

# Ticket Refund & Credit Policy

## BRAVE JIU-JITSU

*Effective Date: January 1, 2026*

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Thank you for supporting our events. Please read this policy carefully before purchasing. **By completing your purchase, you agree to the terms below.**

### 1. All Sales Are Final

All ticket purchases are **final and non-refundable**. All tickets are spectator tickets, offered in two tiers (**General Admission & VIP**). This policy applies equally to both.

We do not issue cash or card refunds for tickets, including in cases of illness, injury, or medical emergency; a participant choosing not to compete or attend; schedule conflicts or travel issues; or change of mind after purchase. We understand that life happens and that missing an event is genuinely disappointing. To be fair to our customers, the credit option below is offered in these situations.

### 2. Future-Event Credit

If you are unable to attend an event you have paid for, you may request a **credit toward a future event** in the amount you paid, subject to these terms:

- A credit request must be submitted **within three (3) days of the event date**.
- Credit is issued as a **non-cash credit** equal to the ticket value.
- Credit must be used at the **next event held at the same location**. It applies only to that following event and cannot be carried beyond it. If the credit is not used at the next event at that location, it **expires and becomes void** with no further value.
- Credit has no cash value and cannot be exchanged, refunded, or redeemed for cash at any time.

To request a credit, contact us at [info@bravebjj.com](mailto:info@bravebjj.com) or **(661) 618-2590** with your order number and event details.

### 3. No Transfers

Tickets are **non-transferable**. They may not be sold, gifted, reassigned, or used by anyone other than the original purchaser or named participant. A ticket presented by anyone other than the rightful holder may be refused at the door.

### 4. If We Cancel or Reschedule an Event

If we cancel an event entirely, you will be offered a **full refund** of the ticket price or, if you prefer, a credit toward a future event.

If we **reschedule** an event, your ticket will automatically be honored for the new date. If you cannot attend the new date, you may request a future-event credit under Section 2.

## 5. Weather & Circumstances Beyond Our Control

Events may proceed in light rain or minor weather conditions. Tickets remain valid and non-refundable in these cases. In the event of a full cancellation due to severe weather or circumstances beyond our control, Section 4 applies.

## 6. How to Reach Us

For any questions about your purchase or to request a credit, please contact us **before the event date**:

**Email:** [info@bravebjj.com](mailto:info@bravebjj.com)

**Phone:** (661) 618-2590

We're always happy to help, and we'll do our best to find a fair solution within this policy.

## 7. Disputes & Chargebacks

By purchasing, you acknowledge that you have read and agreed to this Refund & Credit Policy. Because this policy is clearly presented at the time of purchase, we ask that you contact us directly to resolve any concern before filing a payment dispute or chargeback with your bank, so we can help you right away.

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*Thank you for being part of our community. We look forward to seeing you at the next event.*