

Artillery Equestrian
1321 9th Line, Innisfil

Makeup Lesson/ Cancellation Policy

Our riding program offers limited space to riders, so we require at least **24 hours written notice** for any lesson cancellations to ensure proper scheduling.

If you do **not** provide 24 hours notice, your lesson will be **forfeited**. No exceptions.

- Makeup lessons will be offered within **2 weeks** of the missed lesson, provided that adequate notice was given. If you are unavailable for the makeup lesson slots offered within 2 weeks, you will forfeit your makeup lesson.
- In cases of inclement weather or emergency cancellations, Alicia will email or text the contact information on file to notify you. During prolonged periods of inclement weather (i.e. extreme heat or cold), riding lessons may be changed to stable management/horsemanship lessons at Alicia's discretion
- It is your responsibility to regularly check your email and/or phone for any cancellation notices.
- If you are part-boarding a horse, a makeup lesson on your part-boarded horse is not guaranteed, but AE will do their best to accommodate

Thank you for your understanding and cooperation.

