

**GRAHAM COUNTY
ANNUAL CLIENT SURVEY ANALYSIS
JULY 2016 - JUNE 2017**

EVALUATION TYPE ON QUALITY OF SERVICE	TOTAL NUMBER OF SURVEYS RECEIVED FOR EACH TYPE OF EVALUATION	TOTAL NUMBER OF SURVEY QUESTIONS	AVERAGE NUMBER OF CUSTOMERS FOR THIS TYPE OF EVALUATION	PERCENTAGE OF CUSTOMERS FOR THIS TYPE OF EVALUATION
Very Satisfied	324	8	41	61.36%
Satisfied	197	8	25	37.31%
Dissatisfied	4	8	1	0.76%
Very Dissatisfied	3	8	0	0.57%

**GREENLEE COUNTY
ANNUAL CLIENT SURVEY ANALYSIS
JULY 2016 - JUNE 2017**

EVALUATION TYPE ON QUALITY OF SERVICE	TOTAL NUMBER OF SURVEYS RECEIVED FOR EACH TYPE OF EVALUATION	TOTAL NUMBER OF SURVEY QUESTIONS	AVERAGE NUMBER OF CUSTOMERS FOR THIS TYPE OF EVALUATION	PERCENTAGE OF CUSTOMERS FOR THIS TYPE OF EVALUATION
Very Satisfied	41	8	5	64.06%
Satisfied	14	8	2	21.88%
Dissatisfied	2	8	1	12.50%
Very Dissatisfied	1	8	0	1.56%

**SANTA CRUZ COUNTY
ANNUAL CLIENT SURVEY ANALYSIS
JULY 2016 - JUNE 2017**

EVALUATION TYPE ON QUALITY OF SERVICE	TOTAL NUMBER OF SURVEYS RECEIVED FOR EACH TYPE OF EVALUATION	TOTAL NUMBER OF SURVEY QUESTIONS	AVERAGE NUMBER OF CUSTOMERS FOR THIS TYPE OF EVALUATION	PERCENTAGE OF CUSTOMERS FOR THIS TYPE OF EVALUATION
Very Satisfied	450	8	56	76.71%
Satisfied	119	8	15	20.38%
Dissatisfied	11	8	1	1.88%
Very Dissatisfied	6	8	1	1.03%

**SOUTHERN COCHISE COUNTY
ANNUAL CLIENT SURVEY ANALYSIS
JULY 2016 - JUNE 2017**

EVALUATION TYPE ON QUALITY OF SERVICE	TOTAL NUMBER OF SURVEYS RECEIVED FOR EACH TYPE OF EVALUATION	TOTAL NUMBER OF SURVEY QUESTIONS	AVERAGE NUMBER OF CUSTOMERS FOR THIS TYPE OF EVALUATION	PERCENTAGE OF CUSTOMERS FOR THIS TYPE OF EVALUATION
Very Satisfied	625	8	78	74.40%
Satisfied	180	8	23	21.43%
Dissatisfied	21	8	3	2.50%
Very Dissatisfied	14	8	2	1.67%

**NORTHERN COCHISE COUNTY
ANNUAL CLIENT SURVEY ANALYSIS
JULY 2016 - JUNE 2017**

EVALUATION TYPE ON QUALITY OF SERVICE	TOTAL NUMBER OF SURVEYS RECEIVED FOR EACH TYPE OF EVALUATION	TOTAL NUMBER OF SURVEY QUESTIONS	AVERAGE NUMBER OF CUSTOMERS FOR THIS TYPE OF EVALUATION	PERCENTAGE OF CUSTOMERS FOR THIS TYPE OF EVALUATION
Very Satisfied	231	8	29	68.75%
Satisfied	92	8	12	27.38%
Dissatisfied	9	8	1	2.38%
Very Dissatisfied	5	8	1	1.49%