

BOOKING POLICY, TERMS & CONDITIONS



BOOKING FEE

A **refundable \$100 booking fee** is required for all appointments. The **booking fee will form part of the total cost of treatment** provided the terms of the booking policy have been met.

FREE CONSULTATION

If you don't decide to **undergo the treatment after the evaluation**, you will receive a full refund of the reservation fee.

NO SHOWS

We will **retain your booking fee** for no-shows or cancellations within 24 hours of your scheduled appointment.

FUTURE BOOKING

All future booking requests must be made via email. It is at the **discretion of the specialist nurse** whether your booking will be confirmed and if this is the case you will be **required to pay the full price of the treatment** at the time of request.