

PAST PERFORMANCE QUESTIONNAIRE

TO BE COMPLETED BY CLIENT'S TECHNICAL MANAGER or BUSINESS MANAGER
or AGENCY'S CONTRACTING OFFICER REPRESENTATIVE (COR) or CONTRACTING OFFICER (CO)

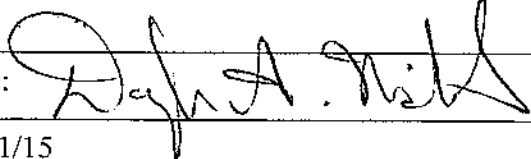
Please forward completed Past Performance Questionnaire to Alfred Benton, Contracting Officer, at abenton@usgs.gov. Please ensure delivery no later than the proposal due date listed in the RFQ.

1. Contractor Name: Integritas Systems LLC	2. Contract Number: W912P9-14-P-1242
3. Contractor Address: 436 N. Lake Street, Suite 1R Aurora, IL 60506	4. Contract Type: <input checked="" type="checkbox"/> Fixed-Price <input type="checkbox"/> Cost-Reimbursement <input type="checkbox"/> Other (Please Specify) _____
5. Client / Agency Name: U.S. Army Corps of Engineers Address: Wappapello Lake 10992 Hwy T Wappapello Mo. 63966	6. Client / Agency Point of Contact: Name: Doug Nichols Title: Supr. Park Ranger Phone: 573-222-8562 E-mail Address: doug.nichols@usace.army.mil
7. Period of Performance: 12/2014 – 3/2015	8. Total Contract Value: \$99,899.88
9. Title of Project: Furnish / Install Replacement Windows and Doors	
10. Please describe the work that was accomplished focusing on the scope and complexity of the work. Explain how the scope of the work is similar to the USGS project.: This contract included replacement of 28 windows, 7 doors include glass entrance doors, installing spray on insulation in an existing 6000 sq. ft building, and the installation of 4 solotubes in the 4 different restrooms. Contractor was performing work with the facilities in use that required both safety and security measure to be strictly meet.	
11. Please describe whether the work was defined by the owner via a specification, statement of work, statement of objectives, partial/complete design document. The Corps had written specifications that described the requirements for each bid item.	
12. Did the Contractor encounter any noteworthy problems performing work? <input type="checkbox"/> yes. <input type="checkbox"/> If so, Please explain: The supplier sent the wrong doors, they had to be reordered. Contractor worked diligently to make this right. New doors were ordered that meet contract specifications.	

NOTE: Please use adjectival ratings from attached sheet

13. Evaluation Factor	14. Comments (Attach additional sheets, if necessary.)	15. Rating
a. Quality of Services Received	Very satisfied with product, some minor issues with locks on doors but contractor has been very responsive to correct.	Very good
b. Personnel	Excellent to work with..Had all safety plans and quality control plans in place and were followed.	Excellent
c. Subcontractor Mgmt		Excellent
d. Business Relations		Excellent
e. Timeliness of Performance	The time frame needed to get the replacement doors did cause the contract to be slightly delayed, but the contractor worked to keep that at a minimum	Very Good
f. Customer Satisfaction	The quality of the products meet our contract requirements.	Excellent
g. Financial Controls		Excellent

16. Would you select this firm in the future for the same or similar services? Please explain. Yes, they were excellent to work with and provide a quality product.

17a. Name of Preparer: Doug Nichols	17b. Signature: 
17c. Title: Supervisory Park Ranger	17d. Date: 8/11/15

PAST PERFORMANCE RATING GUIDELINES

Summarize contractor performance in each of the rating areas. Assign each area a rating of Unsatisfactory, Marginal, Satisfactory, Very Good, or Excellent. Use the following instructions as guidance in making these evaluations. Note: There is no corresponding guidance for "Customer Satisfaction". Please use the comments area on the preceding form to justify the rating given "Customer Satisfaction."

Ratings	Quality of Services Received / Personnel	Financial Controls	Timeliness of Performance	Business Relations / Subcontractor Management
	<ul style="list-style-type: none"> -Compliance w/contract requirements -Effectiveness of design -Quality of construction -Accuracy of reports -Appropriateness of personnel assignments -Technical excellence 	<ul style="list-style-type: none"> -Within budget -Current, accurate, complete billings -Relationship of negotiated prices to actual -Efficiencies -Change orders issued 	<ul style="list-style-type: none"> -Met interim milestones -Reliable -Responsive to technical direction -Completed on time 	<ul style="list-style-type: none"> -Effective on-site management and personnel -Businesslike correspondence -Responsive to contract requirements -Prompt notification of problems -Reasonable / cooperative -Flexible -Proactive -Effective Small Business Subcontracting Program
Excellent	There were no quality problems	There were no Financial issues	There were no delays	Business relations and interaction were highly effective
Very Good	Any nonconformance experienced did not impact achievement of contract requirements	Financial issues did not impact achievement of contract requirements	Delays did not impact achievement of contract requirements	Business relations and interaction were usually effective
Satisfactory	Nonconformance required moderate agency involvement to ensure achievement of contract requirements	Financial issues required moderate agency involvement to ensure achievement of contract requirements	Delays required moderate agency involvement to ensure achievement of contract requirements	Business relations and interaction were somewhat effective
Marginal	Nonconformance required major agency involvement to ensure achievement of contract requirements	Financial issues required major agency involvement to ensure achievement of contract requirements	Delays required major agency involvement to ensure achievement of contract requirements	Business relations and interaction were marginally effective
Unsatisfactory	Nonconformance compromised the achievement of contract requirements	Financial issues compromised performance	Delays compromised achievement of contract requirements	Business relations and interaction were not effective and compromised achievement of contract requirements