

FEE NOTICE

Due to a high number of instances where students are canceling training with little to no notice CDL Now is being forced to implement a fee policy for students that do not show up or cancel scheduled training sessions with less than 24 hours notice.

CDL Now prefers to train on a one-on-one basis and this is only possible if students are present for training. It is a different case with group training but with one-on-one training we schedule trainers to be there during the scheduled times. If a student shows up late, does not show up at all or cancels without sufficient notice it is causing problems for CDL Now, its staff and our ability to offer one-on-one training.

As a result CDL Now is implementing a fee policy as follows to deter students and or companies from arriving late to, not showing up to or canceling training sessions with insufficient notice.

Training Cancellation Fee Policy:

No Show or Late (short notice) Cancellation:

1st offense:

- \$40.00 for each hour of scheduled training
- \$40.00 per hour non-refundable deposit to schedule future training (optional)

2nd offense:

- \$100.00 for the 1st hour of scheduled training and \$40 per hour for each additional scheduled hour of training in that session
- \$40.00 per hour non-refundable deposit to schedule future training (mandatory)

3rd offense:

- \$100.00 per hour for each hour of scheduled training in that session
- Full non-refundable payment due at the time scheduled for future training

Late Arrival for Training:

1st offense:

- You will be charged from the time the training was scheduled to begin.
- You will only receive ELDT training credit for the amount of training received
- \$40.00 per hour non-refundable deposit to schedule future training (optional)

Additional offenses:

- You will be charged from the time the training was scheduled to begin.
- You will only receive ELDT training credit for the amount of training received
- \$40.00 per hour non-refundable deposit to schedule future training (mandatory)

CDL Now may, at its discretion, discontinue training services and issue a refund according to its policies for students that have purchased a bundle package for training or discontinue training for hourly students if there are instances of late arrival, no show or late cancellation for training.

By signing this form and scheduling training with CDL Now, you acknowledge that you agree to the above fees and agree to pay the above fees if incurred. If you do not wish to incur the above fees please arrive at training on time and do not cancel with insufficient notice or fail to show up for scheduled training. If fees are incurred and not paid within 30 days of incident the fees may be sent to a collection agency for collection purposes

Signature of Driver

Print Name

____/____/____
Date