

## Terms and Conditions

### 1. Cancellation Policy:

a. Cancellation policy is NO refunds. Once dates are taken off the market, they become unavailable to other renters.

### 2. No Show Policy:

a. Equipment rented but not picked up, renters will be charged a \$25/day per equipment until the rental period end date on the agreed rental term.

### 3. Payments:

a. Renters agrees that payment is due at the time the booking is made.

### 4. Late Return Policy:

a. Renters will be subject to a fee of \$25/day beyond the scheduled drop-off time.

### 5. Early Return Policy:

a. Early return policy is NO refunds.

### 6. Damage, Stolen or Loss Policy:

a. Renters agrees to pay if the equipment is damaged, stolen or lost whether caused by the renters or others

### 7. Use and Responsibility:

a. Renters agrees that renters will return the equipment in the same condition as when received to avoid additional fees, normal wear and tear acceptable.

b. It is Renters responsibility to inspect the equipment and accept the equipment in its current condition before collecting them.

c. Upon return, Outdoor Needs will inspect the equipment for any damages or discrepancies.

d. Any damages beyond normal wear and tear may result in deductions from the damage deposit or charges to the Renter's credit card.

### 8. Deposit Policy:

a. Deposit is required before collection, if any equipment is returned without any damage or missing the deposit will be refunded.

### 9. Government Laws:

a. This Agreement shall be governed by and construed in accordance with the laws of the Province of Alberta and of Canada.

### 10. Notice of Non-Affiliation and Disclaimer:

a. We are not affiliated, associated, authorized, endorsed by, or in any way officially connected with Space X, Starlink, Champion, Bodega, Ecoflow, Ecoworthy and Vevor or any of their subsidiaries or affiliates.

b. The names Space X, Starlink, Champion, Bodega, Ecoflow, Ecoworth and Vevor as well as related names, marks emblems and images are registered trademarks of their respective owners.