



Advertising & Promotion

TITLE: **FAST MICRO SOLUTIONS**

LENGTH: :60

PRODUCER: Geiddy Muñoz

TALENT: TBD

	<p>AT FAST MICRO SOLUTIONS, WE'RE LEADING THE WAY IN THE IT INDUSTRY!</p> <p>BY PROVIDING PREMIER SERVICES AND PARTNERING WITH RENOWN BRANDS LIKE IBM, AT&T, AND MICROSOFT.</p> <p>DEDICATED TO BOTH BUSINESSES AND RESIDENTIAL USERS, WE PROVIDE TECHNICAL SUPPORT TO IT PROBLEMS OF ALL SIZES.</p> <p>FROM ALL FORMS OF</p> <ul style="list-style-type: none">• BREAK FIX,• TROUBLE SHOOTING,• UPGRADES,• DESKTOP ROLL-OUTS• Providing VOIP technical support for business and residential end users. - Providing all forms of Break-Fix, troubleshooting, upgrades and roll-outs of Desktops, Thin Clients and Servers. - Providing Cabling-Wireless support installing - troubleshooting and upgrading (CAT-3, CAT-5, COAX, Fiber and WIFI). - Providing all forms of Technical Facility Support installing, break-fix and troubleshooting for a variety of retail stores. - Training End users and Technical Support Staff. – Providing Multimedia installation and troubleshooting of TV's, Digital Signage, Media Players and DVR's. Providing Web site support. – Provide phone support for LAN and WAN environments. – Perform in-house hardware, software support for desktops, servers. – Write technical in-house procedures for installations, troubleshooting and help desk support. – Providing 24/7/365 Desktop and Server
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Tech Support to customers and partners -
Install and Maintain Security Systems. -
Install and Maintain VoIP Phone System. -
Maintain Time Clocks Services. - Install
wall mounted flat panel monitors
throughout call center. – Perform
network cabling and support WIFI
services as needed. – Providing all forms
of remote desktop tech support to
clients. – Providing internal Help Desk
support to other staff members. –
Performed in-house hardware, software
support for desktops and servers. -
Provide technical assistance to
development , quality assurance and
operations support. – Update all technical
site manuals, checklists and revised
operating procedures as needed. –
Supervise and cross trained employees on
site. – Install, monitor and troubleshoot
all data center equipment. – Assist in the
design, installation, maintenance and
management of client equipment. –
Responsible for backup's all data on the
existing workstations.

TO

- DEPLOYMENT
- SECURITY SYSTEM INSTALLATIONS
- INTEGRATIONS
- LEARNING AND CERTIFICATION

AND SO MUCH MORE...

WE'RE NOT YOUR ORDINARY SUPPORT TEAM –

WE IMPLEMENT CUSTOM SOLUTIONS AND WILL
BE THERE WITH YOU EVERY STEP OF THE WAY....

WITH ON-SITE AND REMOTE EMERGENCY
SERVICES

24 HOURS A DAY,

7 DAYS A WEEK...

365 DAYS A YEAR...

LEARN MORE AT [FAST MICROSOLUTION.COM](http://FASTMICROSOLUTION.COM)