

# 1st Quarter Client Survey Report - Graham County

THE CASE MANAGER THAT ASSISTED ME WAS COURTEOUS, POLITE, PROFESSIONAL AND RESPECTFUL AT ALL TIMES.

MY NEED OR REASON FOR TODAY'S VISIT WAS TAKEN CARE OF IN A POLITE AND RESPECTFUL MANNER.

STAFF TOOK THE TIME TO EXPLAIN THE PROGRAM RULES AND ELIGIBILITY REQUIREMENTS IN A CLEAR AND UNDERSTANDABLE MANNER.

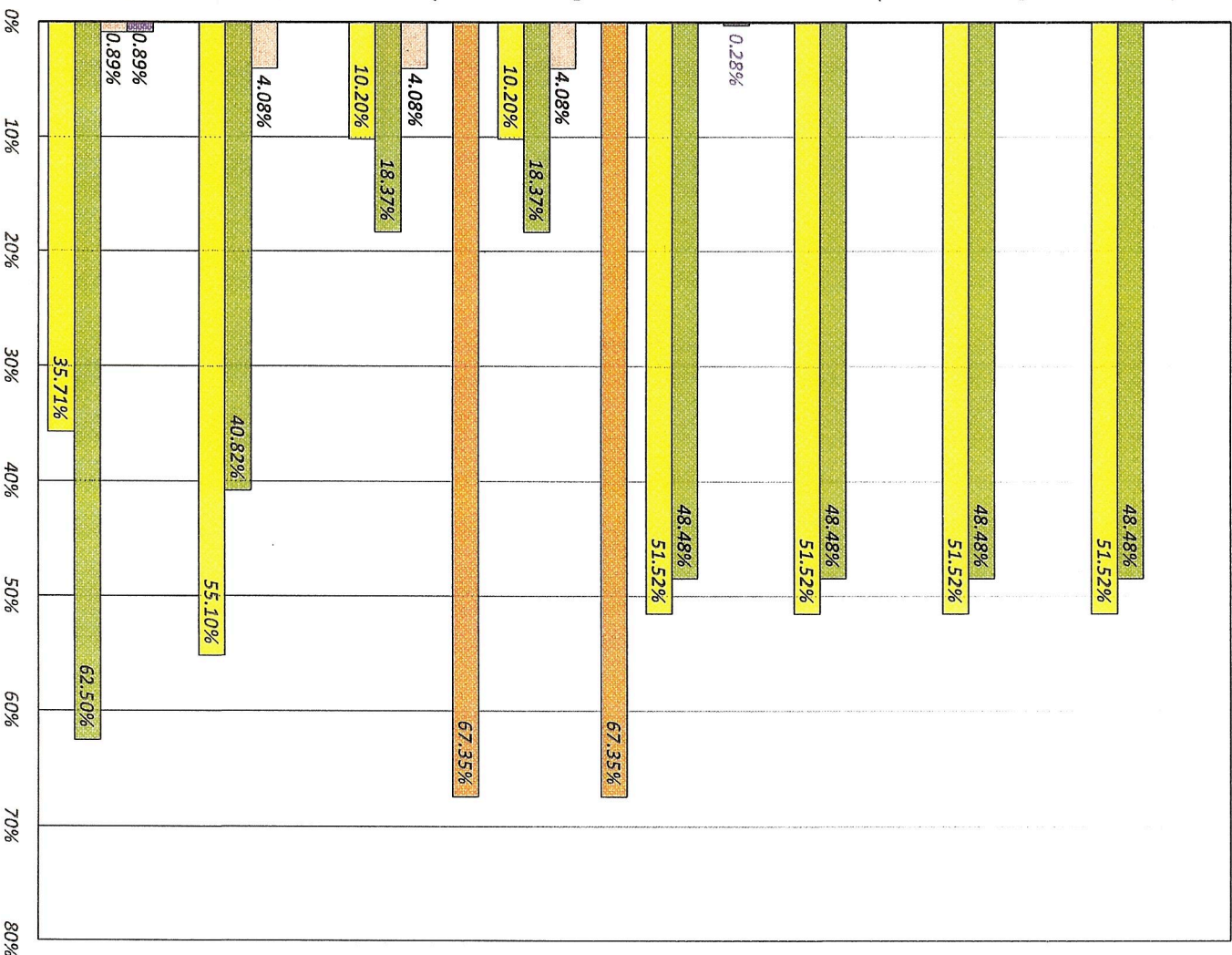
I MET WITH STAFF AND SERVICES WERE PROVIDED IN A TIMELY MANNER.

STAFF COULD NOT MEET MY NEED, BUT WAS OFFERED INFORMATION AND/OR REFERRED TO ANOTHER AGENCY FOR ASSISTANCE.

STAFF WAS COURTEOUS, RESPECTFUL, FRIENDLY, HELPFUL AND SENSITIVE TO MY SITUATION EVENTHOUGH I DID NOT RECEIVE SERVICES.

THE INITIAL ANNOUNCEMENTS MADE BY STAFF WERE PRESENTED IN A CLEAR AND UNDERSTANDABLE MANNER.

THE OFFICE/SATELLITE LOCATION WAS EASY TO FIND, CONVENIENTLY LOCATED AND CLEAN



NOT APPLICABLE VERY DISSATISFIED DISSATISFIED SATISFIED VERY SATISFIED

# 1st Quarter Client Survey Report - Greenlee County

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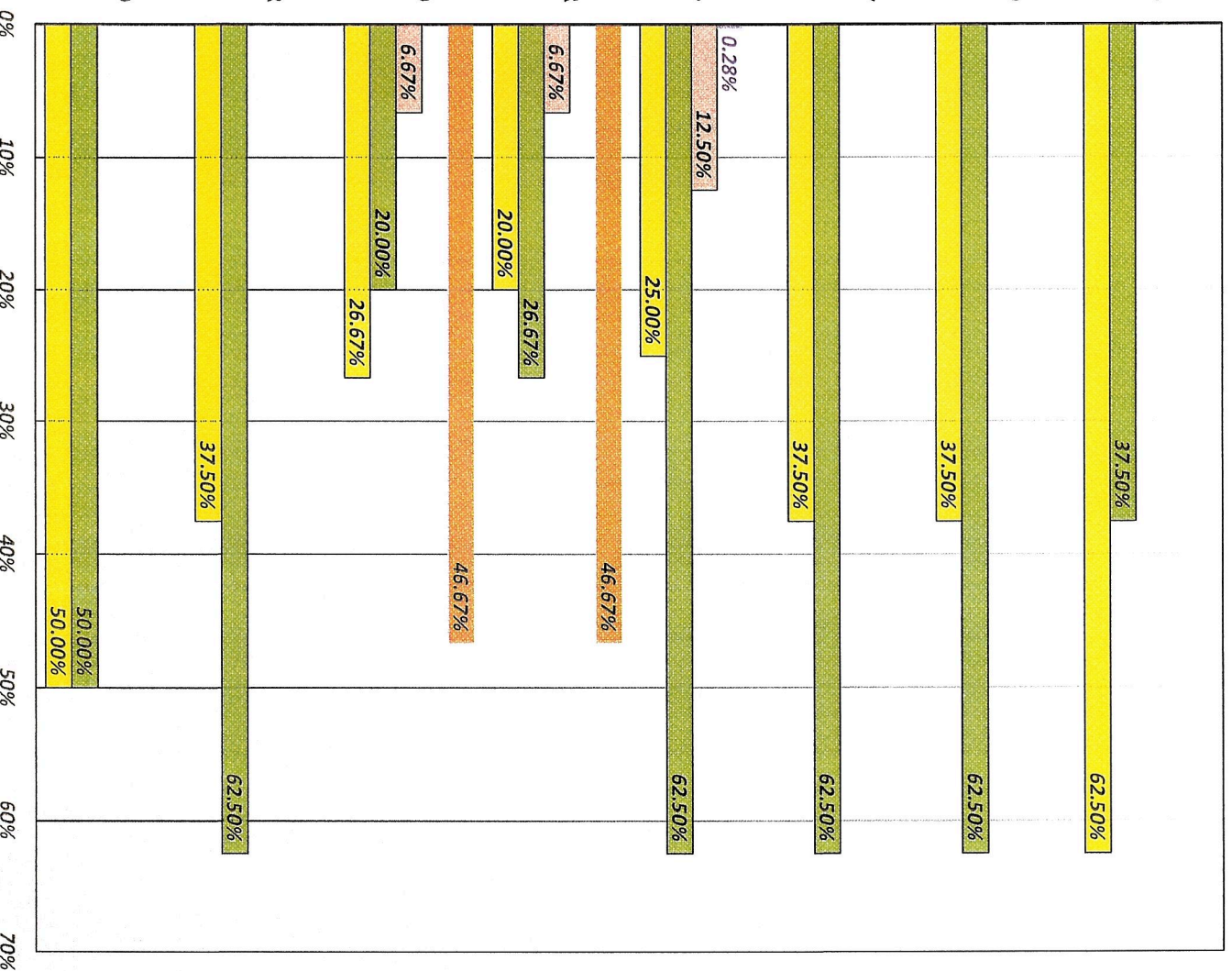
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# 1st Quarter Client Survey Report - Santa Cruz County

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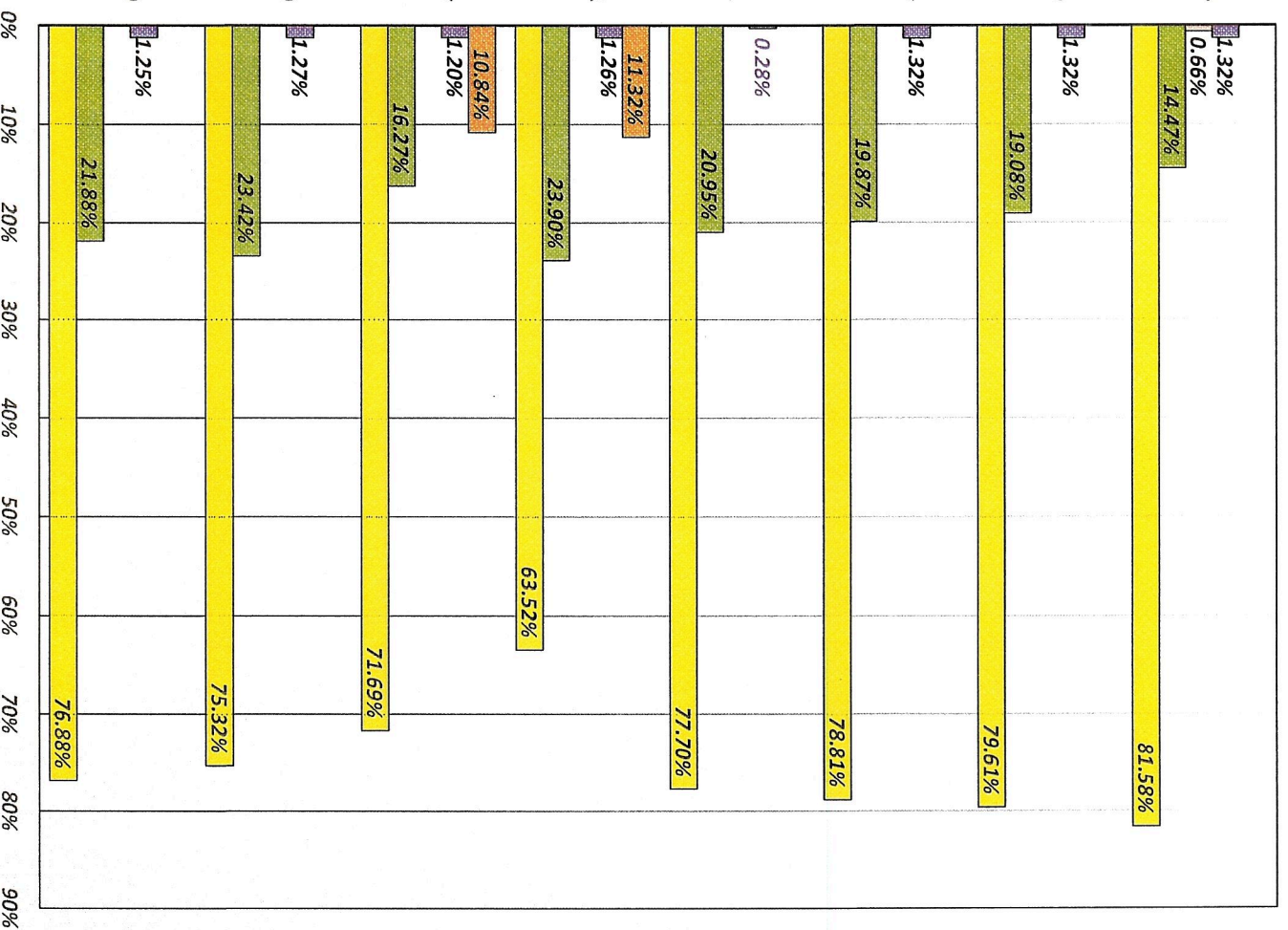
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# 1st Quarter Client Survey Report Southern Cochise County

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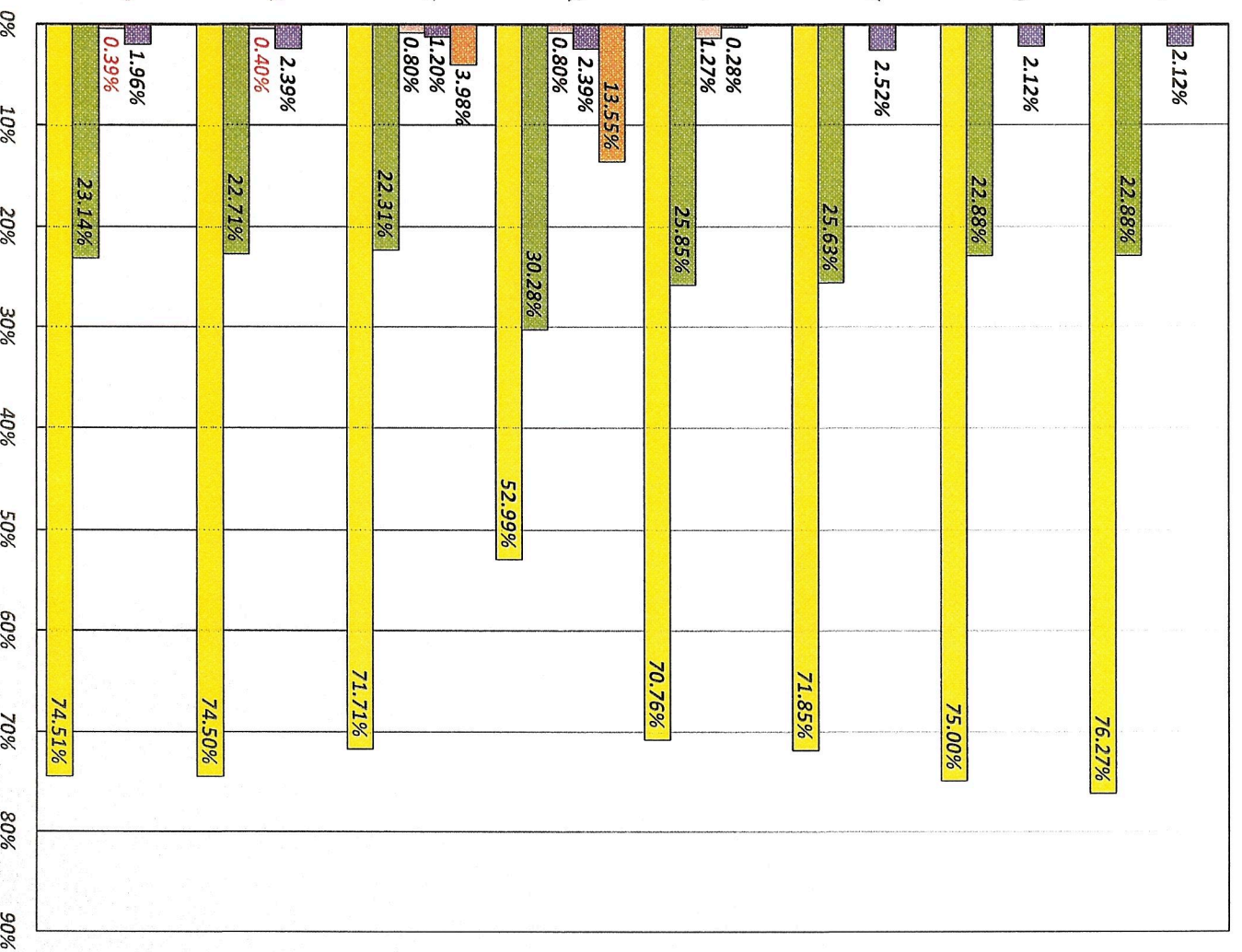
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# 1st Quarter Client Survey Report - Northern Cochise County

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