

UP2U Telecare, LLC
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Privacy Policy

Effective Date: October 2, 2023

UP2U Telecare, LLC. (UP2U) respects your privacy and is committed to protecting it. UP2U provides this Privacy Policy to inform you of our privacy policies and practices, the way your information is collected online, and how that information is used. We have designed our website so that you may visit UP2U on the internet without identifying yourself or submitting any personal information. We make this Privacy Policy readily available on our homepage for your convenience.

1. Sites Covered by UP2U's Online Privacy Statement

The Privacy Policy applies to www.up2utelecare.com, as well as digital marketing tools. The UP2U website may provide links to third-party websites for your convenience and information. When you access those links to third-party websites, you will leave the UP2U website. UP2U does not control third-party websites or their privacy practices, which may differ from UP2U's policy. UP2U does not endorse or make any representations about third-party websites. The personal information you chose to provide to third parties is not covered by the UP2U Privacy Policy. UP2U encourages you to review the privacy policy of any company before submitting your personal information.

2. Types of Information UP2U Collects

The UP2U Privacy Policy applies to personal information and non-personal data collection. Personal information is information that is associated with your name or personal identification. UP2U uses personal information, to the extent that you provide it to us, to better understand your needs and to provide you with better services. Once you choose to provide us with personal information, you can be assured it will be used only to support your relationship with UP2U and its providers. UP2U will not sell, rent, or lease your personal information to others. Non-personal information is data relating to website usage and operation that is not associated with a specific personal identity. UP2U may collect and analyze non-personal information to determine how visitors use the UP2U website.

3. Children's Privacy

The UP2U website are not intended for children under 13 years of age. No one under

age 13 may provide any personal information to or on the UP2U website. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on the UP2U website or through any of its features, register on the UP2U website, or provide any information about yourself to us, including your name, address, telephone number, email address. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at office@up2utelecare.com.

4. How UP2U Uses Your Information

UP2U uses your personal information to provide you with services and to help us better understand your needs. Particularly, UP2U uses your personal information to communicate with you, to provide services, and to update you as to our services. Non-personal data may be aggregated for analysis of UP2U's website usability, performance, and effectiveness. It may also be used to improve the site content, accessibility, and navigability.

5. With Whom UP2U Shares Your Information

Except as otherwise noted in this UP2U Privacy Policy, UP2U will not sell, rent, or release your personal information to others, and UP2U will not share your personal information with third parties except with your express permission or as required by law enforcement, subpoena, or court order.

6. Access to and Accuracy of Your Information

UP2U strives to keep your personal information accurate. We can provide you with access to your personal information, including making reasonable efforts to provide you with the opportunity to change your personal information. To protect your privacy and security, we take reasonable steps to verify your identity, such as a password and/or user ID or requiring certain proof of identification, before granting access to your personal information.

7. Keeping Your Information Secure

UP2U is committed to protecting the information you provide us. To prevent unauthorized access and disclosure, to maintain data accuracy, and to ensure the appropriate use of information, UP2U implements appropriate physical and managerial procedures to safeguard the information we collect. UP2U has completed the implementation of Compliancy Group's HIPAA compliance program and has been presented the HIPAA Seal of Compliance as means of verification.

8. Changes to the UP2U Online Privacy Statement

If there are modifications to the terms of the UP2U Privacy Policy, we will post those changes on the website and update the revision date in this document so you will always know what information we collect, how we use it, and how we protect it.

9. Contacting UP2U

We value your opinions, comments, and feedback. If you have comments or questions about the UP2U Privacy Policy, please contact us at office@up2utelecare.com.