



Department
of Health

Office of
Mental Health

Office of Addiction
Services and Supports

Office of Children
and Family Services

To: NYS Children and Family Treatment and Support Services (CFTSS) Service Providers

Re: Updated CFTSS Provider Manual

Date: August 28, 2025

To update and clarify information, New York State (NYS) is reissuing a revised version of the CFTSS Manual. For ease of review, we have outlined the major edits below.

Edits Made to the CFTSS Manual:

Reference	Description of Edit
Manual Title	CFTSS Provider Manual name change to CFTSS Service and Billing Manual.
Section II: Overview: Home and Community Settings	Language added to clarify appropriate provision of CFTSS in community and school settings.
Section III: Services: Individual Staff Qualifications	Language added to clarify the restriction of services provided by a family member to a CFTSS-enrolled child/youth.
Section IV: Limitations and Exclusions	Clarified and streamlined service limitations and exclusions into one section, previously included under each service section.
Section VI: Utilization Management	MCTAC UM Authorization Grid resource added to direct providers to Managed Care Plan UM information.
Section VIII: Billing and Coding of CFTSS: F: CFTSS Billing	Recommended Unit Ranges guidance with consideration to Medical Necessity, clinically appropriate ranges and individual treatment needs.