

# WHAT TO EXPECT WHEN YOU ARRIVE



## Welcome Meranda!

Meranda has joined the fabulous WPDC team of Patient Care Coordinators at the front desk.

Meranda has been helping contact patients and reschedule appointments that need to be moved due to COVID-19.

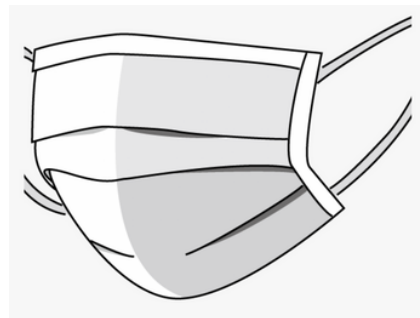
Meranda has an associates degree in Health Administration and joins us with 13 years' experience in both customer relations and public service.

Meranda is a current and native resident of Windsor. She enjoys playing disc golf, karaoke, acrylic painting, BBQs, and hosting game nights with her family.



## The following changes have been made to our check-in process:

- Upon confirmation we will be asking about risk factors for COVID-19. IF YOU OR ANY FAMILY MEMBER has been exposed to COVID-19, or has ANY respiratory symptoms we ask that you reschedule your appointment to protect our staff and other patients.
- We will ask patients to wait in their car until we are ready to see them.
- We ask that all personal belongings are also left in your vehicle.
- We ask that only the patient or 1 caregiver enter the office to receive treatment.
- Temperatures will be taken for any person entering the office.
- Patients will need to use hand sanitizer that will be available in the waiting room as soon as they enter the building.
- All patients will need to wear face covering/mask until it is time for the dental procedure to begin. If you do not have one, then a facial covering will be provided by the office.
- All magazines, books, and toys have been removed from the waiting room to prevent disease transmission.
- A sneeze-guard has been placed at the front desk to help protect our staff.
- Our Patient Care Coordinators will be wearing masks.



**IF YOU ARE EXPERIENCING A DENTAL EMERGENCY, PLEASE CALL (207)549-5945**