

## Our Professional Services

Our professional Service Charge includes the following:

Receiving your loved one into our care from a local hospital or home address (within 15mile radius)

Advice, Support and discussing all your individual funeral requirements with one of our funeral arrangers or directors either at your home or our offices'.

Obtaining, preparing, and managing all statutory forms administration and legal documentation.

Liaising with all third parties and paying fees (disbursements) on your behalf, these including, Doctors, hospitals, nursing homes, crematoriums, cemeteries, minters, churches, celebrants.

Providing advice on certification required for the registration of death.

Attending to all extra documentation, if required for example arranging and placing of obituary notices, floral tributes, printing of funeral stationary making a receiving all necessary telephone calls, administrating charitable donations, catering and any other related service.

All staff and maintenance of our equipment and premises to facilitate arrangements for the preparation of care of your loved one.

The use of our chapel of rest for family and friends to visit by appointment if necessary.

Attendance and presence of funeral director and necessary personnel on the day of the funeral, including distributing attendance cards and Order of service were needed.

Provision of transport for Clergy if needed.

Providing confidential support and assistance to all our families up to at the time and after the funeral.

Following the funeral service, collection, or delivery of cremated remains. Arrangement, and attendance for the burial of cremated remains.