



REFUND POLICIES

Refunds

Cancellation Fee

- Refund requests made through www.recreation.gov will be charged a \$10 processing fee. This fee is retained by the reservation service contractor. All requests for the return of **the cancellation fee will be declined by the campground concessionaire** as they did not receive this fee (these are the fees retained by the reservation contractor, a different entity).
 - Only exception is natural disaster, closures, or special FS/REPM approval

Reservation Fee

- This fee is retained by the reservation service contractor. All requests for the return of **the non-refundable reservation fee will be declined by the campground concessionaire** as they did not receive this fee (these are the fees retained by the reservation contractor, a different entity).
 - Only exception is natural disaster, closures, or special FS/REPM approval

Camping Fee

- Cancellations for standard sites must be made **4 days** prior to the start of the reservation to receive the camping fees back. Group sites must cancel **14 days** prior to the start of the reservation to receive the camping fees back.
 - Only exception is natural disaster, closures, or special FS/REPM approval
- *Late fee*: If the reservation is cancelled within 24 hours of the start of the reservation, the first night's fees will be forfeited along with the cancellation & reservation fee.
- Once your reservation START date arrives, neither the concessionaire nor recreation.gov can modify the reservation.
- If you leave before a reservation is over, no refunds will be given for the remaining nights.
 - Only exception is natural disaster, closures, or special FS/REPM approval