

Snazzy Pawz By Yazzy - Privacy Policy

This Privacy Policy is required as a part of General Data Protection Regulation (GDPR), it is necessary for us to inform you of the information we keep about you and your pet, how it is used and stored and to receive permission for specific information to be stored and used.

Welcome to Snazzy Pawz By Yazzy.

We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, www.snazzypaw.co.uk, or use our dog grooming services.

By using our Website or services, you agree to the terms of this Privacy Policy.

We may collect the following types of information:

1. Personal Information

When you contact us, book an appointment, or fill out a form, we may collect:

- Full name
- Email address
- Phone number
- Home address (if required for bookings or mobile services)
- Payment information (processed securely via third-party payment providers)
- Any information you provide in messages, contact forms, or booking forms
- Pet information (name, breed, age, medical and grooming notes)

Automatically Collected Information

When you visit our Website, we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Date and time of visit

This information helps us improve our Website and services.

2. How We Use Your Information

We use your information to:

- Schedule and manage grooming appointments
- Communicate with you about your pet's appointments
- Process payments
- Respond to inquiries
- Improve our Website and customer experience
- Send promotional emails (only if you opt in)
- Comply with legal obligations

3. Sharing Your Information

We do not sell your personal information.

We may share your information with:

- Payment processors to complete transaction
- Website hosting providers
- Marketing or email service providers (if applicable)
- Legal authorities when required by law

All third-party providers are required to safeguard your information.

4. Cookies and Tracking Technologies

Our Website may use cookies and similar tracking technologies to:

- Improve user experience
- Analyze Website traffic
- Remember user preferences

You can disable cookies through your browser settings, but some features of the Website may not function properly.

5. Data Security

We implement reasonable technical and organisational measures to protect your personal information from unauthorised access, disclosure, or misuse.

However, no online transmission or storage system is 100% secure.

6. Your Privacy Rights

Depending on your location, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your personal information
- Withdraw consent for marketing communications

To exercise these rights, please contact us at:

Email: [Your Email Address]

Phone: [Your Phone Number]

7. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last Updated" date.

