

Artillery Equestrian

Makeup Lesson/ Cancellation Policy

Our riding program offers limited space to riders, therefore makeup lessons cancelled by riders will only be offered to part-boarders, leasers & owners, with the exception of lessons cancelled by AE (weather/emergency). To qualify for a makeup lesson we require at least **24 hours written notice** for any lesson cancellations to ensure proper scheduling.

If you do **not** provide 24 hours notice, your lesson will be **forfeited**. No exceptions.

- Makeup lessons will be offered within **2 weeks** of the missed lesson, provided that adequate notice was given. If you are unavailable for the makeup lesson slots offered within 2 weeks, you will forfeit your makeup lesson.
- In cases of inclement weather or emergency cancellations, Alicia will email or text the contact information on file to notify you. During prolonged periods of inclement weather (i.e. extreme heat or cold), riding lessons may be changed to stable management/horsemanship lessons at Alicia's discretion
- It is your responsibility to regularly check your email and/or phone for any cancellation notices.
- If you are part-boarding a horse, a makeup lesson on your part-boarded horse is not guaranteed, but AE will do their best to accommodate

Q: Why don't we offer makeup lessons to students who don't part-board/lease/own?

A: Scheduling make-up lessons adds additional workload to the horses in our program. We value our school horses highly, and want to ensure they are never overworked.

Thank you for your understanding and cooperation.

