

Go Out Community Guidelines

Welcome to Go Out! Our app is built on the values of connectedness, opportunity, and equity. We are dedicated to fostering a positive and inclusive environment for everyone to discover, share, and enjoy local activities, events, and venues. By using our platform, you agree to abide by these Community Guidelines, which are designed to ensure a safe, respectful, and enjoyable experience for all users.

Our Core Values

- Connectedness: Building meaningful relationships and fostering a sense of community.
- Opportunity: Providing a platform for users to discover and share exciting local events and venues.
- Equity: Ensuring fair access and representation for all users, regardless of background, identity, or ability.

Do's and Don'ts of Online Behavior

Do's:

- Be respectful and kind to other users.
- Share accurate and relevant information about events, venues, or activities.
- Use appropriate language and tone in all interactions.
- Report content or behavior that violates these guidelines.

Don'ts:

- Do not provide harmful, offensive, or discriminatory content.
- Avoid spamming, trolling, or disrupting content.
- Do not impersonate others or share false information.
- Refrain from providing explicit, violent, or otherwise inappropriate material.
- Do not harass or threaten other users in any form.

Standards of Acceptable Behavior

- We expect all users to:
- Communicate with empathy and understanding.
- Respect differing opinions and perspectives.
- Uphold the values of inclusivity and diversity.
- Engage in constructive and meaningful interactions.

Restricted Content

The following types of content are prohibited on Go Out:

- Hate Speech: Content that promotes hatred, discrimination, or violence based on race, ethnicity, religion, gender, sexual orientation, or other personal characteristics.
- Harassment: Bullying, intimidation, or threats directed at individuals or groups.
- Explicit Content: Pornographic, violent, or obscene material.
- Misinformation: False or misleading information about events, venues, or public safety.
- Illegal Activities: Content promoting illegal activities, including drug use or piracy.

Intellectual Property Compliance

- Only share content that you own or have permission to use.
- Do not provide copyrighted material without proper authorization.
- Report any intellectual property violations promptly.

Ensuring Accessibility for All Users

We are committed to making Go Out accessible to everyone. To support this:

- Use clear and descriptive language when providing content.
- Provide alternative text for images when possible.
- Ensure that event information is inclusive and accommodating to individuals with disabilities.
- Notify us of any accessibility barriers you encounter.

Promoting a Diverse and Inclusive Environment

Diversity and inclusion are central to our community. To promote these values:

- Celebrate and respect cultural, social, and individual differences.
- Avoid assumptions or stereotypes about others.
- Create content that reflects the diverse interests and identities of our users.
- Encourage participation from underrepresented groups.

Conflict Resolution

If conflicts arise:

- Attempt to resolve issues respectfully and privately.
- Use the in-app reporting tools for serious violations.
- Contact our support team for mediation if needed.

Enforcement of App Terms and Conditions

Violations of these guidelines may result in content removal, account suspension, or permanent bans.

Severe breaches will be reported to appropriate authorities if necessary.

Acceptance of Community Guidelines

By using Go Out, you agree to these Community Guidelines and our Terms and Conditions. We reserve the right to update these guidelines as needed. Continued use of the platform indicates your acceptance of any changes.

Definition of a Community Group

For the purposes of these Terms and Conditions, a **community group** refers to an organization that operates within a community to provide services, activities, or support that benefit the public or a specific group of individuals. **Pubs and registered clubs are excluded under this definition and are required to create a business account.**

Each community group must have its own 'Log In' and hold/provide the ABN of that organisation. This includes but is not limited to:

1. **Not-for-Profit Organizations:** Entities that are established for purposes other than generating profit and whose surplus funds are reinvested into their mission or objectives. These organizations may focus on areas such as education, culture, health, social support, or environmental advocacy.
2. **Sporting Clubs:** Organizations that facilitate participation in recreational or competitive sports. These may include local sports teams, fitness groups, or clubs that promote physical activity and community engagement.
3. **Charities:** Organizations registered under relevant legislation as charities or recognized as providing public benefit, often focusing on areas such as poverty alleviation, education, health care, or emergency relief.

A community group, as defined here, must operate with the primary goal of benefiting its members or the broader community and must not distribute profits or surplus funds to owners, shareholders, or private individuals.

These groups may be formally registered or informally structured but must align with the general principles of community service, inclusion, and support. Failure to meet these criteria may result in ineligibility for services or benefits provided under these Terms and Conditions.

Definition of a Business

A **business** for the purposes of these Terms and Conditions refers to any entity, organization, or individual operating in Australia that is engaged in commercial, professional, or trade activities with the intention of generating profit. This includes, but is not limited to, sole traders,

partnerships, companies, trusts, and other legally recognized business structures. **Pubs and registered clubs are classified as Businesses and are required to create a business account.**

To qualify as a business under these Terms and Conditions, the entity must be registered with the Australian Business Register (ABR) and hold a valid **Australian Business Number (ABN)**. By engaging with our services as a business, you confirm that you are duly registered, compliant with relevant Australian laws, and authorized to operate under an ABN.

Contact Information

For questions, concerns, or to report violations, please contact us:

Email: admin@goooutaustralia.com

Website: <http://www.goooutaustralia.com>

In-App Support: Use the Help & Support section in the app.

Thank you for being a part of the Go Out community and helping us create a vibrant, safe, and inclusive space for all!

Date: 24/02/2025