

Adriano Balaguer, PMP®

Contact Information

Web Site: <http://www.adrianobalaguer.com>

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Objective

Be a **management** reference on **People** Management (work, performance and **leadership**) and **Project / Program** Management on **Business Transformation** and **Innovation** endeavors

Summary

- Living on a continuous journey of **transparency, inspection and adaptation**.
- Certified **Project Manager** PMP® PMI®
- Certified **Agile Scrum Master**
- Experienced on project, people and operations management in Banking, Financial Services, Insurance, Beverage, Chemical, Automobile and Pharmaceutical industries.
- Easiness to work on **global teams** and **multicultural environments**.
- Fluent speaker in **English, Spanish** and **Portuguese** including public presentations.
- Ability to **bridge** through **technical and business areas**.
- **Customer-oriented** and **results-driven**.
- Specialist in Banking, Capital Markets and Financial Services.
- Hands on knowledge and experience in: Organizational **Leadership**, Mentoring, Teaching and Training.

Academic Background

- Post-Graduation: Specialization (*Lato Sensu*) in Software Engineering, IBTA College, 2010 – GPA 3.7
- Graduation: Computer Networking Technology, IBTA College, 2008 – GPA 3.8
- IBM Leadership Development, IBM, 2009
- Business Managers Course, Santander Bank, 2006

Certifications

- PMP® - Project Management Professional – Got in August / 2015.
- ASM – Agile Scrum Master – Got in December / 2017.
- Certified Integrator in Agile Service Projects (CI-ASP) – Got in December / 2017.
- IT Service Management Foundation based on ITIL® V2 – Got in September/2008.

Published Articles

Articles posted in online media like CIO, Computerworld, TI Especialistas and LinkedIn. You can find the links for more information regarding to Internet of Things, APIs, Metrics, Cloud Computing, SWIFT and so on in my personal page at <http://www.adrianobalaguer.com> or at https://medium.com/@adrianobalaguer_bala

Additional Information

- Business travels to USA - New York in January/2016 (1 week) and in July/2013 (4 weeks) for training, workshops and project related meetings at Deutsche Bank.
- Owner of resident status at Argentina till 2026 and **United States B1/B2 Visa** valid till 2023.
- Former Associate Professor at Paulista University (UNIP 2010-2015), teaching at Computer Science, Information Systems and Financial Management courses.

Experience

- Company: **CI&T**
 - Role: Senior Manager - January 2020 to Present
 - Activities: Responsibilities are split as **Value Stream Manager**, working on **Lean Digital Transformation** initiatives, connecting business needs, coaching agile practices and managing towards scaled agile, whereas as **Senior Manager** manages **people, financial** and **operational** aspects of the contract.
 - Projects / Customers: Bradesco
- Company: **Thomson Reuters**
 - Role: Senior Project Program Manager - April 2018 to December 2019
 - Activities split in:
 - **Portfolio Lead**: Responsible for the coordinated management of multiple related projects, directly managing Project Managers, Project Coordinators and Scrum Masters to track scope, cost, schedule, resources sharing and performance of **cross functional projects** and operations, assuring alignment with organization strategic objectives (senior managers, executives, and major stakeholders). Responsible for the organization-wide integration of **consistent project management and agile methodologies and terminology**.
 - Software Factory **Senior Manager**: Responsible for CAPEX and OPEX, guidance, internal and external alignments, engagement, third party management, organizational culture and pipeline.
 - **People Manager**: Responsible for 25 direct, about 100 indirect and 20 third-party resources. Responsible for resources planning, training, capacity, career development, mentoring, communication.
 - Product: Legal One
- Company: **Keyrus**
 - Role: Project Manager - May 2017 – March 2018
 - Activities: Project Management; People Management; Vendor Management.
 - Projects / Customers: Honda, Mexichem, Libbs and Anheuser-Busch InBev
- Company: **GFT**
 - Role: Project Manager and Scrum Product Owner – July 2013 – May 2017
 - Activities: Product Management; Project Management; People Management; Mentoring, Training and Coaching; Consulting on banking and financial services projects; Business and Functional Analysis.
 - Projects / Customers: Itaú Latin America, Deutsche Bank
- Company: **CI&T**
 - Role: Project Lead and Scrum Product Owner - July 2012 - June 2013
 - Project / Customer: Cielo
- Company: **BM&FBOVESPA**
 - Role: Senior Trading Support Analyst - March 2012 - July 2012
- Company: **Thomson Reuters**
 - Role: Senior Customer Support Analyst – (**International Experience**) - February 2011 - February 2012
- Company: **IBM**
 - Role: Solution Architect - September 2009 - December 2010
 - Role: IT Specialist - October 2007 - August 2009
- Company: **Santander**
 - Role: Business and Relationship Manager– February 2006 – September 2007
- Company: **BankBoston**
 - Role: Operations Manager - March 1997 - August 2005