

Resort Destination Emergency Preparedness Guide

This guide provides structured emergency response guidance for travelers staying at resort destinations worldwide. It is designed to help guests remain calm, prepared, and informed during security incidents, civil unrest, natural disasters, or other emergencies.

1. Immediate Actions (If Shelter-In-Place Is Ordered)

- Remain inside your hotel or resort building. Do not go to beaches, streets, downtown areas, or airports unless authorities declare it safe.
- Secure extra bottled water, non-perishable food, and necessary medications while services remain available.
- Enroll in your government's travel alert system (e.g., U.S. travelers: STEP at step.state.gov). Monitor embassy alerts and hotel communications only.
- Prepare a go-bag: Passport + copy, cash (small bills + local currency), phone + charger + 2 power banks, medications (3+ days), first aid kit, flashlight, door wedge, change of clothes, printed hotel map.
- Establish a family check-in system with a simple code message and share live location when possible.

2. Safe Hotel Practices During Ongoing Unrest

- Secure your room with deadbolt, chain, and door wedge. Verify anyone at your door with front desk.
- Keep curtains closed and maintain a low profile. Avoid displaying nationality-identifying clothing.
- Avoid real-time social media posts revealing your location.
- Identify stairwells and secondary exits. Know safest internal shelter areas.
- Do not leave resort property or self-arrange transportation during active unrest.

3. If a Direct Security Threat Occurs Inside the Property

Priority Order: Shelter → Run → Hide → Fight (Last Resort Only)

- SHELTER: Lock and barricade door. Turn off lights. Silence phones. Take cover behind solid structures. Text rather than call if safe.
- RUN: Only if immediate area is breached and safe exit exists. Use stairwells. Avoid elevators. Stay within secured resort areas.
- HIDE: Shelter in bathroom or interior closet. Remain silent and concealed until authorities clear the area.
- FIGHT: Absolute last resort. Create distraction and escape immediately if opportunity arises.

4. Evacuation & Official All-Clear

- Wait for official clearance from hotel management or local authorities before evacuating.
- Do not self-evacuate unless directed.
- Contact your embassy or consular office for assistance.
- Expect possible airport disruptions and remain flexible with alternative routes.

5. After the Incident

- Notify family using your pre-arranged code word.
- Seek medical care if necessary.
- Adjust travel plans if advised by authorities.

Prepared travelers are empowered travelers. Remaining calm, following official guidance, and staying inside secured resort property when instructed significantly increases safety.