

### **Payroll Tax Monitoring & Resolution Platform**

Custom-Branded | Real-Time Visibility | White-Glove Service



### **Bridging the Gap Between Payroll & Client**

Payroll providers do an exceptional job managing timely and accurate payrolls. But once those filings are submitted to the IRS, visibility disappears—and issues arise without warning. That's where we come in.

Tax Notice Resolutions bridges the gap between your services and your client's IRS experience, giving you the power to proactively monitor, alert, and resolve payroll tax issues in real time.

### **Key Features**

- **Real-Time IRS Alerts**: Stay informed of payroll tax return updates, changes, rejections, audits, tax liens and missing returns.
- **Forms Monitoring**: Track real-time status—filing, processing, or rejection—so nothing gets stuck.
- Proactive Audit & Risk Monitoring: Detect triggers early balance due, missing returns—to resolve before IRS notices go out.
- **On-Demand IRS Transcripts**: Instant access plus resolution recommendations.
- **Resolution Letters Kit:** Pre-made, customizable letters ready to resolve every scenario.
- **Branded Client Portal**: Include your logo and messaging throughout. Clients can view IRS docs, upload files, and interact all in one place.
- **White-Glove Onboarding**: Full support from setup through training, tailored to your team's needs.

### **5 Reasons Payroll Providers Love It**

- Keeps Your Clients Protected You
  resolve issues before the IRS sends a notice.
- 2. **Save Time & Reduce Costs** Automated tracking and alerts mean less manual work for your tax department.
- 3. **New Revenue Opportunities** Offer and monetize this as a premium service.
- 4. **Strengthen Your Brand** Fully branded portal and materials reinforce your value.
- 5. Avoid Penalties & Interest Resolve issues early to benefit clients.



#### **FAQs:**

# Q: Does this need to integrate with our existing system?

A: Not at all. You'll receive a secure link that allows IRS access, and from there, we take care of everything—no tech integration required.

## Q: Will clients know this is your service or ours?

A: It's entirely under your brand—portal, letters, notifications, and domain.

### Q: What do clients actually see?

A: Only what you choose—letters,

transcripts, and/or any documents they upload to you.

#### Q: What's onboarding like?

A: Our white-glove onboarding gets you set up and trained in under a week, with dedicated support available afterward.

#### Q: Can you help with tricky tax cases?

A: Absolutely. We offer support for escalated cases, resolution strategies and staff training—think of us as an extension of your team.

### Ready for a live demo?

We'll show you how seamless it is to add this into your service offering and start seeing results immediately. Contact us today!

