



Selected Consultancy Experience:

- ❑ For a small-sized Pharmaceutical company, Lead Consultant for completing an analysis of the end-to-end supply chain
- ❑ For an In-Vitro medical device company, Lead Consultant for completing a Business Analysis, Selection, and Implementation of an ERP IT System
- ❑ For a global, industry leading Agtech company, Project Manager/Consultant led the development and implementation for an innovative web-based digital 'Virtual World' with a global target audience of over 100 million
- ❑ Engaged as Interim Manager for IT Quality and Compliance leading the implementation of GDPR and management of Global IT Quality and Compliance Services at a mid-sized pharmaceutical
- ❑ Engaged as an Interim Manager for IT Business Partnering ensuring the functionality, performance, availability and compliance of Manufacturing and Supply Chain Applications and Services used by a mid-sized pharmaceutical
- ❑ Engaged to lead a programme to establish Lean Thinking across the Global IT Services of a mid-sized pharmaceutical
- ❑ Engaged as a Project Manager to lead multiple HR Service and Process Improvement Projects for a mid-sized Pharmaceutical
- ❑ Engaged as a Programme Manager to lead the delivery of a UK HR Transformation Strategy across 7 independently associated companies

Selected Assignments include:

- ❑ For a UK based global pharmaceutical company, Implemented Lean Laboratory increasing efficiency by 37%
- ❑ For a UK global pharmaceutical company, optimised Capsule Operations increasing efficiency by 50%
- ❑ For a UK based global pharmaceutical company, led the harmonisation of quality and compliance standards for managing GxP systems used in Biotech and Global Pharmaceutical Manufacturing delivering 'One Compliance'



- ❑ For a UK based global pharmaceutical company successfully deployed SAP ERP to multiple USA, European and UK Manufacturing Sites
- ❑ For a UK based global pharmaceutical company, redesigned the SAP ERP deployment approach saving £2m per project [£5m to £3m per site]
- ❑ For a UK based global pharmaceutical company, implemented ITIL V3 service management across a portfolio of 1500 applications
- ❑ For a UK based global pharmaceutical company, created award winning partnerships with top 10 Indian IT companies [National Award]
- ❑ For a UK based global pharmaceutical company, designed, and implemented an Enterprise-wide Service for managing IT risk levels and risk control effectiveness across 1500 applications
- ❑ For a mid-sized pharmaceutical, implemented enhanced Workday and ServiceNow Processes & Technology for HR delivering a process waste reduction of 25% and an improved responsiveness to customer needs by 50%
- ❑ For a mid-sized pharmaceutical, design/deploy of Service Management for Employee Payroll, Compensation Management and Fleet Management reducing to reduce effort by 25% and administration resources by 50%

Indicative Achievements:

- ❑ For a UK based global pharmaceutical company, revised Supply Chain Management raising service levels from 44% to >95% within a 2-month period
- ❑ For a mid-sized pharmaceutical, implemented changes to the Oracle EBS/R12 support model through vendor transitions and establishing service level management processes over an 8-week plan saving £0.35m per annum
- ❑ For a UK based global pharmaceutical company, led a redesign /re-implementation of global MRP and Supply Chain IT Services over a 3-month period delivering a £1m saving per annum
- ❑ For a UK based global pharmaceutical company, Led a 6-month Lean Sigma based IT service improvement project resulting in £1m of hard benefits and 1m hours of productivity gain in 1 year