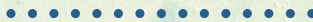




THE SCRUM MASTER'S GUIDE TO UNDERSTANDING HOW TO BE A TEAM WORKING WITH OTHER TEAMS

Scrum

"A LIGHTWEIGHT
FRAMEWORK THAT
HELPS PEOPLE, TEAMS
AND ORGANIZATIONS
GENERATE VALUE
THROUGH ADAPTIVE
SOLUTIONS FOR
COMPLEX PROBLEMS."
~2020 SCRUM GUIDE



THE TEAM THAT WORKS WITH OTHER TEAMS

LET'S TALK ABOUT THE VALUES OF SCRUM AS IT PERTAINS TO TEAMS THAT WORK WITH OTHER TEAMS (REGARDLESS OF WHETHER OR NOT THEY ARE ANOTHER SCRUM TEAM):

COMMITMENT, FOCUS, OPENNESS, RESPECT, COURAGE

- **TEAMS THAT WORK WITH OTHER TEAMS COMMIT TO:**
 - partner with other teams in part or in whole
 - do their best to answer questions posed by other teams
 - attend the events where they are specifically requested
- **TEAMS THAT WORK WITH OTHER TEAMS FOCUS ON:**
 - coming to agreement with other teams when work is competing
 - finding ways to show other team they are respected (coming to sprint review, commenting, encouraging, complimenting, and understanding when the team has a rough sprint)
- **TEAMS THAT WORK WITH OTHER TEAMS ARE OPEN TO:**
 - being supportive of another team's failures and celebrating the courage and learning that resulted
 - celebrating another team's planned experiments
 - offering kind feedback when others' actions aren't helpful
 - working together to suspend competition
- **TEAMS THAT WORK WITH OTHER TEAMS SHOW RESPECT WHEN THEY:**
 - show support for a team experiencing challenges
 - come to the sprint review and engage frequently and positively with other teams
 - provide honest, kind feedback to the teams in service of their growth, with a priority to being kind
 - allow any work they need from another team to be prioritized with competing work
- **TEAMS THAT WORK WITH OTHER TEAMS SHOW COURAGE WHEN THEY:**
 - welcome a new change that impacts them as initiated by another team trying to bring about more cohesive, dynamic processes designed to improve everyone's work

DURING THE SPRINT, TEAMS THAT WORK WITH OTHER TEAMS:

- are available to other teams as requested
- may provide desired product work to the product owner
- may be called on to participate in the resolution of organizational impediments
- work collaboratively when called upon

THE TEAM THAT WORKS WITH OTHER TEAMS

THE SPRINT (THE EVENT WHERE THE WORK HAPPENS)

SPRINT PLANNING

- NOTHING UNLESS INVITED. IF INVITED, IT WILL LIKELY BE JUST ONE TEAM MEMBER WHO WOULD BE CALLED UPON TO ANSWER QUESTIONS ABOUT THE WORK ITEM(S).

DAILY SCRUM

- NOTHING. THIS EVENT IS FOR THE DEVELOPERS TO DISCUSS THEIR PROGRESS, & SHIFT WHAT MAY NEED SHIFTING
- ANOTHER DEVELOPER OR QA MAY ATTEND AS OBSERVER TO BRING INFORMATION BACK TO THE TEAM

SPRINT REVIEW

- SETS THE MOOD FOR THE EVENT BY:
 - ATTENDING
 - BEING ON CAMERA
 - LISTENS INTENTLY TO WHAT IS BEING SAID
 - IDENTIFYING QUESTIONS THEY CAN ASK BASED ON WHAT THEY ARE HEARING
- SHOWS THEIR SUPPORT BY CONGRATULATING THE TEAM FOR WORK WELL DONE & ASKING HOW THEY CAN HELP

SPRINT RETROSPECTIVE

- NOTHING UNLESS IT IS A SPECIAL COMBINED RETROSPECTIVE EVENT. THIS EVENT IS FOR EACH TEAM (SM, PO & TEAM) TO DISCUSS THEIR OWN SPRINT & HOW TO BECOME A BETTER TEAM

REFERENCES

www.scrumguides.org, 2020 Scrum Guide, by Jeff Sutherland, Ken Schwaber