

## **National Telecommunications Infrastructure Transformation**

### **Role - Senior Strategic Advisor**

Served as senior strategic advisor to the executive leadership of a major national telecommunications infrastructure operator during a large-scale transformation program focused on modernising address and data management capabilities. The initiative targeted improved operational efficiency, revenue assurance, and service quality across a national network footprint.

I worked closely with C-suite stakeholders to shape the strategic agenda, structure investment and delivery waves, and align internal and external stakeholders on a single transformation roadmap. My responsibilities included designing governance and commercial frameworks, advising on risk and partner alignment, and identifying early value capture opportunities to fund subsequent program phases.

Key contributions:

- Structured investment sequencing to deliver early impact and fund transformation.
- Developed a scalable operating model and playbook integrating business, data, and technology streams.
- Guided executive and board-level governance and partner engagement.
- Supported delivery partner integration under a structured transformation framework.

The program required navigating complex operational, data, and commercial interdependencies. My work enabled board-level decision-making, program mobilisation, and early delivery milestones, positioning the organisation to drive sustainable national-scale performance uplift.