

# Abbeyfield Strathaven & District Society Ltd

## Housing Support Service

Abbeyfield House  
1 - 3 Station Road  
Strathaven  
ML10 6BE

Telephone: 01357 522190

Type of inspection: Unannounced  
Inspection completed on: 30 March 2018

**Service provided by:**  
Abbeyfield Strathaven & District Society  
Ltd

**Service provider number:**  
SP2004005750

**Care service number:**  
CS2004066246

## About the service

The Abbeyfield Strathaven Society provides sheltered housing support for older people in ten en-suite studio apartments. While affiliated to The Abbeyfield Society, Abbeyfield Strathaven is independent and has been providing housing support since 1992. The service is managed by the House Manager and a small team of housekeepers and cooks. The overall running of the service, is overseen by volunteer members of a Management and Executive Committee.

Residents live in purpose-built one storey accommodation in Strathaven close the centre of the village.

## What people told us

Eight people were using the service at the time of this inspection. We spoke with all eight people and two visiting family members. The feedback they gave us was overwhelmingly positive. Everyone told us that the service provided outstandingly good quality. No one could tell us about anything that could be improved on. Everyone spoke in an extremely positive way about the staff team. We were told how kind and helpful everyone is.

## Self assessment

No self-assessment was required.

## From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of staffing	not assessed
Quality of management and leadership	6 - Excellent

## What the service does well

Abbeyfield Strathaven and District Society Ltd is a very sheltered housing complex. The people that use the service have their own studio apartment but make use of the communal facilities for dining and socialising. The service is small and homely. The staff group are very well-known to the people that live at the complex. The atmosphere is very relaxed and friendly.

People are supported to make the most of their lives. We were struck at how happy and able the people are that use this service.

We would consider that this is an excellent facility for older people.

## What the service could do better

The service provides an excellent housing support service to a small group of residents and it is able to demonstrate, that the residents experience very positive outcomes as a result. We would encourage the service to continue to provide the highest quality of service.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Inspection and grading history

Date	Type	Gradings
18 Feb 2016	Unannounced	Care and support 5 - Very good Environment Not assessed Staffing 5 - Very good Management and leadership 5 - Very good
27 Mar 2015	Unannounced	Care and support 4 - Good Environment Not assessed Staffing 4 - Good Management and leadership 4 - Good
10 Mar 2014	Announced (short notice)	Care and support 4 - Good Environment Not assessed Staffing 3 - Adequate Management and leadership 3 - Adequate
14 Mar 2013	Announced (short notice)	Care and support 4 - Good Environment Not assessed Staffing 4 - Good Management and leadership 4 - Good
20 Oct 2009	Announced	Care and support 4 - Good Environment Not assessed

Date	Type	Gradings
		Staffing 4 - Good Management and leadership 4 - Good

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