

## **New Seabury Club Members Associates, LLC**

New Seabury Board of Managers Meeting Minutes of New Seabury Board of Managers Meeting July 13, 2023

The following are the minutes of the board meeting held on July 13, 2023. The Board Chair presided over the meeting.

Attending Board Members: Kathy Griffin-Mayo, Rick Russo, Marliese Zafiropoulos, Ralph Lepore, Dave Tacelli, Doug McHale, Michael Bonacorso, Rich McGrail and Jylanne Dunne.

Also in attendance were Chris Card and Jim Clay.

The meeting was called to order by Chair Ralph Lepore at 6:00pm. The first order of business was a review of the Board Minutes from the June 8, 2023 meeting. After a brief discussion, a motion was made and seconded to accept the meeting minutes. The minutes will be posted on the NSBOM website <a href="https://nsbom.com/">https://nsbom.com/</a>

## **Treasurer's Report**

Ralph Lepore reported that the balance in the NSBOM account is \$4497.17.

A motion was made to accept the Treasurer's report. The motion was seconded and unanimously approved.

### **Communications Committee**

Rich provided an update on the NSBOM's communications efforts since the June meeting.

Rich circulated the upcoming email blast schedule to the board members to review. He stated that most of the videos went out on schedule and they had a 77-86% open rate. We were notified that Philip resigned and has left the company. Jim said there are interviews scheduled and they are planning on replacing him as soon as possible. We will start back up the video blasts outreach in the fall.

The next email will notify members of the annual meeting date and voting process for upcoming board candidate election. Voting will begin on August 1, 2023 and will last about 3 weeks up until the day of the annual meeting.

Ralph will work with each chair of the committees on the annual meeting presentation.

## New Seabury Members Association Board of Managers

### **Food & Beverage Committee**

Rick Russo provided the Committee with the food & beverage update.

Rick reported that they have hired a new manager for 95 Shore, therefor Scott will move back to the Lure and they have promoted Kelly to head bartender at 95 Shore. The Member cocktail party has sold out with a total of 275 members, and they currently have a wait list. There has been positive feedback at 95 Shore on the food however, wait times were an issue during 4<sup>th</sup> of July week. They had a night that had 48 reservations and 120 showed up, therefore the kitchen was backed up. Rick stated the dinner specials at the Poppy Inn need to be circulated to the members.

Chris Card said the gluten free and dietary menu is a separate menu and should be presented to members/patrons by wait staff. There was a question from a member regarding having a gluten free fryer, however it was noted that would not be considered gluten free unless it was in its own environment/kitchen. Chris Card plans to respond to the member regarding their request. Chris also stated they need to stop taking large reservations of 12-14 at the Inn as it shuts down and delays the kitchen.

### **Golf Committee**

Dave Tacelli provided the group with a golf update. There have been questions on the women's handicap side regarding issues in tournaments. Dave and Jyll felt they had been observing this and feel it is a non-issue as scores seem reasonable. Andrew can run reports to see who is posting and who is not after rounds. Sometimes the issue is that members are posting scores using wrong course due to human error.

The ongoing handicap monitoring system in place last year was utilized randomly however we were under the impression it was supposed to flag off scores. Jim noted that handicaps are adjusted before tournaments. They are reviewed as is necessary and he stated there is not an automated system in place instead it is a manual process.

Dave emphasized that Andrew and Kevin did a tremendous job with course set up for the bufflehead. They are hoping to use the same pin placements for club championships and Quahog Men's Member Guest tournament.

A few request were made by members; broken tee boxes on holes, eliminate tip cards and replace with QR code and add a trash barrel on hole #10.

Dave and Chris reported there has been vandalism on the course and said it has been addressed and the member was suspended.

# New Seabury Members Association Board of Managers

### **Racquet Committee**

Kathy Griffin-Mayo provided an update on racquet sports. Kathy talked to Cody and reported the courts are active and the clinics are full. The kid's matches are going well and pickle ball is very busy. Overall, the season has started off strong and positive.

### **Beach, Youth and Fitness Committee**

Kathy Griffin-Mayo provided a fitness update.

Kathy spoke with Jen and reported that pool classes started last week. Some members are complaining that classes are full and hard to get in. Jen explained they can get on wait list and that process is working and often times spots open up. Jen is happy to add another class if needed. Members still want more challenging classes.

Michael Bonacorso suggested having pop up instructors to add more classes.

Chris made the point that the feedback from members is great for instructors and they continue to make positive changes.

Kathy talked to Amy Buckley regarding kids programs. Amy explained they are active and full and have bingo nights, scavenger hunts, arts and crafts in place and the kids camps is full. The kid's golf program is going well with about 15 kids. They also provide golf 2 days a week in the KE camp.

Kathy reported the waterfront access is working well with the new app. Donna has been great at facilitating the new process.

### **Nominating Committee**

A notice sent out a couple weeks ago calling for candidates. We have 8 potential candidates and we are in the process of interviewing all of them. We plan to report to the full committee on July 26<sup>th</sup> and we will start the voting process by Aug 1<sup>st</sup>. Ballots will be prepared to be sent out with the monthly invoice.

The Annual meeting is scheduled on Aug 20th 3pm.

### **Other Business: Ralph**

How is tee time system working? Jim reported he has not had many complaints and all glitches have been ironed out from the launch of the new system.

How is 14 day rule working? Chris reported the 14 day usage is being monitored and reported there have been not many issues to date with over-usage. Anyone who has violated has been approached, and they will continue to monitor usage.

## New Seabury Members Association Board of Managers

4th of July:

Chris card reported the event went extremely well. Members complained about running out of chairs on the beach, however it was extremely busy with no physical space on beach.

It was stated that the security on the 4<sup>th</sup> was horrific. The police availability was a challenge. Chris said he had 11 police officers on site. There were issues with the amount of kids on the beach and vandalism to private homes. New Seabury will coordinate to meet with the Popponesset association regarding these issues.

## **Club Management Update:**

Chris Card reported that they have purchased new compressors for the air conditioners at 95 Shore and it is in the process of being fixed.

### **Next Meeting Date**

The next regular meeting will be held on August 10, 2023 at 6:00 pm.

A motion was made and seconded to adjourn the meeting at 7:10pm with no further business.

Respectfully submitted,

Marliese Zafiropoulos Secretary