## THE CLUB AT NEW SEABURY BOARD OF MANAGERS MEETING

September 10, 2009 6:00 PM

Meeting Minutes

Present: Rich Bailey, Joe Anastos, Bill Blaisdell, Marybeth Crabtree, Darlene Furbush,

Dan Goggin, Bill Levine, Paul Stenberg

Absent: Mike Richardson

**ANNUAL MEETING:** The annual New Seabury Members Associates meeting was held August 30, 2009 with 105 attendees. Minutes prepared by BOM and were reviewed and approved. Prior to posting to the Board of Manager's web page, NS management will review for any modifications and/or changes. Judy Horton will also include in the next NS Blast.

TREASURER REPORT: Summary of expenditures from the period of 7/31/09-8/31/09 was submitted and accepted. A question was asked about the collection of contributions from new members (\$250). NSBOM has not been collecting this fee for several years. Starting immediately the BOM will send solicitation letters to 28 new members who joined during 2009, and will work back to all new members who joined in 2008. Moving forward the goal will be to solicit all new members as they join the club by including a letter in the new member packet handed out by the membership director.

**INTRODUCTION OF NEW MEMBERS**: Marybeth Crabtree and Paul Stenberg were introduced to the Board of Managers and welcomed.

**OFFICERS:** The board reviewed officer appointments and confirmed the following for the 2009-2010 term:

Chairman: Richard Bailey Treasurer: Darlene Furbush Secretary: Paul Stenberg

**REORGANIZATION OF BOARD COMMITTEES:** The Board discussed committee assignments and made the following appointments. In addition, it was agreed to expand committees to include other club members who have interest and/or unique expertise:

Golf: Bill Blaisdell, Darlene Furbush and Dan Goggin
Tennis: Marybeth Crabtree, Rich Bailey (Mary Schwartz)
Food and Beverage: Mike Richardson, Paul Stenberg (Harold Trager)

Fitness: Dan Goggin

Beach/Cabana: Joe Anastos, Bill Levine, Marybeth Crabtree (Tom Costello)

Nominating: Darlene Furbush, Bill Levine Mike Richardson Communications: Rich Bailey, Bill Blaisdell, Darlene Furbush

Action item: How many "hits" on the NSBOM web page?

**TENNIS:** The Board discussed feedback it had received regarding the 2009 Tennis Program, including concerns about the head pro and lack of oversight to various programs and activities. It had been learned that the tennis pro compensation package was payment for lessons only with no salary to provide oversight and direction to other activities. The Board suggested to club management that a different, more comprehensive arrangement, be put in place for 2010. Currently the General Manager is interviewing candidates for the 2010 season Two tennis professional associations exist that offer candidates for open positions nationwide: USPTA and USPTR.

**BEACH/CABANA**: The Board reviewed annual meetings notes and questions. What can be done to address several issues brought up in the open meeting?

**GOLF:** The Board discussed membership concerns about the condition of the golf courses, particularly the loss of greens (10, 12 and 15) on the Ocean course. A letter is being discussed by Men's Golf Assoc. to present to NS management on behalf of the 240 members, to register their concerns. What specifically can be done to improve current conditions, and to ensure that we maintain a pristine operation.

JOINT MEETING: Steve Brennan and Judy Horton joined the Board of Managers at 7:30 PM.

Ocean Course: Management took several minutes to explain what is happening with three greens on the Ocean Course. It was noted that the structure of these greens does not permit water to drain off properly and this leads to turf damage during hot days. The solution on greens 10 and 12 is to undertake a significant reconstruction effort to begin this fall. Also, the club is looking to purchase turf from an existing golf facility going out of business. The Board suggested that management provide a current update to all members.

Tennis: Management is conducting interviews with individuals interested in running the tennis operation in 2010. It is possible that Jerry Burt, this years Head Pro, may be willing to come back next year to concentrate on children's programs.

Beach/Cabana: The Board commented on the feedback received at the Annual Meeting and asked management to follow up on a variety of issues: Can the bathrooms at the Beach Club be updated? Is there a First Aid kit? Can the recommended exit signs from the beach be posted, after closing of the pool? Can the beach bar be open longer hours? Management will be addressing several of the issues.

Member Survey: The member survey has been conducted in three phases with the third and final survey coming out this month. The survey has received a 30% return, which is satisfactory. Much of the feedback has been positive and helpful. No surprises.

Memberships: Several memberships were downgraded in 2009, and will be reviewed on a year-to-year basis.

Golf Shop: Management to review phone response. Can the Chelsea system provide an overview of each days tee times? This would allow members to see the starter's sheet to work out optimum changes amongst themselves.

Green Initiatives: Solar panels are being considered. Recycling continues to be emphasized and the Board noted its concern that much of the plastic bottles at the golf operation and tennis cans at the tennis facility are not recycled.

The Meeting adjourned at 9:00 PM.

Next Meeting October 8, 2009