

FAM Trip Rules & Etiquette

To ensure every FAM trip is a successful, professional, and enjoyable experience for all participants, please review and follow the guidelines below.

General Guidelines

- You may bring one (1) guest who is not a travel agent at the same trip rate.
- All pricing is based on double occupancy.
- Airfare is not included unless otherwise stated.
- All travel agents **MUST** attend all scheduled site tours. Attendance is mandatory in order to receive and maintain the discounted FAM trip rate.

Professional Expectations

- Please come prepared with a positive attitude and willingness to learn.
- Be willing to collaborate and work professionally with fellow travel advisors throughout the trip.
- This is a business trip and participants are expected to conduct themselves professionally at all times.

Attendance & Participation

- You are required to attend all scheduled events and activities unless prior permission has been granted.
- Please do not arrive late to scheduled events. When one person is late, it delays activities for the entire group and creates challenges for our vendors and operations teams.
- Please do not stray from the group during site inspections. Ample time will be provided for photographs and questions.

Dress Code & Preparation

- Come prepared and dress appropriately and professionally. Specific dress codes will be communicated prior to each FAM trip.

Respect for Hosts & Properties

- Please always be respectful and courteous to our hosts, resort staff, vendors, and fellow participants.

- During property inspections, please be courteous: Do not sit on beds or furniture, do not place items in garbage cans, and do not use bathrooms while touring inspected properties.

Business Conduct

- Do not discuss with other guests what you paid for your stay.
- Do not solicit resort guests or other travelers to book travel with you while on the FAM trip.

Guests & Children Policy

- Guests are limited to one (1) non-agent companion at the approved trip rate.
- Children are generally not permitted on FAM trips, as these trips are designed for professional and business purposes.
- If there are special circumstances requiring a child to attend, prior approval must be requested and granted before travel arrangements are made. Unauthorized children will not be permitted to participate.

Additional Expenses

- Tips and gratuities are not included and are highly recommended unless otherwise stated.

Conduct Policy

- Do not attend any scheduled events while intoxicated. Any participant who arrives intoxicated will be sent home immediately at their own expense and may be barred from attending future FAM trips or company events.

Final Reminder

We love to have a great time and create memorable experiences, but please remember:

This is a business trip and should always be treated as such. Professionalism, respect, and participation are expected from every attendee.