



**WORLD'S FAIR
EXHIBITION HALL**



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An SMG Managed Facility

INTERNET ACCESS ORDER FORM

MAKE ALL REMITTANCE PAYABLE TO: KNOXVILLE CONVENTION CENTER, ATTN: FINANCE DEPARTMENT.

Please Print All Information

NAME OF EVENT _____ DATE OF EVENT ____ / ____ / ____ BOOTH # _____

FIRM NAME _____ CONTACT _____

ADDRESS _____ CITY _____ STATE _____ ZIP _____

TELEPHONE# _____ FAX# _____

PAYMENT: CHECK CASH VISA MC AMEX DISCOVER

CARD# _____ EXPIRATION _____ V-CODE _____

I ALSO AUTHORIZE SMG TO CHARGE ANY OUTSTANDING BALANCE AT THE TIME OF MOVE-OUT TO MY CREDIT CARD

SIGNATURE _____ NAME ON CARD _____

*For a receipt, please provide an **e-mail address**: _____

WIRELESS INTERNET SERVICES (PER DEVICE PER DAY)	# devices	# of days	Price per day	Total
Wireless Only Tier 1 * 1 device up to 3 Mbps (Casual Browsing, Email)			\$20	
Wireless Only Tier 2 * 1 device up to 5 Mbps(Email, Browsing, Radio Streaming)			\$30	
Wireless Only Tier 3 * 1 device up to 7 Mbps(Email, Browsing, Radio & Video Streaming)			\$40	
Wired Only Call 865-522-5669 for a quote				
Additional Services	Qty.	Advanced	Standard	Total
Network Switch per day & per device (Tech labor required)		\$20	\$45	
Tech Support/Labor (per hour)		\$45	\$50	

To avoid additional charges, your order is not complete until you include a diagram of your booth and show us your drop location(s). Print and Fax completed form to Knoxville Convention Center at 865-251-6041. Optionally, you may e-Mail this form to exhibitorkcc@kccsmg.com. If you have any questions, please call at 865-522-5669

For Technical Support, Call 865-251-6055 or 865-251-6031

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Services Order Request and Payment

THIS SERVICES ORDER MUST BE RECEIVED **WITH FULL PAYMENT AND/OR CREDIT CARD AUTHORIZATION** TWO WEEKS PRIOR THE START OF SHOW TO QUALIFY FOR THE ADVANCED RATE. Orders received inside of the two-week period will be charged the standard rate. For a wired connection, booth location and location of the Network Connection must be identified to process your order. All payment will be collected by SMG Knoxville. All requests for credit or refund should be directed to SMG Knoxville. Credit cannot be given for service installed and not used. Refunds will not be granted for service installed and deemed inoperative due to faulty exhibitor equipment or off-site service problems. A \$50.00 service fee will be charged for all returned checks.

SMG Knoxville must be notified in writing two (2) weeks prior to show date to cancel an Internet Access Order. The cancellation fee is \$200.00. Orders placed inside 2 weeks of the show cannot be cancelled and are non-refundable.