

# Wayland Area EMS

## Information Memo

Memo Number: 2025-01  
Topic: Refusal calls to MC  
From: Brenda  
Date: 01/03/2025

### Patient Refusals

As we start the new year, we have decided that we will no longer require that BLS refusals are called in to medical control. We will still continue to monitor all refusals to be sure we stay in compliance.

As a reminder, all ALS refusals must be called in to Medical Control.

For example:

- Anyone being released into police custody; this would be ALS or BLS.
- Anyone whom you feel really should be transported-remember to have the Dr. talk to the patient if at all possible.
- Anytime you do an advanced procedure-EKG, administer any drugs.

Also, a couple of reminders:

- Make sure your documentation is very thorough-it may save you if you get pulled to court a couple years later.
- Have a family member present during the assessment/discussion and have them sign the refusal form as a witness.

Also with the new year, we will be doing a monthly MiTrain course. This month's is about refusals and is an excellent video. Please sign the roster once you have seen the video.

Brenda