we may disclose any information we have about our users. We may disclose personal data collected about you in order to exercise or protect legal rights or defend against legal claims. We also may be required to disclose an individual's personal data in response to a lawful request by public authorities, including to meet national security or law enforcement requirements.

3. Sale or merger of our business: we may transfer your information to a third party if we or any of our affiliates are involved in a corporate restructuring (e.g., a sale, merger, or other transfer of assets).

### **3. REGIONAL SPECIFIC DISCLOSURES**

#### **A. EEA and UK**

##### **I. Legal Basis for Collection**

We collect and use your personal data to:

1. Provide our services: we process your personal data to provide our web search and content services. This is so we can comply with our contractual obligations to you.
2. Improve our services: we analyze information about how you use our Sites to provide an improved experience for our users, including product testing and site analytics. It is in our legitimate business interests to use the information provided to us for this purpose, so we can understand any issues with our Sites and improve them.
3. Compensate our partners: we process your personal data for purposes of calculating compensation to be paid to our third party product/service providers and distributors and to analyze usage across products, services and distribution partner/channel. It is in our legitimate interest to appropriately determine amounts to be paid to our partners and inform our product roadmap and distribution strategy.
4. Communicate with you: we may use your personal data when we communicate with you, for example to respond to your requests via our [Help Desk](#). It is in our legitimate interests that we are able to provide you with appropriate responses and provide you with notices about our Sites and services.
5. Promotion of our Sites: we may use your personal data to deliver relevant advertisements to you to promote our Sites, and measure the effectiveness of our marketing campaigns. It is in our legitimate interest to analyze the interests of our users to craft more relevant advertising messages and inform our marketing strategy. We may use automated decision-making to deliver tailored advertisements based on your personal data. In most cases, we and our marketing network partners use cookies, unique ID codes and other types of trackers to carry out this activity as further described in [INFORMATION WE COLLECT, HOW WE COLLECT IT, HOW WE USE IT, AND WHY WE SHARE IT](#).
6. Exercise our rights: we may use your personal data to exercise our legal rights where it is necessary to do so; for example, to detect, prevent and respond to fraud claims, intellectual property infringement claims or violations of law or our [Terms of Service](#).
7. Comply with our obligations: we may process your personal data to, for example, carry out fraud prevention checks or comply with other legal or regulatory requirements, where this is explicitly required by law, such as responding to your request for data access or deletion.
8. Customize your experience, including ads: when you use the Sites, we may use information about your use of the Sites (queries you submitted, content you viewed) to customize your experience, such as by providing personalized elements and showing you content based

on your recent interests. We may use automated decision-making for these activities. Upon your affirmative consent or request, we may use your browser information to send you notifications about content on our site via your browser. As required by applicable data protection and privacy laws, we will obtain your consent for these activities and enable you to opt out of these activities.

Your personal data is also processed in the United States by some of the third parties with whom we share your data as detailed in [INFORMATION WE COLLECT, HOW WE COLLECT IT, HOW WE USE IT, AND WHY WE SHARE IT](#). We have entered into data processing agreements with service providers who process your data that restrict and regulate their processing of your data on our behalf.

## II. Use of Cookies

KNPC and its vendors and partners may use cookies. Cookies are small text files stored by your browser, to collect, store, and share personal data about your activities across multiple websites. Cookies can remain on your computer or mobile device for different periods of time. Some cookies are 'session cookies', meaning that they exist only while your browser is open. These are deleted automatically once you close your browser. Other cookies are 'persistent cookies', meaning that they survive after your browser is closed. They can be used by websites and advertising services to recognize you when you open your browser and browse the Internet again. Cookies can be "first party", meaning they are served directly by us to your browser or mobile device, or "third party", meaning they are served by either one of our vendors to provide their services to us, or by an advertising partner when we promote our services. Cookies can be divided into categories based on their functionality.

Strictly Necessary. These cookies are necessary for our Sites to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but then some parts of the Site will not work.

Functional. These cookies enable the Site to provide enhanced functionality and personalisation. They may be set by us or by third party providers whose services we have added to our pages. If you do not allow these cookies then some or all of these services may not function properly.

Site Performance and Analytics. These cookies allow us to count visits and traffic sources so we can measure and understand how our Sites are accessed in order to improve the performance of our Sites. These cookies also help us test different versions of our Sites to see which features or content users prefer. These may be first party cookies or third party cookies from our vendors who help us with analytics services. They help us to know which Site pages, content and features are the most and least popular and see how visitors move around within our Sites. If you do not allow these cookies we will not know if and how you have visited our Sites, and will not be able to use your activity information to monitor our performance or improve our services.

Ad Targeting. These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant ads on our Sites other websites and applications. They are based on uniquely identifying your browser and device as you access our Sites. If you do not allow these cookies, you will experience less targeted advertising. If you are in the EEA/UK and would like more detailed information about third party cookies, please click on the Cookie Details Link within our cookie preference center accessible via the Manage Privacy link (only available to EEA/UK users).

### **III. Data Subject Rights**

Subject to certain exceptions, you may have some or all of the following rights in relation to how we use your personal data.

- Know: you may request information about the type of personal data we collected about you;
- Deletion: you may ask us to delete your personal data;
- Object to, or limit or restrict, use of personal data: you may ask us to stop using all or some of your personal data or to limit our use of it.

While EEA/UK residents also have a right to access and receive a copy of personal data collected about them, correct inaccuracies in their personal data, and have their data ported to another service, such rights cannot be exercised with us because we do not have a way of authenticating or verifying the identity of our users and so we cannot adequately verify that the requester is the same person as the user whose data copy, correction or portability is being requested. See [HOW TO EXERCISE YOUR RIGHTS](#) for more details.

Your right to know. Upon your request, and provided you are able to provide to us your Browser ID, then we may provide you with certain limited information:

- Which type of personal data we have collected about you (based on your Browser ID or other information you have provided to us), and how we collected that information, as well as the legitimate purpose for our collecting such personal information.
- The type of personal information we shared with our vendors and the categories of vendors with whom we have shared your personal data.
- The types of personal data that may have been collected by third parties when you visited our Site, and the categories of third parties who may have collected such information.

Information relating to your Browser ID is retained by us for various time periods, so we may not be able to provide information that was collected but no longer retained by us.

Your Right to delete. Upon your request to delete or if you withdraw the consent that you have previously provided to us to store or use your personal data, and provided you are able to provide to us your Browser ID, then we will delete any personal data we have stored about you. If you are in the UK, Switzerland, or the EEA and you do not consent to your data being processed by us or by



our vendors in the United States, please request the deletion of your personal data and please stop accessing our Sites.

Exercising your rights. Follow the steps indicated below in [HOW TO EXERCISE YOUR RIGHTS](#). Please note that we manage requests on a per Browser ID basis, which is the only way we can fulfill a request, and so you will have to provide your browser ID as instructed below. Applicable law may require or permit us to decline your request. If we decline your request, we will tell you why subject to any legal restrictions. If you have submitted a [HelpDesk](#) request, your contact information will not be tied to your Browser ID and we will not be able to verify that any Browser ID information corresponds to any additional information you provide to us.

We will do our best to resolve any questions or concerns you may have. If you have any questions about our personal data processing, or want to submit a complaint or an appeal about our decision regarding your request, you can contact us [here](#).

## **B. CALIFORNIA**

If you are a California resident, you have specific rights under the California Consumer Protection Act (CCPA). Capitalized terms defined in the CCPA that are used in this section shall have the same meaning as in the CCPA. In the event of any conflict between this section and the other sections of this Privacy Policy, this section shall govern for California residents.

The CCPA gives California consumers certain rights detailed below.

Right to know about Personal Information Collected, Shared, or Sold. You have the right to know about your Personal Information that we are currently maintaining and have Collected and disclosed about you. You also have the right to obtain a transportable copy of such Personal Information. Requests of this nature may be made no more than twice in a 12-month period. Please note that we retain Personal Information for various time periods in accordance with applicable law and our internal recordkeeping policies and procedures. For more information on our retention practices, please see [DATA RETENTION AND SECURITY](#).

Right to know. California consumers have the right to request more information regarding the following:

- The categories of Personal Information we have Collected about you
- The categories of sources from which the Personal Information was collected
- Our Business or Commercial Purposes for Collecting, Selling, or Sharing your Personal Information
- The categories of Third Parties to which we disclosed your Personal Information

- The categories of Personal Data we Sold or Shared about you and the categories of Third Parties to which each category of Personal Information was Sold or Shared
- The categories of Personal Information we disclosed about you for a Business Purpose and the Categories of Third Parties to which it was disclosed
- The specific pieces of Personal Information we have collected about you. This right cannot be exercised with us because we do not have a way of authenticating or verifying the identity of our users and so we cannot adequately verify that the requester is the same person as the user whose Personal Information is being requested.

Right to request deletion of Personal Information. You may request that we delete the Personal Information that we have Collected directly from you and are currently maintaining. Please note, however, that we may have a legal basis for retaining certain Personal Information under the CCPA, despite your request.

Right to correct Personal Information. While California residents also have a right to correct inaccuracies in their Personal Information, such rights cannot be exercised with us because we do not have a way of authenticating or verifying the identity of our users and so we cannot adequately verify that the requester is the same person as the user whose data correction is being requested.

Right to limit use of your sensitive Personal Information. We do not process sensitive personal information. For this reason, we do not offer a way for you to submit such a request.

Right to non-discrimination for the exercise of your privacy rights. We will not discriminate against you if you choose to exercise any of the privacy rights described above.

Right to opt-out of the Sale or Sharing of your Personal Information. We only engage in Sales and Sharing via tracking technologies such as cookies through our Sites. You have the right to opt-out of the Sale or Sharing of your Personal Information in the context of cookies or other tracking technologies. To opt out of Sale or Sharing via cookies or other tracking technologies, please click on the “Do Not Sell or Share My Personal Information” link on the bottom of our Sites. You may also opt out of the Sale or Sharing of your Personal Information via cookies or tracking technologies through an opt-out preference signal. In order to process your request through an opt-out preference signal, you must use a browser supporting the preference signal. If you choose to use an opt-out preference signal, you will need to turn it on for each browser and each device you use. We do not knowingly Sell or Share the personal data of individuals under the age of 16.

### **III. Shine the Light**

California law permits customers in California to request certain details about how their personal information is shared with third parties if personal information is shared for those third parties' own direct marketing purposes. We do not share personal information with third parties for their own direct marketing purposes. Californians may request information about our compliance with this law by contacting us at the Contact Us portion of the website.

Any such request must include your name and “California Shine the Light Privacy Rights Request” in the first line of the description and, if sent by mail, must include your street address, city, state, and zip code.

Please note that we are only required to respond to one request per customer each year, and we are not required to respond to requests made by means other than through those provided under this section. Because these rights and your CCPA rights are not the same and exist under different laws, you must exercise your rights under each law separately.

## **C. VIRGINIA**

This section applies to Virginia Consumers as defined by the Virginia Consumer Data Protection Act (“**VCDPA**”) that use our Sites. Capitalized terms defined in the VCDPA that are used in this section shall have the same meaning as in the VCDPA. In the event of any conflict between this section and the other sections of this Privacy Policy, this section shall govern for Virginia residents.

You have the right to opt-out of the Processing of your Personal Data for Targeted Advertising, as described below.

If you are a Virginia Consumer, subject to certain conditions and restrictions set out in the VCDPA and other applicable laws, you have the following rights with regard to your Personal Data:

Right to Access. You have the right to know the Personal Data that we may hold about you and access such Personal Data.

Right to Delete. You have the right to request that we delete certain Personal Data that we have collected from or obtained about you.

Right to Opt-Out of Sales. We do not Sell your Personal Data as defined under the VCDPA, and as such this right is not applicable.

Right to Opt-Out of Profiling. We do not engage in profiling that results in decisions that produce legal or similarly significant effects, and as such this right is not applicable.

Right to Appeal. If you are unsatisfied with our actions related to the exercise of one of your privacy rights above, you may appeal our decision.

Right of Correction. While Virginia residents also have a right to correct inaccuracies in their Personal Data, such rights cannot be exercised with us because we do not have a way of authenticating or verifying the identity of our users and so we cannot adequately verify that the requester is the same person as the user whose data correction is being requested.

Please note that we manage requests on a per Browser ID basis, which is the only way we have of recognizing a user, and so you will have to provide your browser ID as instructed below. We will confirm receipt of your request and respond to your request as soon as we reasonably can and no later than legally required. You may exercise your privacy rights under the VCDPA no more than twice in a 12-month period. If you choose to exercise any of the privacy rights described above, you will not receive discriminatory treatment from us.

Right to Opt-Out of Targeted Advertising. You may request that we stop using or sharing your Personal Data for Targeted Advertising by managing your cookie preferences. You can access your cookie preferences by clicking the Do Not Sell or Share My Personal Information link on the footer of our Site.

#### **D. COLORADO AND CONNECTICUT**

This section applies to Colorado Consumers as defined by the Colorado Privacy Act (“**CPA**”) and Connecticut Consumers as defined by the Connecticut Data Privacy Act (“**CTDPA**”) that use our Sites. Capitalized terms defined in the CPA and CTDPA that are used in this section shall have the same meaning as in the CPA and CTDPA respectively. In the event of any conflict between this section and the other sections of this Privacy Policy, this section shall govern for Colorado and Connecticut residents.

We Process your Personal Data for Targeted Advertising. You have the right to opt-out of the Processing of your Personal Data for Targeted Advertising, as described below.

If you are a Colorado or Connecticut Consumer, subject to certain conditions and restrictions set out in the CPA, CTDAP and other applicable laws, you have the following rights with regard to your Personal Data:

Right of access. You have the right to know whether we are collecting Personal Data about you and the right to access the Personal Data that we have collected about you.

Right to correction. You have the right to correct inaccuracies in the Personal Data about you that we have in our systems, taking into account the nature of the Personal Data and the purposes for which we use or store your Personal Data.

Right to deletion. You have the right to request that we delete your Personal Data.

Right to data portability. When exercising your right to access your Personal Data, you have the right to obtain your Personal Data in a portable and, to the extent technically feasible, readily usable format that allows you to transfer your Personal Data to another platform. You may exercise this right up to twice per calendar year.

Right to opt-out of the Sale of your Personal Information. We only engage in Sales via tracking technologies such as cookies through our Sites. You have the right to opt-out of the Sale of your Personal Information in the context of cookies or other tracking technologies. To opt out of Sale via cookies or other tracking technologies, please click on the “Do Not Sell or Share My Personal Information” link on the bottom of our Sites.

Right to Opt out of Targeted Advertising. You may request that we stop using or sharing your Personal Data for Targeted Advertising by managing your cookie preferences. You can access your cookie preferences by clicking the “Do Not Sell or Share My Personal Information” link on the footer of our Site.

You may also opt out of the Sale of your Personal Data or Targeted Advertising through an opt-out preference technology such as a weblink indicating a preference or browser setting, a browser extension or a global device setting. In order to process your request through such opt-out preference mechanism, you must use a browser supporting the preference signal. If you choose to use an opt-out preference signal, you will need to turn it on for each browser and each device you use.

Right to Opt-Out of Profiling. We do not engage in Profiling that results in decisions that produce legal or similarly significant effects, and as such this right is not applicable.

## **F. UTAH**

This section applies starting December 31, 2023 to Utah Consumers as defined by the Utah Consumer Privacy Act (“UCPA”) that use our Sites. Capitalized terms defined in the UCPA that are used in this section shall have the same meaning as in the UCPA. In the event of any conflict between this section and the other sections of this Privacy Policy, this section shall govern for Utah residents.

We Process your Personal Data for Targeted Advertising. You have the right to opt-out of the Processing of your Personal Data for Targeted Advertising, as described below.

If you are a Utah Consumer, subject to certain conditions and restrictions set out in the UCPA and other applicable laws, you have the following rights with regard to your Personal Data:

Right to know. You have the right to verify if we are Processing any Personal Data regarding you.

Right to access. You have the right to access the Personal Data that we have collected about you.

Right to deletion. You have the right to request that we delete your Personal Data.

Right to copy. You have the right to obtain a copy of your Personal Data in a format that is readable and portable to allow you to transfer your Personal Data to another platform.

Right to opt-out of Sale or Targeted Advertising. We only engage in Sales and Targeted Advertising via tracking technologies such as cookies through our Sites. You have the right to opt-out of the Sale of your Personal Information or of Targeted Advertising in the context of cookies or other tracking technologies. To opt out of Sale and Targeted Advertising via cookies or other tracking technologies, please click on the “Do Not Sell or Share My Personal Information” link on the bottom of our Sites.

Right to non-discrimination for the exercise of your privacy rights. We will not discriminate against you if you choose to exercise any of the privacy rights described above.

## **F. NEVADA**

We do not sell our users’ personal information or personal data as selling is defined by Nevada law. Nonetheless, Nevada residents have the right to submit a request that we do not sell your covered personal information, which you can do through our Contact Us function. .

## **4. HOW TO EXERCISE YOUR RIGHTS**

Exercising Other Rights: Residents of the EEA, UK, California, Virginia, Colorado, Connecticut and Utah can request to access, delete, restrict use of their personal data by following these steps:

1. Click on the Browser ID button below to get your Browser ID and copy your Browser ID to a safe place so you can later send it to us. Remember that this Browser ID is unique to this Site. If you visit a different Site with the same browser, you will be identified as a different user with a different Browser ID.

Get My Browser ID

2. Fill out this [form](#) and select the correct topic or request from the drop down menus.

3. Provide your Browser ID number in the Description field.
4. Confirm that:
  1. You are a resident of California, Virginia, Colorado, Connecticut and Utah, the UK, or a country in the EEA (please indicate which country); and
  2. You are the rightful owner of the browser that corresponds to the Browser ID you are providing.
5. Add any clarification as appropriate in the Description field.
6. To assist us in processing your request in a timely manner, please make your request in English if you are able to do so.

All requests will be reviewed by our legal and compliance team and we reserve the right, in compliance with applicable laws, to accept or reject, or make further inquiries regarding any requests. We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated. We will typically not charge a fee to fully respond to your requests; provided, however, that we may charge a reasonable fee, or refuse to act upon a request, if it is excessive, repetitive, unfounded or overly burdensome. If we determine that the request warrants a fee, or that we may refuse it, as permitted by the applicable laws of your country or state, we will give you notice explaining why we made that decision. You will be provided a cost estimate and the opportunity to accept such fees before we will charge you for responding to your request.

## 5. YOUR PRIVACY CHOICES

You have choices regarding our collection and use of your personal data, as well as the collection and use of some of our third party partners

Removing our cookie. If you remove our Browser ID cookie from your browser cache, we will no longer recognize your browser and activities until a new cookie is placed. Any future Site activities you perform after you delete this cookie will not be tied to your previous activities which were associated with the removed cookie.

Removing Interest based advertising cookies. You can opt-out of third-party interest-based, advertising-related cookies, pixel tags and web beacons, to prevent our advertising partners to deliver targeted interest based ads to you. You can choose to opt-out through these (and other) resources:

You will continue to see advertisements on our Sites, but they will not be tailored to you based on any past behavior on our Sites or other websites. You may, however, still receive customized content and/or ads based on the search queries you submitted or the content of the pages you are visiting.

Removing Interest-based advertising from Mobile Tracking Devices. You may opt out of tracking and receiving tailored advertisements on your mobile device by some mobile advertising companies and other similar entities.

Other Privacy Tools. In addition, third party tools enable you to search for and opt-out of some of these devices.

Do Not Track. Do Not Track (DNT) is an optional browser setting that allows you to express your preferences regarding tracking by advertisers and other third-parties. However, we do not recognize or respond to browser-initiated DNT signals.

## **6. DATA HOSTED IN THE UNITED STATES**

KNPC is headquartered in the United States and in order to access our Sites, your browser interacts directly with our Site servers in the United States. By visiting or using our Sites, your data is automatically collected, processed and stored on servers located in the United States. If you are located in the United Kingdom (“UK”), Switzerland, or the European Economic Area (“EEA”), this means your data is stored in a country with laws that may offer less personal data protection than your country. We however comply with requirements set forth in the EU General Data Protection Regulation when we process your data, and you have the right to lodge a complaint with the data supervisory authority of your country if you feel that we have unlawfully processed your data.

## **7. NON DISCRIMINATION, COMPLAINTS AND DISPUTES**

All content and services offered on the Sites are free of charge and Ask Media Group will not discriminate against any user who has exercised their rights as set forth in this Privacy Policy. We commit to resolve complaints about your privacy and our collection or use of your personal data. Inquiries, concerns or complaints may be submitted to us. We are committed to working with you to obtain a fair resolution of any complaint or concern about your privacy. If, however, you believe that we have not satisfactorily addressed your complaint or concern, you may have the right to make a complaint to the data protection authority of your state of residence.

## **8. DATA RETENTION AND SECURITY**

We have designed our Browser ID system so that we can manage our Sites while collecting as little information about our users as possible. We generally retain the information tied to your Browser ID for a period of fourteen (14) months, unless necessary for the purpose of satisfying any legal, accounting, or reporting requirements for example to resolve disputes and enforce our agreements.

We take the security of your information seriously and use appropriate technical and organizational measures to protect your information against unauthorized or unlawful processing and against accidental loss, destruction or damage. We also limit access to information about you to employees who reasonably need access to it to provide products or services to you, or in order to do their jobs.



However, because no security system can be 100% effective, we cannot completely guarantee the security of any information we may have collected from or about you.

## **9. UPDATES TO THIS PRIVACY POLICY AND CONTACT INFORMATION**

We will continue to evaluate this Privacy Policy against new technologies, applicable laws, business practices, and our user's needs, and may make changes accordingly. Please check this page periodically for updates. If we make any changes to this notice we will post the updated Privacy Policy on this page and update the effective date. Except in connection with updates that materially change the ways in which we process your information, your continued use of the services after this Privacy Policy has been updated means that you agree to be bound by such updates.

If you have any questions or concerns about this Privacy Policy or the manner in which your information is processed (or if you are an EEA resident, how your data is transferred outside of the EEA), or if you would like to submit a request to us, please contact our Data Protection Officer [here](#) or via mail at: