



UTILITIES SECTOR

BACKGROUND

VISION has a distinguished history of pioneering and executing transformational projects globally. From launching the world's first integrated online and call centre bank to spearheading Ireland's successful pandemic crisis response, VISION has consistently demonstrated leadership and innovation.

OVERVIEW

Our journey to achieve the Achilles UVDB certification was a significant milestone for us, and partnering with Carlin was instrumental in this success. For the first time, we attained a 100% audit declaration, thanks to their exceptional support.

CHALLENGE

We were determined to secure full marks in the Achilles UVDB audit, particularly around health and safety standards. Given our company's size, the nature of our work, and our existing practices and documentation, meeting these rigorous standards was a tough challenge.

SOLUTION

Carlin played a crucial role in our preparation for the audit. Their consultancy services instilled a strong sense of confidence within our team. Key contributions included:

Health and Safety Compliance

Carlin demonstrated extensive knowledge of health and safety requirements. They provided us with tailored examples, such as a legal register and COSHH assessments, and evaluated our safety communications to ensure we met the necessary standards.

Quality Assurance

The most valuable support was their thorough review of our Achilles folder. They offered detailed feedback on what was outstanding and provided us with exemplary documents that guided us to a perfect score.

RESULTS

Working with Carlin was an incredibly reassuring experience. Their flexibility and unwavering support throughout the audit preparation process were invaluable. They participated in our meetings, provided ongoing advice, and ensured that all outstanding items were addressed to the highest standard. This collaboration led to our achieving a 100% audit declaration, a significant achievement for us.

The experience of partnering with Carlin was marked by a strong sense of trust and reassurance. Their expertise and dedication were pivotal in our successful Achilles UVDB certification. We are immensely grateful for their support and look forward to future collaborations.

Anita Newton | HR Manager
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