

POSHPAWS LUXURY CAT RESORT



Here at Poshpaws, we strive to ensure that your family member is in a safe, attentive and caring environment. For this reason we adhere to a strict set of rules and regulations for the protection and well-being of all our guests. Below is an outline of our boarding policies, so that the pet parent(s), can properly prepare for your cat's vacation.

- 🐾 Every pet being boarded must be current on all core vaccinations, **FELV & FVRCP**. We ask that you provide a copy of their vaccination record, ideally prior to dropping off your cat(s), so that we can add it to your file, and for an easier and quicker check in next time.
- 🐾 At Poshpaws, we will make every effort to accommodate your schedule. Therefore, drop-off and pick-up, is by appointment only. The daily rate remains the same, regardless of what time you drop off your friend. Check-out is before 11am, and will be pro-rated on a hourly basis, after 11:00 a.m.
- 🐾 We ask that you bring in all food needed for your pet during their stay here. This is due to the fact, that new and different food can cause an upset stomach, vomiting, diarrhea and possibly an unknown food allergy. We also try to keep things as familiar as possible to minimize the stress and anxiety that cats can experience, while being in a new environment, and away from their parents.
- 🐾 We encourage you to bring any items to help your pet adjust and feel the comforts of home during their stay here. This includes but is not limited to: treats, toys, and something with your scent on it. However, we do ask, that you leave all food bowls, litter box(s) and beds at home, as we supply these items while you cat(s) is here with us.

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- 🐾 Further, if your pet suffers from any pre-existing conditions, medical issues, or allergies, no matter how minor, we ask that you please bring it to our attention. It is imperative that we have this information, so we can take the necessary precautions and/or respond with the appropriate action, if anything were to happen while your pet is on vacation with us. Depending on the severity of the condition your pet suffers from, we may require a pre-boarding exam. We will also ask that you bring in all medical records relating to the preexisting condition, from any previous visits to another hospital.
- 🐾 We ask that you label all food items and any bags, with your pet's name, using indelible ink. This is to avoid any confusion and helps us to easier locate you pet's belongings.
- 🐾 You will be required to fill out a Profile Form for each pet. This form will also be emailed to you prior to your cat's stay at Poshpaws. You may print it, fill it out, and email it back, or bring it with you for a quicker drop off.
- 🐾 If you plan on having someone, other than yourself, picking up your cat from our facility, please notify us, when dropping off and write it on the boarding sheet. This makes for an easier and hassle free pick up and allows us to release your pet without having to call for authorization. The person picking up will need to bring a photo id for verification. The same rules and procedure apply to anyone that comes to visit your pet during their stay here.

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