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**LIKUNGA PROTECTION
&
INVESTIGATION SERVICES**



Reg No. 2016/313150/07
VAT No. 4040283188
Psira No. 2625819

COMPANY PROFILE

Contact Details

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065 967 7678
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Email Address

admin@likungaprotection.com

Eastern Cape Branch – E.L (Head Office)

*No. 38a, St Peters Road
Southernwood
East London. 5201*

KZN Branch

*116 Teakwood Road
Jacobs
Durban, 4052*

The Directors of Likunga Protection and Security Services have a vast experience and knowledge in the security and law enforcement industry. They proudly served their country well for over 30 years combined in the South African Police Services.

Likunga Protection and Security Services exceeds its competition in meeting the standards of what a security company should consist of in the industry today. As a security company, we should provide much more than to deter, detect and report.

Due to the experience of the directors and an advanced researched security solution strategy.

Likunga Protection and Security Services cares about its clients and their businesses. We focus and give detail to what we do so that we bring your company to the forefront in your industry. At Likunga Protection and Security Services, we will add value to your company by providing you more than a deterrent, but that first impression and customer service that will set your company ahead of your competition.



OUR VISION

To lead in the security industry and be trusted by our clients (private business, commercial, industrial and government).

OUR MISSION

To deliver a customized, advanced security solution and investigation at an affordable cost.

CORE VALUES

WE BELIEVE IN THE FOLLOWING VALUES:



Treat all clients with dignity and respect



Honesty and Loyalty



Professional Conduct and Integrity

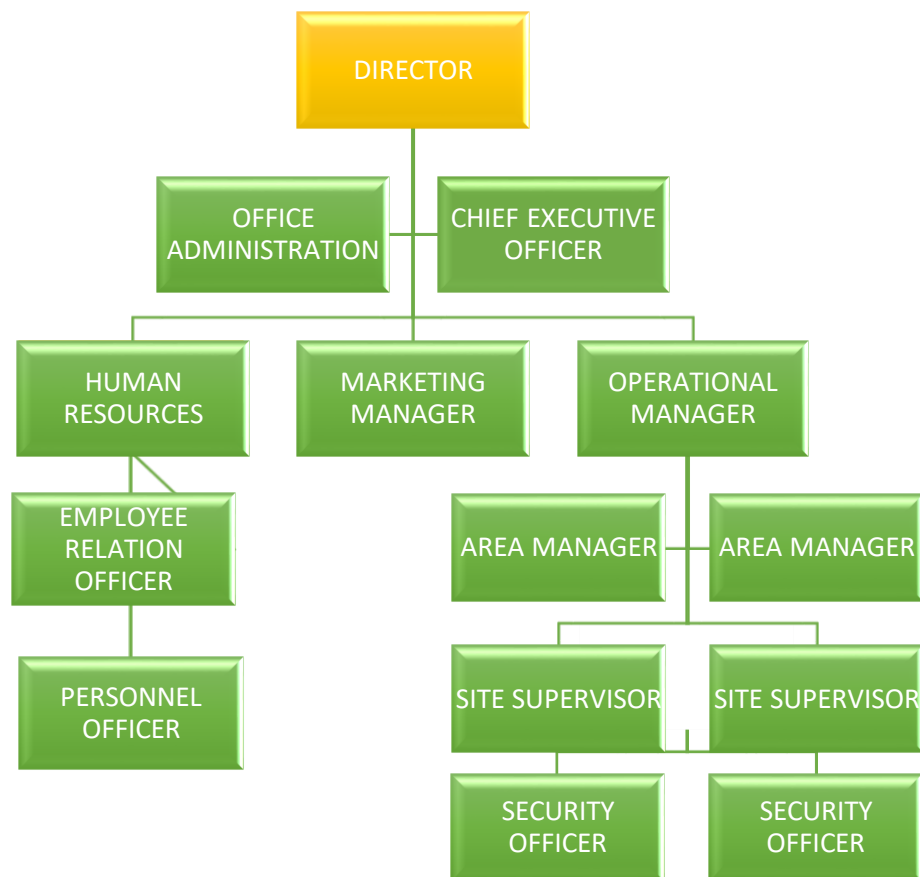


Quality Customer Service



Uphold PSIRA standards and National Legislations.

ORGANIZATIONAL STRUCTURE



DIRECTORS OF THE COMPANY

Mbulelo Mxoli (Director)

Mbulelo Mxoli achieved his National Diploma in Policing at Walter Sisulu University in 2006 and thereafter completed his B-Tech degree in Forensic Investigation at UNISA. He is a former member of the South African Police Service (SAPS) and a former covert operative of Crime Intelligence.

He quickly rose through the ranks of Crime Intelligence covert structures to being promoted to be a team leader. He was trained and attended numerous courses of crime intelligence gathering and investigation. He was involved in the planning, coordination, investigation and operations of high profile events such as 2010 FIFA soccer world cup in SA, state funeral of the late President Nelson Mandela and successfully infiltrated and investigated high profile crime syndicates.

In 2015 he joined iFirm Forensic investigation firm as the Investigation Manager until he resigned when he became the Director of Likunga Security Services.

Unathi Zonke (Director)

Unathi Zonke worked for Standard Bank SA as a Protection officer and he is highly trained in the implementation of precautionary measures and handling of cash-in-transit heists.

He obtained a Certificate in Basic Training Policing in 2003. He is a former member of the South African Police Services (SAPS) and a former covert operative of Crime Intelligence.

He excelled in his work as he was Honoured with a Certificate of Excellence and Certificate of Appreciation for personal sacrifices, zeal and commitment from Crime Intelligence.

In 2017 he resigned from the South African Police Services when he became a Director of Likunga Protection and Security Services.

SERVICE OFFERING

We offer a variety of services which are carried out by well-trained, equipped and motivated personnel. They are monitored on hourly basis by line supervisors. Our services are as follows:

- 1. Guarding - Armed and unarmed security officers*
- 2. Investigations - Private & forensic*
- 3. V.I.P. Protection, Close protection or Special service*
- 4. Security Officer - Dog handler*
- 5. Access control and other related service*
- 6. Retail service*
- 7. Armed reaction/response*
- 8. CCTV Surveillance*
- 9. Mining Security*
- 10. National Key Points*
- 11. Banking security*
- 12. Event security*

As front line representatives of your company, our guard wear a high-quality uniform and take pride in their appearance. By paying above the industry average, we can guarantee above average service. As part of our recruitment process we check the background of all our potential security staff. Going back as far as 10 years. Many come to us from the armed forces and we particularly welcome those with first aid skills or other relevant experience.

STAFF RECRUITMENT

With regards to staff recruitment and placement, a company policy emphasis is on the critical employer aspect like:

- *Suitable relevant education standard and experience*
- *Appropriate age*
- *Physical Fitness*
- *Promotional and motivational aspects*
- *Registration with PSIRA (Private Security Industry Regulatory Authority)*
- *Security Clearance (SAPS)*
- *Possession of Security Training Certificates.*
- *Staff must be numerate, computer literate and able to read, write and communicate in English and other official languages that are commonly used around operations.*
- *Management and supervisors must be able to read, write English and understands mathematical figures and must be computer literate.*
- *All staff is uniformed in line with the image of our client (if required).*
- *All staff should undergo induction and refresher training programs.*

SCREENING



The company is conducting security officers screening through PSIRA and S.A.P.S before employing them into the company.

This exercise enables the company to recruit or to employ security officers free from criminal activities as PSIRA and S.A.P.S are the only professional bodies accordingly dealing with Security Training institutions and scrutinizing.

LEGAL MANDATES



- *THE CONSTITUTION*
- *SKILLS DEVELOPMENT ACT*
- *LABOUR RELATION ACT*
- *NATIONAL SMALL BUSINESS ACT*
- *EMPLOYMENT EQUITY ACT*
- *PRIVATE SECURITY INDUSTRY REGULATORY AUTHORITY*
- *PUBLIC FINANCE MANAGEMENT ACT*
- *UNEMPLOYMENT INSURANCE FUND*
- *PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT*
- *SOUTH AFRICAN REVENUE SERVICE*
- *ROAD BASED BLACK ECONOMIC EMPOWERMENT*
- *COMPENSATION OF INJURIES & DISEASES ACT*
- *FIREARM CONTROL ACT*
- *OCCUPATIONAL HEALTH & SAFETY ACT*

OPERATIONAL MODEL

Our operational model covers mainly the following aspects:

- 1. Scope of work within the company and at each individual site.*
- 2. Site due diligence before finalizing a service level agreement,*
- 3. Adherence to contract terms and condition with clients,*
- 4. Confidentially,*
- 5. Strike action,*
- 6. Staff supervision,*
- 7. Performance evaluation and monitoring services.*
- 8. Reporting of incidents and weekly reports,*
- 9. Preparation of monthly management reports, and*
- 10. Contingency / emergency control procedure.*

To comply with our client's service level agreement, the company always appoint a site manager and competent supervisors responsible for all tasks and duties to be performed on site to meet clients' satisfaction. The site manager must be fully familiar with the terms and condition of each site.

SECURITY SOLUTION



SECURITY GUARDING

Static guarding is one of our expert fields, we can provide around the clock security for your premises, office block, industrial estates, factories, hospitals, schools, warehouses and building sites.

All our security officers are fully trained, vetted, uniformed and hold a PSIRA certificates. They can be utilized as commercial officers to protect staff, stock and premises.

Our approach is flexible, you may also want to use us as a backup facility, for when your existing staff are on holiday, sick or just as a temporary measure.

ELECTRONIC SECURITY

We appreciate that organization must be secure in know edge that people, property and assets are in safe hands and that, when it comes to security, nothing can be left to chance and that any security system is only as good as its most vulnerable point.

To minimize the risk and maximize the return on your organizations' investment, we aim to provide total solutions that deliver complete electronic and digital security solutions.

We are always on alert to emerging security threats and in the development of the most appropriate technologies to deal with them.

We are confident that whatever the requirement, through our electronic security solution we can provide your organization total peace of mind.

SECURITY SOLUTION



MOBILE RESPONSE

We operate a comprehensive range of key holding, alarm response, mobile patrol and property inspection service – 24 hours a day / 365 day a year providing rapid response and local management support.

We offer a variety of specialist service that can be adapted to suit your requirements:

- *Secure couriers and deliveries*
- *Vehicle escorts*
- *Fire alarm testing*
- *Temperature intruder alarms*
- *Stop AND Search*
- *Dedicated vehicles*



REMOTE MONITORING

Remote monitoring makes your security investment go further by minimizing costs and maximizing protection of people, property and assets. It complements your security equipment and manned security, giving you all the benefits of 24/7 protection without the need for a permanently manned site presence.

We provide you a complete range of managed surveillance service, including:

- *Remote monitoring of your CCTV and access control*
- *Lone worker protection and assets tracking*
- *Facilities management and building management systems*
- *Security helpdesk provision with full control room functionality*

We deliver remote monitoring solution that enable long term cost savings, operational accuracy and maximum return on investment

SECURITY SOLUTION



CROWD MANAGEMENT

Our experienced management and support team will assist you with event planning and preparation and, if required, will attend any pre-event safety meetings on your behalf.

Safety is always of paramount concern for events and we are committed to good health and safety working practices.

Our experience staff are expert in handling the requirements of major organization involving public events and exhibitions.

- *Sporting Events*
- *Open air and indoor concerts*
- *Royal and ceremonial events*
- *Conferences, seminars and AGM's*
- *Exhibitions*

CLOSE PROTECTION

Sometimes it's necessary to have close protection whether located or travelling domestic or internationally.

Our highly trained officers protect clients, associates, and families, paying close attention to every security detail. We operate discretely to suit the operational environment and client status, which gives the confidence to continue with daily activities safe in the knowledge that protection is permanently there.

Our job is to reduce those risks, both specific and nonspecific with planning and awareness; avoiding rather than dealing, but knowing what to do if things do go wrong, however small, however complicated or intimidating.

SECURITY SOLUTION

SITE SUPERVISOR

It is our policy to provide a service of a quality that meets the initial and continuing needs of our customers. Site supervisors and security staff are fully trained, Vetted, uniformed, hold a PSIRA Certificate and / or firearm competency cards.

This division pays site visit to post to ensure that guards are on duty and properly dressed and outfitted for the job, security personnel generally work and tedious hours, so it pays sudden day and night site visit to ensure that our guards are executing their duties professionally.

All security personnel on duty are expected to report hourly to the Central Control Office through their mobile radios, etc. They understand that they are the first impression, to your customer.

They have a friendly, professional manner and are experts in dealing with all situations.

SECURITY AIDS

- BATON STICKS
- HAND CUFFS
- MOBILE RADIOS (TWO WAY RADIOS)
- GUN SAFES AND KEY SAFES
- BASE RADIO SETS
- WHISTLES
- POCKET BOOK AND PEN
- TORCH (AT NIGHT)
- METAL DETECTOR
- UNIFORM
- CELLULAR PHONES
- DOG
- BICYCLES
- VEHICLES

COMPANY REFFERENCES

No.	Client Name	Nature of service	Contact person	Contact number
1	Eastern Cape Socio Economic Council	Guarding	Ms. N August	082 927 3630
2	Eastern Cape IEC Provincial Office & Warehouse	Guarding	Mr. M Mnguni	073 013 7643
3	DEPT of Social Development: Mdantsane	Guarding	Mr. V Magwanisha	043 705 5612
2	DEPT of Social Development: Enoch Sontonga	Guarding	Mr. V Magwanisha	043 705 5612
3	DEPT of Social Development: Zwelitsha	Guarding	Mr. V Magwanisha	043 705 5612
4	SOHCO Amalinda Village	Guarding	Ms. A Blackbeard	062 342 6073
5	SOHCO Emerald Sky	Guarding	Ms. M Johannisen	062 363 0642
6	King William's Town Social Dev. Service Centre	Guarding	Mr. V Magwanisha	043 705 5612
7	RICTS Holdings	Guarding	Mr X. Bekani	066 479 9462
8	Smale & Partners	Guarding	Ms I. Webber	043 726 9327
9	Mazwai Strategic Communication	Event Security	Ms N. Mazwai	011 884 0279
10	Boltfast Warehouse	Investigation	Mr Bruce	083 361 3410
11	ESKOM	Investigation and Cleaning	Mr. T Poney	083 595 3076
12	Prism Lighting	Investigation and Armed Guarding	Mr L. Schewite	083 261 7336
13	Alexandria Social Dev. Service Centre	Guarding	Ms C. Betha	046 653 7800
14	Port Alfred Social Dev. Service Centre	Guarding	Ms N. Styebi	046 604 2100
15	Hirt and Carter KZN	Armed Guarding and escort	Mr. G. Chotu	031 492 9102
16	Hirt and Carter JHB	Armed Guarding and escort	Mr. G. Chotu	031 492 9102
17	City Logistics	Armed Guarding and escort	Mr. A. Naicker	031 580 2000
18	DEPT of Transport Eastern Cape	Armed Guarding	Mr. M.C. Mafani	080 064 4644



19	SANParks	Guarding	Mr. E. Hlungwani	021 426 5243
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COMPANY REFFERENCES

20	DEPT of Social Development: Silver Crown	Armed Guarding	Mr. V. Magwanisha	043 705 5612
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