

**THE CLUB AT NEW SEABURY
BOARD OF MANAGERS MEETING**

October 9, 2013

6:00 PM

Meeting Minutes

Present: Marybeth Crabtree, Darlene Furbush, Dan Goggin, Patricia Hoar, Mike Richardson, Mary Schwartz and Paul Stenberg.

Minutes from the August 25, 2013, Annual and Closed Meetings, were reviewed and approved.

The Treasurer's Report was provided by Marybeth Crabtree. The BOM taxes have been filed. The Board's auditor has been non responsive to tax inquiries, and, therefore Ms. Crabtree has been searching for other options. The Board approved the report.

Golf

There has been much discussion on the search for a new Head Professional. In addition, there seems to be several member issues with regard to communication with the Pro Shop. It has been reported that several "small" issues were not addressed in a reasonable amount of time.

The Board spent considerable time in discussion to address Mr. Anapol's grievance in his attempt to obtain a meeting with Club Management. Board members Paul Stenberg and Mike Richardson have had several emails and one meeting with Mr. Anapol dealing with his request to meet with Management. His issue; golf cart fees charges for unused tee times; began in early August of this year with no resolution. Mr. Anapol provided two separate emails:

September 29. A letter to the Board, Attn: Paul Stenberg which provided in detail his attempts to resolve or meet with Management for an understanding of why he was being charged for cart fees?

October 4, 2013 A letter to Steve Brennan to be delivered by the Board during the October 9 meeting. Along with the letter, 16 members personal checks, made out to Mike Anapol in the amount of \$20 each, were endorsed over to New Seabury to be applied his account.

Board members in attendance spent considerable time discussing these letters. It appears that an unfortunate time lapse between the "event" and potential resolution has escalated this minor problem into a more divisive one involving many Club Members. Our discussion included:

- Time lapse for resolution?
- Why Staff Personnel refused discussion with Mr. Anapol?
- Was inappropriate language used? It was noted that in 2 prior conversations between individual board members with Mr. Brennan, he indicated that Staff personnel encountered inappropriate language and this became his rationale behind the lack of Staff attending to this "event".
- Why did New Seabury Management avoid addressing the Member concern?
- How can Club communicate rules and enforcement policies going forward?

Joint Meeting: Steve Brennan and Pat Hurrie

- Many membership upgrades, including 5 in September
- Venue Summary
Tennis programs had a very successful season
Beach Club closed and the Lure and Poppy will be closing Monday.
The 2013 season has been the best year for all operations.
No new changes are expected for 2014.
- Build-outs are continuing. Some issues in the lots near Tidewatch
- There have been several interviews for a Head Golf Professional.
He expects to make an announcement within the next two months

Paul Stenberg provided a summary of Mike Anapol's issue along with his October 4th letter noting that over several weeks, a relatively minor issue was not addressed in a timely fashion

- The Board felt Management had an obligation to respond and /or meet with Mr. Anapol
- Mr. Brennan responded to the Board that
 - several other "captains" all adhered to the need to cancel tee times in advance
 - Improper language with staff would not be tolerated.

The Board felt that the issue could have been resolved in a better fashion if it had been addressed sooner. Management agreed to clearly advise Members of the Rules and Regulations in effect, available in The Club Directory for 2014. This should help minimize or eliminate issues of this nature in the future. First time warnings were suggested by the Board.

Paul Stenberg
November 14, 2013