



RETAIL

BACKGROUND

Burston Garden Centre is a prominent retail destination in Hertfordshire. They recently underwent a management change with a renewed focus on enhancing health and safety across its operations.

To support this shift, Burston Garden Centre engaged Carlin Health, Safety and Training through our comprehensive health and safety membership solution. Our partnership has provided them with expertise and resources necessary to create a proactive safety culture, ensuring compliance, and delivering targeted training programs to the workforce.

HEALTH AND SAFETY MEMBERSHIP SOLUTION

Our health and safety membership solution includes regular consultations, legislative updates, and access to best practice guidelines. Our responsive advisory service ensures the management team can swiftly address any urgent queries, and helps Burston Garden Centre remain compliant with health and safety regulations and manage risks effectively.

EXPERT ADVICE, GUIDANCE, AND INSPECTIONS

A key aspect of our service involves offering expert advice on a wide range of health and safety matters. We conduct regular inspections of Burston Garden Centre's premises, identifying potential hazards and assessing compliance with industry standards. Our inspections allow us to recommend improvements, ensuring a safe environment for both employees and customers.

TAILORED AND ACCREDITED TRAINING PROGRAMS

To meet Burston Garden Centre's specific operational needs, we have developed and deliver a range of tailored and accredited training programs to address the unique risks of their business, including risk assessments, incident management, and operational safety practices.

By customising these courses for a garden centre environment, we have ensured they are practical, relevant, and fully compliant with industry standards.

Key training programmes included:

- IOSH Managing Safely
- NUCO First Aid
- Forklift Training

PROACTIVE HEALTH AND SAFETY CULTURE

Working closely with Burston Garden Centre's new management team, we have supported the development of a proactive health and safety culture. Our collaborative approach encourages employees to actively participate in safety practices, reporting hazards, and taking ownership for maintaining a safe workplace.

This ongoing engagement has resulted in a workplace environment that is not only meeting compliance standards but also prioritising continuous improvement.

Our partnership with Burston Garden Centre has significantly enhanced their health and safety standards. Through expert advice, regular inspections, tailored training, and a proactive engagement approach, we have helped the garden centre establish a strong safety culture and ensure compliance across all operations.