HOW TO ENROLL

To enroll in the You Are Not Alone program, contact us at 281-341-YANA(9262) or visit the FBCSO website.

Step 1: Visit www.fbcsheriff.org

Step 2: Click on Programs on the left tab

Step 3: From the drop down menu, select You Are Not Alone (YANA)

Step 4: Click on Enroll Now

CONTACT US



281-341-9262



yana@fbctx.gov



Scan QR code to visit the YANA website



www.fbcsheriff.org

FORT BEND COUNTY SHERIFF'S OFFICE







What is YANA?



How the program works



Calls are made by background checked volunteers Sunday through Saturday from 8:00 a.m. to 4:00 p.m.

A daily log is kept to verify that contact was made and to note any special requests or information such as doctor visits.



If a YANA member does not answer after 3 attempts, the volunteer will call the member's emergency contact to verify the wellbeing of the member.

If the member's well-being is unknown, the volunteer will contact dispatch to conduct a welfare check. Then a law enforcement officer will arrive to the member's home to verify their safety.

Volunteers can also visit YANA members as needed to conduct household tasks. For many participants, the visits are the only social contact they have during the week.

To become a volunteer, visit our website.

You Are Not Alone is a telephone reassurance program sponsored by the Fort Bend County Sheriff's Office for seniors and individuals with disabilities of Fort Bend County who live alone.

This FREE service allows older adults to find comfort and security knowing that someone will be checking in on them on a daily basis and in the event that something does happen, family and friends will be notified.

The YANA program has saved many lives for those that live alone.