



## PARTNERSHIP WITH PARENTS/CARERS POLICY

Mucky Kidz values and encourages the involvement of parent/carers in the life of our setting.

We will promote this by:

- Providing information on our Aims and Objectives, Policies and Procedures.
- Ensuring that staff have a clear understanding of their roles and responsibilities in protecting the children in their care from harm, abuse, bullying and neglect.
- Ensuring that staff work effectively with parents/carers to support each child's individual needs.
- Regularly sharing information with parents/carers about their children and doing so by creating a personal profile with children assigned to a set member of staff for guidance and assistance. Management will also keep a record of any other information important to the child or young person's needs available to staff and parents/carers.
- Creating an environment where mutual respect, trust and open communication are promoted and which both parents/carers and children can feel comfortable emotionally and physically.
- Working with parent/carers to promote positive behaviour and to appropriately deal with challenging behaviour.
- Staff valuing and taking account of parents/carers views and treating every parent/carer equally and fairly.
- Ensuring that parents/carers can complain without fear of victimisation.
- Discussions with staff can be made in private when requested.
- Ensuring that the parents/carers contribute to the evaluation of our work.
- By maintaining information confidentially, while providing access to the records of your own child.