I fully understand how difficult it can be for parents to leave their child in a childcare setting for the first time. I will therefore work with you to ensure your child is settled and that you are happy with the care that I provide.

I offer all children the opportunity for them to visit my setting with you, met me and for you to discuss your child's needs, abilities and interests prior to signing a contract. I recommend after the initial meeting your child attends a 2 hour session of 10am-12 followed by 10am – 3pm and finally a full day session to help your child settle in. This is totally voluntary and do not have to be used if you feel confident that your child will settle well but I do recommend it.

Some children take longer than others to settle and some settle quickly and then become unsettled a few weeks into placement. I will work with you to support your child through this transition period and make it as easy as possible for you both. It is important that you and your child are relaxed and happy in my home and with the care I provide.

Some parents find it helpful to contact me during the day to find out how their child is getting on, particularly if there was a difficult handover. I am happy to reply to messages and send photos (with relevant permissions). However, I may be unable to answer or make calls, as I will more than likely be busy taking care of your child and others.